

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Jun-2006 to 30-Jun-2006

Operator Id: %

*Rec'd 2-29-12 on disk*

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 0           | 70          | 0           | 432         | 91          | 239         | 248         | 980         | 26          | 2086    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 0           | 5           | 0           | 11          | 5           | 20          | 18          | 18          | 8           | 85      |
| Driver Obstruction/Duckers         | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1       |
| Motor Cycle Helmet                 | 0           | 0           | 0           | 9           | 0           | 4           | 7           | 16          | 0           | 36      |
| Plate Obstruction                  | 0           | 2           | 0           | 7           | 4           | 1           | 4           | 1           | 0           | 19      |
| Vehicle Obstruction                | 0           | 3           | 0           | 3           | 6           | 13          | 5           | 0           | 1           | 31      |
| Emergency Vehicle Responding       | 0           | 0           | 0           | 2           | 1           | 2           | 1           | 2           | 0           | 8       |
| Incorrect/incomplete DMV           | 0           | 11          | 0           | 81          | 12          | 33          | 50          | 3           | 0           | 190     |
| Invalid Offense                    | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1       |
| Police Discretion                  | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1       |
| Safe Turn On Red                   | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 10          | 0           | 11      |
| Policy/Weather                     | 0           | 1           | 0           | 0           | 0           | 1           | 0           | 1           | 0           | 3       |
| Extended Vehicle                   | 0           | 2           | 0           | 100         | 9           | 48          | 80          | 325         | 2           | 566     |
| Sun Glare                          | 0           | 0           | 0           | 2           | 1           | 0           | 0           | 0           | 0           | 3       |
| Can Not Identify State             | 0           | 0           | 0           | 2           | 1           | 0           | 0           | 0           | 0           | 3       |
| Registration Issues                | 0           | 0           | 0           | 2           | 1           | 0           | 0           | 1           | 0           | 4       |
| Out of Country Plate               | 0           | 6           | 0           | 21          | 5           | 8           | 8           | 22          | 0           | 70      |
| Paper Plates                       | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 2           | 0           | 3       |
| Wrong or No DMV                    | 0           | 30          | 0           | 240         | 44          | 132         | 173         | 401         | 11          | 1031    |
| <b>Sub Total Violations</b>        | 0           | 40          | 0           | 192         | 47          | 107         | 75          | 579         | 15          | 1055    |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 0           | 40          | 0           | 192         | 47          | 107         | 75          | 579         | 15          | 1055    |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 30-05%      | 1-07%       | 32-03%  |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 4-04%       | 1-01%       | 17-03%      | 0-00%       | 24-02%  |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-01%       | 1-07%       | 4-00%   |
| Face Camera No Flash               | 0-00%       | 2-05%       | 0-00%       | 1-01%       | 1-02%       | 0-00%       | 0-00%       | 2-00%       | 0-00%       | 6-01%   |
| Face Not In Frame                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-04%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 3-00%   |
| Plate Burn Out                     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 4-02%       | 0-00%       | 1-01%       | 0-00%       | 5-01%       | 0-00%       | 10-01%  |
| Rear Plate Camera Blurry           | 0-00%       | 1-02%       | 0-00%       | 2-01%       | 0-00%       | 0-00%       | 0-00%       | 15-03%      | 0-00%       | 18-02%  |
| Rear Plate Flash Inappropriate     | 0-00%       | 0-00%       | 0-00%       | 8-04%       | 0-00%       | 0-00%       | 0-00%       | 32-06%      | 0-00%       | 40-04%  |
| Rear Plate No Flash                | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 2-00%       | 0-00%       | 3-00%   |
| Driver Unidentifiable images poor  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%   |
| Plate Unclear                      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Unclear Scene Image                | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%   |
| Vehicle On or Passed Stop Line     | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 2-02%       | 1-01%       | 17-03%      | 0-00%       | 22-02%  |
|                                    | 0-00%       | 3-08%       | 0-00%       | 20-10%      | 5-11%       | 7-07%       | 3-04%       | 126-22%     | 2-13%       | 166-16% |
| <b>Total</b>                       | 0-00%       | 37-92%      | 0-00%       | 172-90%     | 42-99%      | 100-93%     | 72-96%      | 453-78%     | 13-87%      | 869-84% |
| <b>Approved Violations</b>         |             |             |             |             |             |             |             |             |             |         |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Jun-2006 to 30-Jun-2006

Operator Id: %

| Operator Id           | Incidents | Percentage |
|-----------------------|-----------|------------|
| TOTAL                 | 889       | 84%        |
| BAL-RAFR-03           | 13        | 1.5%       |
| BAL-RAFR-01           | 453       | 51%        |
| BAL-RABA-03           | 72        | 8%         |
| BAL-RABA-01           | 100       | 11%        |
| BAL-PUPA-01           | 42        | 5%         |
| BAL-PUME-01           | 172       | 19%        |
| BAL-PUDA-01           | 0         | 0%         |
| BAL-FRPU-01           | 37        | 4%         |
| BAL-DAPU-01           | 0         | 0%         |
| Total Notices Printed |           | 889        |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Aug-2006 to 31-Aug-2006

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL  |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Processed Incidents</b>   | 0           | 61          | 0           | 435         | 60          | 189         | 238         | 1174        | 45          | 2202   |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |        |
| Obstruction                        | 0           | 5           | 0           | 27          | 8           | 33          | 25          | 29          | 11          | 138    |
| Driver Obstruction/Duckers         |             |             |             |             |             |             |             |             |             |        |
| Motor Cycle Helmet                 | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1      |
| Plate Obstruction                  | 0           | 0           | 0           | 12          | 2           | 8           | 5           | 9           | 1           | 37     |
| Vehicle Obstruction                | 0           | 0           | 0           | 7           | 1           | 4           | 5           | 6           | 1           | 24     |
| Police Rejects                     | 0           | 13          | 0           | 3           | 2           | 16          | 7           | 10          | 3           | 54     |
| Emergency Vehicle Responding       | 0           | 2           | 0           | 32          | 3           | 7           | 7           | 106         | 2           | 159    |
| Incorrect/Incomplete DMV           | 0           | 0           | 0           | 2           | 0           | 3           | 3           | 3           | 0           | 11     |
| Police Discretion                  | 0           | 0           | 0           | 1           | 0           | 0           | 1           | 113         | 0           | 115    |
| Safe Turn On Red                   | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 1      |
| Extended Vehicle                   | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 1      |
| Sun Glare                          | 0           | 1           | 0           | 73          | 7           | 17          | 66          | 88          | 0           | 252    |
| Yellow with Red Light              | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1      |
| Registration Issues                | 0           | 0           | 0           | 3           | 0           | 0           | 0           | 1           | 0           | 4      |
| Can Not Identify State             | 0           | 0           | 0           | 2           | 0           | 0           | 0           | 4           | 0           | 6      |
| Out of Country Plate               | 0           | 3           | 0           | 26          | 2           | 2           | 13          | 43          | 0           | 89     |
| Paper Plates                       | 0           | 1           | 0           | 2           | 0           | 0           | 0           | 2           | 0           | 5      |
| Wrong or No DMV                    | 0           | 25          | 0           | 191         | 25          | 90          | 133         | 415         | 18          | 897    |
| <b>Total</b>                       | 0           | 36          | 0           | 244         | 35          | 99          | 105         | 759         | 27          | 1305   |
| <b>Sub Total Violations</b>        | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 0           | 36          | 0           | 244         | 35          | 99          | 105         | 759         | 27          | 1305   |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |        |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Digital Distortion                 | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 3-03%       | 4-01%       | 0-00%       | 8-01%  |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 20-08%      | 0-00%       | 4-04%       | 7-07%       | 3-00%       | 0-00%       | 34-03% |
| Face Camera No Flash               | 0-00%       | 0-00%       | 0-00%       | 4-02%       | 0-00%       | 0-00%       | 3-03%       | 1-00%       | 0-00%       | 8-01%  |
| Face Not in Frame                  | 0-00%       | 1-03%       | 0-00%       | 3-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-07%       | 6-00%  |
| Image Missing                      | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 5-01%       | 0-00%       | 8-01%  |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 1-01%       | 4-01%       | 0-00%       | 6-00%  |
| Plate Burn Out                     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-03%       | 0-00%       | 1-00%       | 0-00%       | 4-00%  |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 0-00%       | 0-00%       | 3-00%       | 0-00%       | 5-00%  |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 2-00%  |
| Rear Plate Flash Inappropriate     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%  |
| Rear Plate No Flash                | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%  |
| Scene Image Flash Inappropriate    | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 1-00%       | 0-00%       | 2-00%  |
| Scene Image No Flash               | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Aug-2006 to 31-Aug-2006

Operator Id: %

|                                   | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL    |
|-----------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|----------|
| Police Rejects                    | 0-00%       | 0-00%       | 0-00%       | 7-03%       | 1-03%       | 3-03%       | 8-08%       | 15-02%      | 0-00%       | 34-03%   |
| Driver Unidentifiable images poor | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%       | 0-00%       | 2-00%    |
| No Video                          | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%    |
| Plate Unclear                     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 1-00%    |
| Red-light not visible in          | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 2-00%       | 0-00%       | 3-00%    |
| Too Old                           | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 0-00%       | 1-01%       | 9-01%       | 0-00%       | 12-01%   |
| Process Issues                    | 0-00%       | 0-00%       | 0-00%       | 43-18%      | 4-11%       | 14-14%      | 24-23%      | 51-07%      | 0-00%       | 140-11%  |
| Total                             | 0-00%       | 2-06%       | 0-00%       | 201-82%     | 31-89%      | 85-86%      | 81-77%      | 708-83%     | 25-83%      | 1165-89% |
| Approved Violations               | 0-00%       | 34-94%      | 0-00%       | 201-82%     | 31-89%      | 85-86%      | 81-77%      | 708-83%     | 25-83%      | 1165-89% |
| Total Notices Printed             | 0-00%       | 34-94%      | 0-00%       | 201-82%     | 31-89%      | 85-86%      | 81-77%      | 708-83%     | 25-83%      | 1165-89% |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Sep-2006 to 30-Sep-2006

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL  |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Processed Incidents</b>   | 0           | 50          | 0           | 432         | 45          | 209         | 223         | 1155        | 40          | 2154   |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |        |
| Obstruction                        | 0           | 1           | 0           | 11          | 6           | 19          | 29          | 29          | 8           | 103    |
| Driver Obstruction/Duckers         | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1      |
| Motor Cycle Helmet                 | 0           | 0           | 0           | 2           | 0           | 3           | 6           | 5           | 2           | 18     |
| Plate Obstruction                  | 0           | 1           | 0           | 17          | 1           | 5           | 5           | 7           | 1           | 37     |
| Vehicle Obstruction                | 0           | 5           | 0           | 6           | 2           | 10          | 6           | 4           | 3           | 36     |
| Emergency Vehicle Responding       | 0           | 3           | 0           | 16          | 2           | 7           | 4           | 92          | 2           | 126    |
| Incorrect/Incomplete DMV           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1      |
| Invalid Offense                    | 0           | 0           | 0           | 0           | 0           | 1           | 1           | 0           | 0           | 2      |
| Police Discretion                  | 0           | 0           | 0           | 0           | 0           | 0           | 2           | 166         | 0           | 168    |
| Safe Turn On Red                   | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Extended Vehicle                   | 0           | 0           | 0           | 122         | 1           | 33          | 55          | 76          | 0           | 287    |
| Sun Glare                          | 0           | 0           | 0           | 5           | 0           | 1           | 1           | 0           | 0           | 7      |
| Yellow with Red Light              | 0           | 0           | 0           | 0           | 1           | 2           | 0           | 0           | 0           | 3      |
| Can Not Identify State             | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1           | 1           | 3      |
| Out of Country Plate               | 0           | 2           | 0           | 14          | 0           | 9           | 7           | 61          | 0           | 93     |
| Paper Plates                       | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 5           | 0           | 5      |
| Wrong or No DMV                    | 0           | 13          | 0           | 193         | 13          | 91          | 116         | 448         | 17          | 891    |
| <b>Sub Total Violations</b>        | 0           | 37          | 0           | 239         | 32          | 118         | 107         | 707         | 23          | 1263   |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 0           | 37          | 0           | 239         | 32          | 118         | 107         | 707         | 23          | 1263   |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |        |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-09%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-00%  |
| Digital Distortion                 | 0-00%       | 0-00%       | 0-00%       | 4-02%       | 0-00%       | 2-02%       | 2-02%       | 1-00%       | 0-00%       | 9-01%  |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 31-13%      | 0-00%       | 10-08%      | 19-18%      | 9-01%       | 0-00%       | 69-05% |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 1-00%  |
| Face Camera No Flash               | 0-00%       | 4-11%       | 0-00%       | 2-01%       | 3-09%       | 0-00%       | 2-02%       | 0-00%       | 6-26%       | 17-01% |
| Face Not in Frame                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 4-01%       | 0-00%       | 4-00%  |
| Image Missing                      | 0-00%       | 1-03%       | 0-00%       | 1-00%       | 2-06%       | 0-00%       | 1-01%       | 4-01%       | 2-09%       | 11-01% |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Plate Burn Out                     | 0-00%       | 1-03%       | 0-00%       | 3-01%       | 0-00%       | 2-02%       | 2-02%       | 3-00%       | 0-00%       | 11-01% |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 3-01%       | 0-00%       | 2-02%       | 0-00%       | 0-00%       | 0-00%       | 5-00%  |
| Rear Plate Camera Blurry           | 0-00%       | 1-03%       | 0-00%       | 1-00%       | 0-00%       | 1-01%       | 1-01%       | 2-00%       | 0-00%       | 6-00%  |
| Rear Plate Flash Inappropriate     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 1-00%  |
| Scene Image Blurry                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%  |
| Scene Image Flash Inappropriate    | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 1-01%       | 4-01%       | 0-00%       | 6-00%  |
| Scene Image No Flash               | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%  |

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Generated On: 2/21/2012 11:17:24 AM

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Sep-2006 to 30-Sep-2006

Operator Id: %

|                                   | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL    |
|-----------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|----------|
| Police Rejects                    | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 1-00%    |
| Driver Unidentifiable images poor | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%    |
| No Video                          | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%    |
| Process Issues                    | 0-00%       | 0-00%       | 0-00%       | 4-02%       | 1-03%       | 1-01%       | 0-00%       | 12-02%      | 0-00%       | 18-01%   |
| Too Old                           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%    |
| Total                             | 0-00%       | 7-19%       | 0-00%       | 49-21%      | 10-31%      | 19-16%      | 31-29%      | 41-06%      | 8-35%       | 165-13%  |
| Approved Violations               | 0-00%       | 30-81%      | 0-00%       | 190-79%     | 22-69%      | 99-94%      | 76-71%      | 966-94%     | 45-65%      | 1098-97% |
| Total Notices Printed             | 0-00%       | 30-81%      | 0-00%       | 190-79%     | 22-69%      | 99-94%      | 76-71%      | 966-94%     | 45-65%      | 1098-97% |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Oct-2006 to 31-Oct-2006 Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 0           | 53          | 0           | 364         | 46          | 229         | 196         | 808         | 27          | 1723    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 0           | 3           | 0           | 15          | 6           | 30          | 12          | 23          | 5           | 94      |
| Driver Obstruction/Duckers         | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1       |
| Motor Cycle Helmet                 | 0           | 0           | 0           | 6           | 0           | 5           | 5           | 6           | 2           | 24      |
| Plate Obstruction                  | 0           | 0           | 0           | 11          | 1           | 3           | 3           | 6           | 0           | 24      |
| Vehicle Obstruction                | 0           | 8           | 0           | 2           | 5           | 8           | 2           | 5           | 1           | 31      |
| Emergency Vehicle Responding       | 0           | 3           | 0           | 22          | 3           | 10          | 5           | 60          | 1           | 104     |
| Incorrect/Incomplete DMV           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 3           | 0           | 4       |
| Police Discretion                  | 0           | 1           | 0           | 0           | 0           | 1           | 2           | 71          | 0           | 75      |
| Safe Turn On Red                   | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1           | 0           | 2       |
| Policy/Weath                       | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1           | 0           | 2       |
| er                                 | 0           | 0           | 0           | 85          | 2           | 20          | 34          | 68          | 0           | 209     |
| Extended Vehicle                   | 0           | 0           | 0           | 0           | 0           | 1           | 1           | 3           | 0           | 5       |
| Weather/Nature                     | 0           | 0           | 0           | 3           | 0           | 1           | 2           | 0           | 0           | 6       |
| Can Not Identify State             | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1       |
| Registration                       | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1       |
| Issues                             | 0           | 6           | 0           | 14          | 3           | 10          | 8           | 35          | 0           | 76      |
| Out of Country Plate               | 0           | 0           | 0           | 3           | 0           | 1           | 1           | 6           | 0           | 11      |
| Paper Plates                       | 0           | 21          | 0           | 162         | 20          | 92          | 75          | 288         | 9           | 667     |
| Wrong or No DMV                    | 0           | 32          | 0           | 202         | 26          | 137         | 121         | 520         | 18          | 1056    |
| <b>Sub Total Violations</b>        | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 0           | 32          | 0           | 202         | 26          | 137         | 121         | 520         | 18          | 1056    |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera                             | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 4-03%       | 0-00%       | 0-00%       | 4-00%   |
| Malfunction                        | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 0-00%       | 1-01%       | 3-01%       | 0-00%       | 6-01%   |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 16-08%      | 1-04%       | 12-09%      | 1-01%       | 4-01%       | 0-00%       | 34-03%  |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 2-00%   |
| Face Camera No Flash               | 0-00%       | 3-09%       | 0-00%       | 0-00%       | 2-08%       | 0-00%       | 0-00%       | 1-00%       | 5-28%       | 11-01%  |
| Face Not in Frame                  | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-01%       | 8-07%       | 6-01%       | 0-00%       | 16-02%  |
| Image Missing                      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 4-01%       | 0-00%       | 5-00%   |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Plate Burn Out                     | 0-00%       | 0-00%       | 0-00%       | 5-02%       | 0-00%       | 1-01%       | 0-00%       | 1-00%       | 0-00%       | 7-01%   |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 2-01%       | 1-01%       | 2-00%       | 0-00%       | 7-01%   |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-08%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 3-00%   |
| Rear Plate Flash Inappropriate     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%       | 0-00%       | 2-00%   |
| Scene Image No Flash               | 0-00%       | 1-03%       | 0-00%       | 2-01%       | 3-12%       | 3-02%       | 3-02%       | 14-03%      | 0-00%       | 26-02%  |
| Too Old                            | 0-00%       | 4-12%       | 0-00%       | 30-15%      | 8-31%       | 21-15%      | 19-16%      | 37-07%      | 5-28%       | 124-12% |
| <b>Total</b>                       | 0-00%       | 4-12%       | 0-00%       | 30-15%      | 8-31%       | 21-15%      | 19-16%      | 37-07%      | 5-28%       | 124-12% |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Oct-2006 to 31-Oct-2006

Operator Id: %

| Operator Id | Approved Violations | Total Notices Printed |
|-------------|---------------------|-----------------------|
| BAL-DAPU-01 | 0-00%               | 0-00%                 |
| BAL-FRPU-01 | 28-88%              | 28-88%                |
| BAL-PUDA-01 | 0-00%               | 0-00%                 |
| BAL-PUME-01 | 172-85%             | 172-85%               |
| BAL-PUPA-01 | 18-69%              | 18-69%                |
| BAL-RABA-01 | 116-85%             | 116-85%               |
| BAL-RABA-03 | 102-84%             | 102-84%               |
| BAL-RAFR-01 | 483-83%             | 483-83%               |
| BAL-RAFR-03 | 13-72%              | 13-72%                |
| TOTAL       | 932-88%             | 932-88%               |



# Customer Management Report (Baldwin Park) Redlight Incidents

01-Dec-2006 to 31-Dec-2006

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL  |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Processed Incidents</b>   | 0           | 51          | 0           | 350         | 43          | 151         | 176         | 1065        | 29          | 1865   |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |        |
| Obstruction                        | 0           | 4           | 0           | 23          | 6           | 24          | 31          | 39          | 4           | 131    |
| Driver Obstruction/Duckers         | 0           | 0           | 0           | 0           | 1           | 0           | 1           | 3           | 0           | 5      |
| Motor Cycle Helmet                 | 0           | 0           | 0           | 10          | 0           | 8           | 6           | 8           | 0           | 32     |
| Plate Obstruction                  | 0           | 1           | 0           | 12          | 0           | 5           | 3           | 1           | 0           | 22     |
| Vehicle Obstruction                | 0           | 3           | 0           | 4           | 1           | 9           | 5           | 12          | 2           | 36     |
| Emergency Vehicle Responding       | 0           | 2           | 0           | 30          | 7           | 7           | 10          | 128         | 1           | 185    |
| Incorrect/Incomplete DMV           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1      |
| Police Discretion                  | 0           | 0           | 0           | 1           | 0           | 2           | 0           | 47          | 0           | 50     |
| Safe Turn On Red                   | 0           | 0           | 0           | 0           | 0           | 1           | 1           | 1           | 0           | 3      |
| Policy/Weath er                    | 0           | 0           | 0           | 39          | 0           | 5           | 7           | 19          | 0           | 70     |
| Extended Vehicle                   | 0           | 0           | 0           | 1           | 0           | 2           | 4           | 7           | 0           | 14     |
| Sun Glare                          | 0           | 0           | 0           | 3           | 0           | 0           | 1           | 1           | 0           | 5      |
| Weather/Nature                     | 0           | 0           | 0           | 2           | 0           | 0           | 0           | 2           | 1           | 5      |
| Can Not Identify State             | 0           | 2           | 0           | 17          | 2           | 7           | 13          | 42          | 1           | 84     |
| Out of Country Plate               | 0           | 0           | 0           | 3           | 0           | 2           | 0           | 3           | 0           | 8      |
| Paper Plates                       | 0           | 12          | 0           | 145         | 17          | 73          | 82          | 313         | 9           | 651    |
| Wrong or No DMV                    | 0           | 39          | 0           | 205         | 26          | 78          | 94          | 752         | 20          | 1214   |
| <b>Sub Total Violations</b>        | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| Less in Progress                   | 0           | 39          | 0           | 205         | 26          | 78          | 94          | 752         | 20          | 1214   |
| <b>Available For Prosecution</b>   | 0           | 39          | 0           | 205         | 26          | 78          | 94          | 752         | 20          | 1214   |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |        |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 1-00%  |
| Digital Distortion                 | 0-00%       | 0-00%       | 0-00%       | 5-02%       | 0-00%       | 4-05%       | 6-06%       | 1-00%       | 0-00%       | 16-01% |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 21-10%      | 0-00%       | 2-03%       | 25-27%      | 3-00%       | 0-00%       | 51-04% |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-04%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 2-00%  |
| Face Camera No Flash               | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 0-00%       | 2-03%       | 1-01%       | 4-01%       | 1-05%       | 9-01%  |
| Face Not in Frame                  | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 1-04%       | 0-00%       | 1-01%       | 10-01%      | 0-00%       | 12-01% |
| Image Missing                      | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 8-10%       | 6-06%       | 9-01%       | 0-00%       | 24-02% |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 2-00%  |
| Plate Burn Out                     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 6-01%       | 0-00%       | 6-00%  |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 2-00%       | 1-05%       | 4-00%  |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Rear Plate Flash Inappropriate     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 1-00%  |
| Scene Image Flash Inappropriate    | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 2-02%       | 0-00%       | 0-00%       | 3-00%  |
| Scene Image No Flash               | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%  |
| Driver Unidentifiable images poor  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%       | 0-00%       | 2-00%  |
| Police Rejects                     |             |             |             |             |             |             |             |             |             |        |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Dec-2006 to 31-Dec-2006

Operator Id: %

| Process Issues        | Too Old | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|-----------------------|---------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| Total                 | 0-00%   | 0-00%       | 3-08%       | 0-00%       | 24-12%      | 1-04%       | 4-05%       | 3-03%       | 63-08%      | 4-20%       | 102-08% |
| Approved Violations   | 0-00%   | 0-00%       | 35-90%      | 0-00%       | 52-25%      | 3-12%       | 23-29%      | 48-51%      | 100-13%     | 6-30%       | 236-19% |
| Total Notices Printed | 0-00%   | 0-00%       | 183-75%     | 0-00%       | 153-75%     | 23-88%      | 55-71%      | 46-48%      | 652-87%     | 14-70%      | 978-81% |
|                       | 0-00%   | 0-00%       | 35-90%      | 0-00%       | 153-75%     | 23-88%      | 55-71%      | 46-48%      | 652-87%     | 14-70%      | 978-81% |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Apr-2007 to 30-Apr-2007

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 0           | 48          | 0           | 252         | 44          | 102         | 79          | 885         | 28          | 1438    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 0           | 3           | 0           | 18          | 6           | 15          | 8           | 79          | 4           | 133     |
| Driver Obstruction/Duckers         | 0           | 0           | 0           | 10          | 0           | 3           | 4           | 9           | 0           | 26      |
| Plate Obstruction                  | 0           | 1           | 0           | 0           | 1           | 0           | 1           | 4           | 0           | 7       |
| Vehicle Obstruction                | 0           | 12          | 0           | 2           | 1           | 9           | 5           | 6           | 6           | 41      |
| Emergency Vehicle Responding       | 0           | 5           | 0           | 13          | 5           | 7           | 5           | 77          | 2           | 114     |
| Incorrect/Incomplete DMV           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1       |
| Police Discretion                  | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 32          | 0           | 32      |
| Safe Turn On Red                   | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 4           | 0           | 6       |
| Policy/Weather                     | 0           | 0           | 0           | 1           | 0           | 0           | 1           | 4           | 0           | 6       |
| Extended Vehicle                   | 0           | 0           | 0           | 36          | 1           | 15          | 20          | 62          | 0           | 134     |
| Sun Glare                          | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 3           | 0           | 4       |
| Weather/Nature                     | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 1           | 0           | 2       |
| Yellow with Red Light              | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| Registration                       | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 4           | 0           | 5       |
| Out of Country Plate               | 0           | 1           | 0           | 19          | 2           | 4           | 2           | 42          | 1           | 71      |
| Paper Plates                       | 0           | 0           | 0           | 2           | 0           | 1           | 0           | 2           | 0           | 5       |
| Wrong or No DMV                    | 0           | 22          | 0           | 102         | 17          | 54          | 47          | 326         | 13          | 561     |
| <b>Sub Total Violations</b>        | 0           | 26          | 0           | 150         | 27          | 48          | 32          | 559         | 15          | 857     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 0           | 26          | 0           | 150         | 27          | 48          | 32          | 559         | 15          | 857     |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera                             | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 2-04%       | 0-00%       | 5-01%       | 0-00%       | 9-01%   |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Face Camera No Flash               | 0-00%       | 1-04%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 2-13%       | 5-01%   |
| Face Not in Frame                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 5-19%       | 0-00%       | 1-03%       | 5-01%       | 0-00%       | 11-01%  |
| Image Missing                      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 6-22%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 6-01%   |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%   |
| Scene Image No Flash               | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Driver Unidentifiable images poor  | 0-00%       | 2-08%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-01%       | 0-00%       | 5-01%   |
| Too Old                            | 0-00%       | 3-12%       | 0-00%       | 4-03%       | 12-44%      | 3-06%       | 1-03%       | 17-03%      | 2-13%       | 42-05%  |
| <b>Approved Violations</b>         | 0-00%       | 23-68%      | 0-00%       | 146-97%     | 15-56%      | 45-94%      | 31-97%      | 542-97%     | 13-87%      | 815-95% |
| <b>Total Notices Printed</b>       | 0-00%       | 23-68%      | 0-00%       | 146-97%     | 15-56%      | 45-94%      | 31-97%      | 542-97%     | 13-87%      | 815-95% |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Oct-2007 to 31-Oct-2007 Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 0           | 54          | 0           | 505         | 40          | 58          | 149         | 511         | 21          | 1338    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 0           | 6           | 0           | 51          | 5           | 4           | 30          | 23          | 7           | 126     |
| Motor Cycle Helmet                 | 0           | 0           | 0           | 3           | 0           | 0           | 1           | 0           | 0           | 4       |
| Plate Obstruction                  | 0           | 1           | 0           | 5           | 0           | 2           | 4           | 2           | 0           | 14      |
| Vehicle Obstruction                | 0           | 2           | 0           | 4           | 0           | 2           | 4           | 1           | 1           | 14      |
| Police Rejects                     | 0           | 7           | 0           | 3           | 2           | 12          | 6           | 3           | 1           | 34      |
| Emergency Vehicle Responding       | 0           | 6           | 0           | 56          | 2           | 5           | 9           | 97          | 1           | 176     |
| Incorrect/Incomplete DMV           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 2       |
| Police Discretion                  | 0           | 0           | 0           | 4           | 0           | 0           | 4           | 4           | 0           | 12      |
| Safe Turn On Red                   | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 2       |
| Policy/Weath er                    | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 2       |
| Extended Vehicle                   | 0           | 0           | 0           | 45          | 2           | 0           | 24          | 12          | 0           | 83      |
| Sun Glare                          | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 1           | 0           | 2       |
| Weather/Nature                     | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 1           | 0           | 2       |
| Registration Issues                | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1       |
| Can Not Identify State             | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1           | 0           | 2       |
| Out of Country Plate               | 0           | 4           | 0           | 29          | 4           | 5           | 3           | 30          | 1           | 76      |
| Paper Plates                       | 0           | 1           | 0           | 2           | 0           | 0           | 0           | 0           | 0           | 3       |
| Wrong or No DMV                    | 0           | 29          | 0           | 204         | 16          | 30          | 85          | 176         | 11          | 551     |
| <b>Sub Total Violations</b>        | 0           | 25          | 0           | 301         | 24          | 28          | 64          | 335         | 10          | 787     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 0           | 25          | 0           | 301         | 24          | 28          | 64          | 335         | 10          | 787     |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 6-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 6-01%   |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 4-01%   |
| Face Camera Focus Blurry           | 0-00%       | 1-04%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 2-03%       | 3-01%       | 1-10%       | 8-01%   |
| Face Not in Frame                  | 0-00%       | 2-08%       | 0-00%       | 15-05%      | 0-00%       | 0-00%       | 4-06%       | 3-01%       | 0-00%       | 24-03%  |
| Image Missing                      | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 3-00%   |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 3-01%       | 0-00%       | 4-01%   |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%   |
| Rear Plate Flash Inappropriate     | 0-00%       | 2-08%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Scene Image Flash Inappropriate    | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 4-06%       | 0-00%       | 0-00%       | 4-01%   |
| Scene Image No Flash               | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-04%       | 0-00%       | 1-00%       | 0-00%       | 2-00%   |
| Driver Unidentifiable images poor  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%   |
| Too Old                            | 0-00%       | 0-00%       | 0-00%       | 4-01%       | 0-00%       | 1-04%       | 1-02%       | 2-01%       | 0-00%       | 8-01%   |
| Total                              | 0-00%       | 5-20%       | 0-00%       | 30-10%      | 0-00%       | 2-07%       | 12-19%      | 16-05%      | 1-10%       | 66-08%  |
| <b>Approved Violations</b>         | 0-00%       | 20-80%      | 0-00%       | 271-90%     | 24-100%     | 26-93%      | 52-81%      | 319-95%     | 9-80%       | 721-92% |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Oct-2007 to 31-Oct-2007

Operator Id: %

| Operator Id | Percentage |
|-------------|------------|
| TOTAL       | 721-92%    |
| BAL-RAFR-03 | 9-80%      |
| BAL-RAFR-01 | 318-95%    |
| BAL-RABA-03 | 52-51%     |
| BAL-RABA-01 | 28-93%     |
| BAL-PUPA-01 | 24-100%    |
| BAL-PUME-01 | 271-90%    |
| BAL-PUDA-01 | 0-00%      |
| BAL-FRPU-01 | 20-80%     |
| BAL-DAPU-01 | 0-00%      |

Total Notices Printed

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Feb-2008 to 29-Feb-2008

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL    |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|----------|
| <b>Total Processed Incidents</b>   | 0           | 41          | 0           | 331         | 30          | 82          | 113         | 1048        | 24          | 1669     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |          |
| Obstruction                        | 0           | 1           | 0           | 28          | 3           | 10          | 18          | 25          | 8           | 93       |
| Driver Obstruction/Duckers         | 0           | 2           | 0           | 1           | 0           | 0           | 0           | 2           | 0           | 5        |
| Motor Cycle Helmet                 | 0           | 1           | 0           | 3           | 1           | 2           | 1           | 7           | 1           | 16       |
| Plate Obstruction                  | 0           | 0           | 0           | 3           | 1           | 1           | 3           | 5           | 0           | 13       |
| Vehicle Obstruction                | 0           | 7           | 0           | 4           | 6           | 18          | 6           | 8           | 2           | 51       |
| Emergency Vehicle Responding       | 0           | 1           | 0           | 35          | 3           | 4           | 12          | 147         | 3           | 205      |
| Incorrect/Incomplete DMV           | 0           | 0           | 0           | 3           | 0           | 2           | 4           | 62          | 0           | 71       |
| Safe Turn On Red                   | 0           | 2           | 0           | 0           | 1           | 0           | 0           | 1           | 0           | 4        |
| Extended Vehicle                   | 0           | 1           | 0           | 27          | 0           | 1           | 7           | 19          | 1           | 56       |
| Sun Glare                          | 0           | 1           | 0           | 5           | 1           | 1           | 1           | 3           | 0           | 12       |
| Weather/Nature                     | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1        |
| Out of Country Plate               | 0           | 1           | 0           | 19          | 1           | 4           | 6           | 40          | 1           | 72       |
| Paper Plates                       | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1        |
| Wrong or No DMV                    | 0           | 17          | 0           | 129         | 17          | 43          | 58          | 320         | 16          | 600      |
| <b>Sub Total Violations</b>        | 0           | 24          | 0           | 202         | 13          | 39          | 55          | 728         | 8           | 1069     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0        |
| <b>Available For Prosecution</b>   | 0           | 24          | 0           | 202         | 13          | 39          | 55          | 728         | 8           | 1069     |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |          |
| Camera                             | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 2-00%    |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 2-00%    |
| Malfunction                        | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 2-00%    |
| Face Not in Frame                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 1-00%       | 0-00%       | 2-00%    |
| Image Missing                      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 10-01%      | 0-00%       | 10-01%   |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%       | 0-00%       | 2-00%    |
| Plate Burn Out                     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%    |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%    |
| Rear Plate Camera Blurry           | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%    |
| Rear Plate No Flash                | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-04%       | 0-00%       | 0-00%       | 2-00%    |
| Scene Image Flash Inappropriate    | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%    |
| Red-light not visible in           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 1-00%       | 0-00%       | 2-00%    |
| Unclear Scene Image                | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 29-04%      | 0-00%       | 34-03%   |
| Too Old                            | 0-00%       | 1-04%       | 0-00%       | 6-03%       | 0-00%       | 1-03%       | 5-09%       | 47-06%      | 0-00%       | 60-06%   |
| Issues                             | 0-00%       | 23-96%      | 0-00%       | 196-97%     | 13-100%     | 38-97%      | 50-91%      | 681-94%     | 8-100%      | 1009-94% |
| <b>Total</b>                       | 0-00%       | 23-96%      | 0-00%       | 196-97%     | 13-100%     | 38-97%      | 50-91%      | 681-94%     | 8-100%      | 1009-94% |
| <b>Approved Violations</b>         | 0-00%       | 23-96%      | 0-00%       | 196-97%     | 13-100%     | 38-97%      | 50-91%      | 681-94%     | 8-100%      | 1009-94% |
| <b>Total Notices Printed</b>       | 0-00%       | 23-96%      | 0-00%       | 196-97%     | 13-100%     | 38-97%      | 50-91%      | 681-94%     | 8-100%      | 1009-94% |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Mar-2008 to 31-Mar-2008

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL  |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Processed Incidents</b>   | 9           | 32          | 0           | 391         | 31          | 77          | 128         | 1059        | 17          | 1744   |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |        |
| Obstruction                        | 0           | 1           | 0           | 27          | 4           | 10          | 19          | 29          | 3           | 93     |
| Driver Obstruction/Duckers         | 0           | 0           | 0           | 2           | 0           | 0           | 3           | 6           | 1           | 12     |
| Motor Cycle Helmet                 | 0           | 1           | 0           | 3           | 0           | 5           | 2           | 7           | 0           | 18     |
| Plate Obstruction                  | 0           | 0           | 0           | 7           | 1           | 0           | 2           | 1           | 0           | 11     |
| Vehicle Obstruction                | 0           | 9           | 0           | 7           | 1           | 14          | 7           | 12          | 2           | 62     |
| Emergency Vehicle Responding       | 0           | 0           | 0           | 2           | 0           | 0           | 0           | 0           | 0           | 2      |
| Funeral Procession/Police          | 0           | 2           | 0           | 30          | 4           | 1           | 6           | 128         | 2           | 173    |
| Incorrect/Incomplete DMV           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1      |
| Police Discretion                  | 0           | 0           | 0           | 6           | 0           | 0           | 6           | 71          | 0           | 83     |
| Safe Turn On Red                   | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1           | 0           | 2      |
| Policy/Weather                     | 1           | 0           | 0           | 56          | 0           | 2           | 17          | 28          | 0           | 104    |
| Extended Vehicle                   | 0           | 0           | 0           | 13          | 0           | 1           | 3           | 17          | 0           | 34     |
| Sun Glare                          | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1      |
| Weather/Nature                     | 0           | 0           | 0           | 2           | 0           | 0           | 0           | 0           | 0           | 2      |
| Yellow with Red Light              | 0           | 0           | 0           | 2           | 1           | 0           | 0           | 0           | 0           | 3      |
| Can Not Identify State             | 0           | 0           | 0           | 2           | 0           | 0           | 0           | 0           | 0           | 2      |
| Out of Country Plate               | 0           | 0           | 0           | 2           | 1           | 0           | 0           | 3           | 0           | 6      |
| Paper Plates                       | 1           | 0           | 0           | 13          | 0           | 5           | 8           | 39          | 1           | 67     |
| Wrong or No DMV                    | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1           | 0           | 2      |
| <b>Total</b>                       | 2           | 13          | 0           | 173         | 11          | 38          | 73          | 344         | 9           | 663    |
| <b>Sub Total Violations</b>        | 7           | 19          | 0           | 218         | 20          | 39          | 55          | 715         | 8           | 1081   |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 7           | 19          | 0           | 218         | 20          | 39          | 55          | 715         | 8           | 1081   |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |        |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%       | 0-00%       | 2-00%  |
| Digital Distortion                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%  |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%  |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%       | 0-00%       | 6-01%  |
| Face Not in Frame                  | 0-00%       | 3-16%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 6-01%       | 0-00%       | 9-01%  |
| Image Missing                      | 0-00%       | 1-05%       | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 1-02%       | 12-02%      | 0-00%       | 15-01% |
| Misc Camera Issue                  | 2-29%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 3-00%  |
| Plate Burn Out                     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%  |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Rear Plate Flash Inappropriate     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Rear Plate No Flash                | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 4-01%       | 0-00%       | 4-00%  |
| Scene Image Flash Inappropriate    | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 1-02%       | 0-00%       | 0-00%       | 2-00%  |
| Scene Image No Flash               | 1-14%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-08%       | 5-09%       | 0-00%       | 0-00%       | 9-01%  |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Mar-2008 to 31-Mar-2008

Operator Id: %

|                       | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL    |
|-----------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|----------|
| Police                | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%    |
| Rejects               | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-01%    |
| Process               | 0-00%       | 1-05%       | 0-00%       | 4-02%       | 0-00%       | 0-00%       | 0-00%       | 5-01%       | 0-00%       | 10-01%   |
| Issues                | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%    |
| Total                 | 3-43%       | 5-26%       | 0-00%       | 6-03%       | 3-15%       | 5-13%       | 9-16%       | 35-05%      | 0-00%       | 66-06%   |
| Approved Violations   | 4-57%       | 14-74%      | 0-00%       | 212-97%     | 17-85%      | 34-87%      | 46-84%      | 660-95%     | 6-100%      | 1015-94% |
| Total Notices Printed | 4-57%       | 14-74%      | 0-00%       | 212-97%     | 17-85%      | 34-87%      | 46-84%      | 660-95%     | 6-100%      | 1015-94% |



# Customer Management Report (Baldwin Park) Redlight Incidents

01-Apr-2008 to 30-Apr-2008

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL  |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Processed Incidents</b>   | 575         | 36          | 39          | 385         | 45          | 93          | 153         | 1083        | 17          | 2406   |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |        |
| Obstruction                        | 37          | 1           | 1           | 17          | 5           | 11          | 16          | 28          | 7           | 123    |
| Driver Obstruction/Duckers         |             |             |             |             |             |             |             |             |             |        |
| Motor Cycle Helmet                 | 2           | 1           | 0           | 4           | 0           | 1           | 0           | 3           | 0           | 11     |
| Plate Obstruction                  | 6           | 0           | 3           | 9           | 1           | 4           | 8           | 7           | 1           | 39     |
| Vehicle Obstruction                | 4           | 2           | 2           | 6           | 2           | 2           | 4           | 11          | 0           | 33     |
| Police                             | 0           | 9           | 1           | 4           | 7           | 9           | 5           | 9           | 1           | 45     |
| Emergency Vehicle Responding       |             |             |             |             |             |             |             |             |             |        |
| Rejects                            | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1      |
| Incorrect Plate on Vehicle         |             |             |             |             |             |             |             |             |             |        |
| Incorrect/Incomplete DMV           | 0           | 1           | 0           | 15          | 1           | 3           | 7           | 74          | 0           | 101    |
| Safe Turn On Red                   | 0           | 0           | 0           | 16          | 0           | 2           | 12          | 162         | 0           | 192    |
| Policy/Weather                     |             |             |             |             |             |             |             |             |             |        |
| Extended Vehicle                   | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 2           | 0           | 4      |
| Sun Glare                          | 68          | 6           | 4           | 87          | 3           | 6           | 34          | 146         | 0           | 354    |
| Weather/Nature                     | 6           | 0           | 0           | 9           | 0           | 0           | 2           | 14          | 0           | 31     |
| Registration                       |             |             |             |             |             |             |             |             |             |        |
| Can Not Identify State             | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Issues                             |             |             |             |             |             |             |             |             |             |        |
| Out of Country Plate               | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 4           | 0           | 4      |
| Paper Plates                       | 24          | 0           | 1           | 21          | 3           | 7           | 9           | 48          | 2           | 115    |
| Wrong or No DMV                    | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| <b>Total</b>                       | 150         | 20          | 13          | 188         | 22          | 45          | 97          | 509         | 11          | 1055   |
| <b>Sub Total Violations</b>        | 425         | 16          | 26          | 177         | 23          | 48          | 56          | 574         | 6           | 1351   |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 425         | 16          | 26          | 177         | 23          | 48          | 56          | 574         | 6           | 1351   |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |        |
| Camera                             | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 2-00%       | 0-00%       | 3-00%  |
| Digital Distortion                 |             |             |             |             |             |             |             |             |             |        |
| Malfunction                        | 5-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 6-00%  |
| Face Camera Flash                  |             |             |             |             |             |             |             |             |             |        |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%       | 0-00%       | 2-00%  |
| Face Not in Frame                  | 3-01%       | 0-00%       | 2-08%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-17%       | 6-00%  |
| Image Missing                      | 2-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 3-00%  |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 2-04%       | 8-14%       | 12-02%      | 0-00%       | 23-02% |
| Plate Burn Out                     | 26-06%      | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 27-02% |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-04%       | 2-00%       | 0-00%       | 4-00%  |
| Rear Plate Camera Blurry           | 2-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 3-00%  |
| Rear Plate No Flash                | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 1-00%       | 0-00%       | 3-00%  |
| Scene Image Flash Inappropriate    | 14-03%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 4-08%       | 0-00%       | 1-00%       | 0-00%       | 19-01% |
| Scene Image No Flash               | 13-03%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-06%       | 1-02%       | 0-00%       | 0-00%       | 17-01% |
| Police                             |             |             |             |             |             |             |             |             |             |        |
| Rejects                            | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%  |
| Process                            |             |             |             |             |             |             |             |             |             |        |
| Issues                             | 0-00%       | 0-00%       | 0-00%       | 7-04%       | 1-04%       | 1-02%       | 3-05%       | 16-03%      | 0-00%       | 28-02% |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Apr-2008 to 30-Apr-2008

Operator Id: %

| Category                     | Operator Id | Count       | Percentage |
|------------------------------|-------------|-------------|------------|
| TOTAL                        |             | 145         | 11%        |
| BAL-RAFR-03                  |             | 1           | 1%         |
| BAL-RAFR-01                  |             | 38          | 3%         |
| BAL-RABA-03                  |             | 15          | 1%         |
| BAL-RABA-01                  |             | 13          | 1%         |
| BAL-PUPA-01                  |             | 1           | 1%         |
| BAL-PUME-01                  |             | 8           | 8%         |
| BAL-PUDA-01                  |             | 3           | 3%         |
| BAL-FRPU-01                  |             | 0           | 0%         |
| BAL-DAPU-01                  |             | 66          | 16%        |
| <b>Total</b>                 |             | <b>145</b>  | <b>11%</b> |
| <b>Approved Violations</b>   |             | <b>1206</b> | <b>89%</b> |
| <b>Total Notices Printed</b> |             | <b>1206</b> | <b>89%</b> |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-May-2008 to 31-May-2008

Operator Id: %

| TOTAL                              | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | 2012   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------|
| <b>Total Processed Incidents</b>   | 366         | 40          | 53          | 309         | 22          | 86          | 158         | 956         | 22          | 2012   |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |        |
| Obstruction                        | 25          | 0           | 0           | 12          | 0           | 11          | 14          | 19          | 8           | 89     |
| Driver Obstruction/Duckers         |             |             |             |             |             |             |             |             |             |        |
| Motor Cycle Helmet                 | 2           | 0           | 0           | 5           | 0           | 0           | 1           | 5           | 0           | 13     |
| Plate Obstruction                  | 10          | 0           | 6           | 7           | 1           | 9           | 6           | 8           | 0           | 47     |
| Signal Obstruction                 | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 1           | 0           | 2      |
| Vehicle Obstruction                | 2           | 0           | 3           | 8           | 2           | 1           | 12          | 6           | 0           | 34     |
| Police Rejects                     |             |             |             |             |             |             |             |             |             |        |
| Emergency Vehicle Responding       | 3           | 7           | 4           | 6           | 3           | 18          | 15          | 13          | 3           | 72     |
| Incorrect/Incomplete DMV           | 17          | 2           | 4           | 16          | 1           | 4           | 4           | 59          | 1           | 108    |
| Safe Turn On Red                   | 13          | 0           | 0           | 6           | 0           | 0           | 4           | 110         | 0           | 133    |
| Policy/Weather                     |             |             |             |             |             |             |             |             |             |        |
| Extended Vehicle                   | 9           | 0           | 0           | 0           | 0           | 0           | 2           | 1           | 1           | 13     |
| Sun Glare                          | 30          | 6           | 12          | 73          | 3           | 12          | 32          | 154         | 0           | 322    |
| Weather/Nature                     | 2           | 1           | 0           | 1           | 0           | 0           | 0           | 3           | 0           | 7      |
| Registration Issues                |             |             |             |             |             |             |             |             |             |        |
| Can Not Identify State             | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1      |
| Out of Country Plate               | 1           | 0           | 0           | 0           | 0           | 1           | 0           | 2           | 0           | 4      |
| Paper Plates                       | 20          | 1           | 1           | 14          | 2           | 4           | 7           | 50          | 2           | 101    |
| Wrong or No DMV                    | 1           | 1           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 3      |
| <b>Total</b>                       | 136         | 18          | 30          | 148         | 12          | 60          | 98          | 432         | 15          | 949    |
| <b>Sub Total Violations</b>        | 230         | 22          | 23          | 161         | 10          | 26          | 60          | 524         | 7           | 1063   |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   | 230         | 22          | 23          | 161         | 10          | 26          | 60          | 524         | 7           | 1063   |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |        |
| Camera Malfunction                 | 2-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%  |
| Digital Distortion                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-20%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%  |
| Face Camera Flash                  | 0-00%       | 1-05%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 3-00%  |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 2-00%  |
| Face Not in Frame                  | 11-05%      | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 2-08%       | 7-12%       | 1-00%       | 0-00%       | 22-02% |
| Image Missing                      | 16-07%      | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 0-00%       | 20-33%      | 11-02%      | 0-00%       | 49-05% |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
| Plate Burn Out                     | 4-02%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 1-02%       | 4-01%       | 0-00%       | 10-01% |
| Plate Not in Frame                 | 1-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 2-08%       | 0-00%       | 0-00%       | 0-00%       | 5-00%  |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 4-01%       | 0-00%       | 5-00%  |
| Rear Plate Flash Inappropriate     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 4-01%       | 0-00%       | 4-00%  |
| Rear Plate No Flash                | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-03%       | 0-00%       | 0-00%       | 2-00%  |
| Scene Image No Flash               | 3-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-00%  |
| No Video                           | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-01%       | 0-00%       | 4-00%  |
| Police Rejects Process Issues      |             |             |             |             |             |             |             |             |             |        |
| Too Old                            |             |             |             |             |             |             |             |             |             |        |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-May-2008 to 31-May-2008

Operator Id: %

| Operator    | 38-17%  | 1-05%  | 2-09%  | 8-05%   | 4-15%  | 30-50% | 29-08%  | 0-00%  | 114-11% |
|-------------|---------|--------|--------|---------|--------|--------|---------|--------|---------|
| BAL-DAPU-01 | 192-83% | 21-95% | 21-91% | 153-95% | 22-85% | 30-50% | 495-94% | 7-100% | 948-89% |
| BAL-FRPU-01 | 192-83% | 21-95% | 21-91% | 153-95% | 22-85% | 30-50% | 495-94% | 7-100% | 948-89% |
| BAL-PUDA-01 |         |        |        |         |        |        |         |        |         |
| BAL-PUME-01 |         |        |        |         |        |        |         |        |         |
| BAL-PUPA-01 |         |        |        |         |        |        |         |        |         |
| BAL-RABA-01 |         |        |        |         |        |        |         |        |         |
| BAL-RABA-03 |         |        |        |         |        |        |         |        |         |
| BAL-RAFR-01 |         |        |        |         |        |        |         |        |         |
| BAL-RAFR-03 |         |        |        |         |        |        |         |        |         |
| TOTAL       |         |        |        |         |        |        |         |        |         |

Total

Approved Violations

Total Notices Printed

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Jun-2008 to 30-Jun-2008

Operator Id: %

|  | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>       | 298         | 37          | 67          | 318         | 29          | 75          | 111         | 1018        | 23          | 1976    |
| <b>Less Uncontrollable Factors</b>     |             |             |             |             |             |             |             |             |             |         |
| Obstruction Driver Obstruction/Duckers | 11          | 2           | 2           | 13          | 1           | 10          | 19          | 22          | 13          | 93      |
| Motor Cycle Helmet                     | 3           | 1           | 0           | 1           | 0           | 0           | 1           | 6           | 0           | 12      |
| Plate Obstruction                      | 4           | 1           | 1           | 2           | 1           | 5           | 5           | 2           | 0           | 21      |
| Vehicle Obstruction                    | 2           | 0           | 0           | 6           | 0           | 1           | 4           | 8           | 0           | 21      |
| Police Emergency Vehicle Responding    | 5           | 8           | 8           | 6           | 1           | 13          | 9           | 16          | 3           | 69      |
| Rejects Incorrect/Incomplete DMV       | 18          | 1           | 1           | 23          | 3           | 5           | 1           | 65          | 0           | 117     |
| Safe Turn On Red                       | 12          | 0           | 0           | 4           | 0           | 0           | 7           | 93          | 0           | 116     |
| Policy/Weather Extended Vehicle        | 12          | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 12      |
| er Sun Glare                           | 32          | 5           | 7           | 66          | 2           | 9           | 23          | 183         | 0           | 327     |
| Weather/Nature                         | 1           | 0           | 0           | 8           | 0           | 2           | 2           | 25          | 1           | 39      |
| Registration Can Not Identify State    | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1       |
| Issues Out of Country Plate            | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 4           | 0           | 4       |
| Paper Plates                           | 22          | 3           | 5           | 24          | 3           | 4           | 4           | 42          | 1           | 108     |
| Wrong or No DMV                        | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1           | 0           | 2       |
| <b>Total</b>                           | 122         | 21          | 24          | 154         | 11          | 49          | 75          | 468         | 18          | 942     |
| <b>Sub Total Violations</b>            | 176         | 16          | 43          | 164         | 18          | 26          | 36          | 550         | 5           | 1034    |
| Less in Progress                       | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>       | 176         | 16          | 43          | 164         | 18          | 26          | 36          | 550         | 5           | 1034    |
| <b>Less Rejects</b>                    |             |             |             |             |             |             |             |             |             |         |
| Camera Face Camera Flash               | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-11%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 3-00%   |
| Malfunction Face Camera Focus Blurry   | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Misc Camera issue                      | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 1-06%       | 2-08%       | 11-31%      | 9-02%       | 0-00%       | 24-02%  |
| Plate Burn Out                         | 3-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-00%   |
| Plate Not in Frame                     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 1-00%   |
| Rear Plate Camera Blurry               | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Rear Plate Flash Inappropriate         | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Police No Video                        | 23-13%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 23-02%  |
| Rejects                                |             |             |             |             |             |             |             |             |             |         |
| Total                                  | 27-15%      | 0-00%       | 0-00%       | 3-02%       | 3-17%       | 3-12%       | 12-33%      | 10-02%      | 0-00%       | 58-06%  |
| <b>Approved Violations</b>             | 149-85%     | 16-100%     | 43-100%     | 161-98%     | 15-83%      | 23-88%      | 24-67%      | 540-98%     | 5-100%      | 976-94% |
| <b>Total Notices Printed</b>           | 149-85%     | 16-100%     | 43-100%     | 161-98%     | 15-83%      | 23-88%      | 24-67%      | 540-98%     | 5-100%      | 976-94% |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Aug-2008 to 31-Aug-2008

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUMA-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL    |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|----------|
| <b>Total Processed Incidents</b>   | 419         | 34          | 60          | 271         | 32          | 59          | 120         | 960         | 21          | 1976     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |          |
| Obstruction                        | 16          | 4           | 0           | 14          | 4           | 12          | 18          | 11          | 9           | 88       |
| Driver Obstruction/Duckers         | 3           | 0           | 1           | 2           | 0           | 0           | 2           | 2           | 0           | 10       |
| Motor Cycle Helmet                 | 8           | 0           | 3           | 3           | 1           | 8           | 3           | 1           | 0           | 27       |
| Plate Obstruction                  | 4           | 2           | 2           | 2           | 0           | 1           | 6           | 9           | 0           | 26       |
| Vehicle Obstruction                | 10          | 7           | 9           | 5           | 3           | 10          | 5           | 11          | 3           | 63       |
| Emergency Vehicle Responding       | 21          | 3           | 5           | 17          | 1           | 1           | 3           | 70          | 0           | 121      |
| Incorrect/Incomplete DMV           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1        |
| Multiple vehicles in frame         | 15          | 0           | 0           | 9           | 0           | 3           | 4           | 133         | 0           | 164      |
| Safe Turn On Red                   | 14          | 0           | 1           | 0           | 0           | 0           | 0           | 1           | 0           | 16       |
| Extended Vehicle                   | 55          | 3           | 8           | 65          | 4           | 2           | 23          | 122         | 0           | 282      |
| Sun Glare                          | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1        |
| Weather/Nature                     | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0        |
| Out of Country Plate               | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 3           | 0           | 3        |
| Paper Plates                       | 19          | 1           | 0           | 20          | 2           | 4           | 4           | 27          | 1           | 78       |
| Wrong or No DMV                    | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 3           | 0           | 4        |
| <b>Total</b>                       | 166         | 20          | 29          | 138         | 15          | 41          | 68          | 394         | 13          | 884      |
| <b>Sub Total Violations</b>        | 253         | 14          | 31          | 133         | 17          | 18          | 52          | 566         | 8           | 1092     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0        |
| <b>Available For Prosecution</b>   | 253         | 14          | 31          | 133         | 17          | 18          | 52          | 566         | 8           | 1092     |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |          |
| Camera Malfunction                 | 3-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-00%    |
| Digital Distortion                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-06%       | 0-00%       | 0-00%       | 0-00%       | 1-00%    |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 2-06%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-12%       | 3-00%    |
| Face Not in Frame                  | 12-05%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-04%       | 2-00%       | 0-00%       | 16-01%   |
| Image Missing                      | 5-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 7-13%       | 34-06%      | 0-00%       | 46-04%   |
| Misc Camera Issue                  | 5-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 5-00%    |
| Plate Burn Out                     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%    |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%    |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%    |
| No Video                           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%       | 0-00%       | 2-00%    |
| Rejects                            | 25-10%      | 0-00%       | 2-06%       | 1-01%       | 0-00%       | 1-06%       | 9-17%       | 39-07%      | 1-12%       | 78-07%   |
| <b>Total</b>                       | 228-90%     | 14-100%     | 29-94%      | 132-99%     | 17-100%     | 17-94%      | 43-83%      | 527-93%     | 7-88%       | 1014-93% |
| <b>Approved Violations</b>         | 228-90%     | 14-100%     | 29-94%      | 132-99%     | 17-100%     | 17-94%      | 43-83%      | 527-93%     | 7-88%       | 1014-93% |
| <b>Total Notices Printed</b>       | 228-90%     | 14-100%     | 29-94%      | 132-99%     | 17-100%     | 17-94%      | 43-83%      | 527-93%     | 7-88%       | 1014-93% |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Sep-2008 to 30-Sep-2008

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUMA-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 325         | 37          | 50          | 188         | 42          | 109         | 141         | 895         | 18          | 1805    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 17          | 4           | 0           | 6           | 5           | 15          | 12          | 15          | 5           | 79      |
| Driver Obstruction/Duckers         |             |             |             |             |             |             |             |             |             |         |
| Motor Cycle Helmet                 | 0           | 1           | 1           | 1           | 1           | 0           | 0           | 4           | 0           | 8       |
| Plate Obstruction                  | 5           | 1           | 3           | 4           | 0           | 1           | 9           | 4           | 0           | 27      |
| Vehicle Obstruction                | 1           | 1           | 0           | 2           | 0           | 2           | 5           | 7           | 0           | 18      |
| <b>Police Rejects</b>              |             |             |             |             |             |             |             |             |             |         |
| Emergency Vehicle Responding       | 5           | 12          | 7           | 9           | 6           | 12          | 8           | 9           | 7           | 75      |
| Incorrect/Incomplete DMV           | 17          | 0           | 2           | 13          | 1           | 9           | 5           | 57          | 0           | 104     |
| Safe Turn On Red                   | 17          | 0           | 0           | 9           | 0           | 2           | 11          | 131         | 0           | 170     |
| <b>Policy/Weather</b>              |             |             |             |             |             |             |             |             |             |         |
| Extended Vehicle                   | 15          | 0           | 1           | 1           | 0           | 0           | 0           | 1           | 0           | 18      |
| Sun Glare                          | 27          | 0           | 4           | 36          | 2           | 16          | 22          | 61          | 1           | 169     |
| Weather/Nature                     | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 1       |
| <b>Registration</b>                |             |             |             |             |             |             |             |             |             |         |
| Out of Country Plate               | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 8           | 0           | 10      |
| Paper Plates                       | 9           | 3           | 3           | 14          | 1           | 4           | 5           | 30          | 0           | 69      |
| Wrong or No DMV                    | 0           | 0           | 1           | 1           | 0           | 2           | 0           | 5           | 0           | 9       |
| <b>Total</b>                       | 115         | 22          | 22          | 96          | 16          | 63          | 78          | 332         | 13          | 757     |
| <b>Sub Total Violations</b>        | 210         | 15          | 28          | 92          | 26          | 46          | 63          | 563         | 5           | 1048    |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 210         | 15          | 28          | 92          | 26          | 46          | 63          | 563         | 5           | 1048    |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera                             | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 1-02%       | 0-00%       | 2-00%       | 0-00%       | 4-00%   |
| Face Camera Focus Blurry           |             |             |             |             |             |             |             |             |             |         |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Face Camera No Flash               |             |             |             |             |             |             |             |             |             |         |
| Face Not in Frame                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 1-20%       | 2-00%   |
| Image Missing                      | 0-00%       | 1-07%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Misc Camera Issue                  | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 1-04%       | 0-00%       | 13-21%      | 11-02%      | 0-00%       | 26-02%  |
| Plate Burn Out                     | 3-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-00%   |
| Rear Plate No Flash                | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%   |
| Scene Image Flash Inappropriate    | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%   |
| No Video                           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%   |
| Rejects                            |             |             |             |             |             |             |             |             |             |         |
| Process                            | 1-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 2-04%       | 0-00%       | 10-02%      | 0-00%       | 14-01%  |
| Issues                             |             |             |             |             |             |             |             |             |             |         |
| <b>Total</b>                       | 5-02%       | 1-07%       | 0-00%       | 3-03%       | 1-04%       | 4-09%       | 16-25%      | 24-04%      | 1-20%       | 55-05%  |
| <b>Approved Violations</b>         | 205-98%     | 14-93%      | 28-100%     | 89-97%      | 25-96%      | 42-91%      | 47-75%      | 539-96%     | 4-80%       | 993-95% |
| <b>Total Notices Printed</b>       | 205-98%     | 14-93%      | 28-100%     | 89-97%      | 25-96%      | 42-91%      | 47-75%      | 539-96%     | 4-80%       | 993-95% |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Oct-2008 to 31-Oct-2008 Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUMA-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL    |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|----------|
| <b>Total Processed Incidents</b>   | 364         | 37          | 55          | 234         | 32          | 80          | 114         | 814         | 25          | 1755     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |          |
| Obstruction                        | 18          | 1           | 0           | 7           | 3           | 16          | 19          | 11          | 11          | 86       |
| Driver Obstruction/Duckers         |             |             |             |             |             |             |             |             |             |          |
| Motor Cycle Helmet                 | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 3           | 0           | 5        |
| Plate Obstruction                  | 9           | 0           | 4           | 2           | 0           | 3           | 4           | 2           | 0           | 24       |
| Vehicle Obstruction                | 6           | 0           | 2           | 1           | 1           | 2           | 4           | 3           | 0           | 19       |
| Police Rejects                     | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1        |
| Citation Issued manually           |             |             |             |             |             |             |             |             |             |          |
| Emergency Vehicle Responding       | 5           | 8           | 10          | 11          | 8           | 7           | 10          | 11          | 8           | 78       |
| Incorrect/Incomplete DMV           | 8           | 2           | 2           | 12          | 2           | 2           | 8           | 51          | 1           | 88       |
| Safe Turn On Red                   | 22          | 0           | 0           | 6           | 0           | 1           | 6           | 88          | 0           | 123      |
| Policy/Weather                     | 13          | 0           | 1           | 1           | 0           | 3           | 0           | 1           | 0           | 19       |
| Extended Vehicle                   |             |             |             |             |             |             |             |             |             |          |
| Sun Glare                          | 15          | 1           | 4           | 24          | 2           | 1           | 10          | 22          | 0           | 79       |
| Weather/Nature                     | 0           | 1           | 0           | 1           | 0           | 0           | 0           | 1           | 0           | 3        |
| Registration Issues                |             |             |             |             |             |             |             |             |             |          |
| Out of Country Plate               | 0           | 0           | 0           | 1           | 0           | 0           | 1           | 1           | 0           | 3        |
| Paper Plates                       | 22          | 6           | 1           | 15          | 0           | 3           | 5           | 33          | 1           | 86       |
| Wrong or No DMV                    | 0           | 0           | 0           | 1           | 0           | 1           | 0           | 1           | 0           | 3        |
| <b>Total</b>                       | 120         | 19          | 24          | 83          | 16          | 39          | 67          | 228         | 21          | 617      |
| <b>Sub Total Violations</b>        | 244         | 18          | 31          | 151         | 16          | 41          | 47          | 586         | 4           | 1138     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0        |
| <b>Available For Prosecution</b>   | 244         | 18          | 31          | 151         | 16          | 41          | 47          | 586         | 4           | 1138     |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |          |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%    |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 3-02%       | 0-00%       | 0-00%       | 0-00%       | 2-00%       | 0-00%       | 5-00%    |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%       | 0-00%       | 3-00%    |
| Face Not in Frame                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 4-09%       | 1-00%       | 0-00%       | 5-00%    |
| Image Missing                      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 9-22%       | 14-30%      | 88-15%      | 0-00%       | 111-10%  |
| Misc Camera Issue                  | 2-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%    |
| Plate Burn Out                     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%    |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%    |
| Rear Plate Flash Inappropriate     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 0-00%       | 1-00%    |
| Rear Plate No Flash                | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%    |
| Too Old                            | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 2-00%    |
| Issues                             |             |             |             |             |             |             |             |             |             |          |
| <b>Total</b>                       | 2-01%       | 0-00%       | 1-03%       | 6-04%       | 0-00%       | 10-24%      | 18-38%      | 95-16%      | 0-00%       | 132-12%  |
| <b>Approved Violations</b>         | 242-99%     | 18-100%     | 30-97%      | 145-96%     | 16-100%     | 31-76%      | 29-62%      | 491-84%     | 4-100%      | 1006-88% |
| <b>Total Notices Printed</b>       | 242-99%     | 18-100%     | 30-97%      | 145-96%     | 16-100%     | 31-76%      | 29-62%      | 491-84%     | 4-100%      | 1006-88% |



# Customer Management Report (Baldwin Park) Redlight Incidents

01-Apr-2009 to 30-Apr-2009

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 394         | 19          | 57          | 187         | 23          | 78          | 143         | 872         | 10          | 1783    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 10          | 0           | 0           | 12          | 2           | 10          | 21          | 13          | 7           | 75      |
| Driver Obstruction/Duckers         | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 4           | 0           | 4       |
| Motor Cycle Helmet                 | 10          | 0           | 3           | 0           | 0           | 3           | 5           | 5           | 0           | 26      |
| Plate Obstruction                  | 3           | 1           | 0           | 4           | 1           | 1           | 2           | 4           | 0           | 16      |
| Vehicle Obstruction                | 10          | 5           | 9           | 4           | 5           | 16          | 6           | 12          | 0           | 67      |
| Emergency Vehicle Responding       | 26          | 1           | 5           | 15          | 1           | 3           | 17          | 72          | 0           | 140     |
| Incorrect/Incomplete DMV           | 31          | 0           | 0           | 8           | 0           | 1           | 13          | 144         | 0           | 197     |
| Safe Turn On Red                   | 11          | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 12      |
| Policy/Weather                     | 40          | 1           | 7           | 34          | 4           | 11          | 24          | 77          | 0           | 198     |
| Extended Vehicle                   | 0           | 0           | 1           | 1           | 1           | 0           | 0           | 2           | 0           | 5       |
| Sun Glare                          | 0           | 0           | 0           | 0           | 2           | 0           | 0           | 0           | 0           | 2       |
| Weather/Nature                     | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| Yellow with Red Light              | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| Registration                       | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1       |
| Out of Country Plate               | 8           | 0           | 2           | 7           | 0           | 4           | 5           | 38          | 0           | 64      |
| Paper Plates                       | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1           | 0           | 2       |
| Issues                             | 149         | 8           | 27          | 86          | 16          | 50          | 93          | 373         | 7           | 809     |
| Wrong or No DMV                    | 245         | 11          | 30          | 101         | 7           | 28          | 50          | 499         | 3           | 974     |
| <b>Sub Total Violations</b>        | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| Less in Progress                   | 245         | 11          | 30          | 101         | 7           | 28          | 50          | 499         | 3           | 974     |
| <b>Available For Prosecution</b>   |             |             |             |             |             |             |             |             |             |         |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera                             | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Malfunction                        | 31-13%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 31-03%  |
| Face Not in Frame                  | 0-00%       | 0-00%       | 0-00%       | 3-03%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 4-00%   |
| Misc Camera Issue                  | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-01%       | 0-00%       | 3-00%   |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%   |
| Rear Plate Flash Inappropriate     | 2-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Rear Plate No Flash                | 35-14%      | 0-00%       | 1-03%       | 3-03%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 44-05%  |
| Police                             | 210-86%     | 11-100%     | 29-97%      | 88-87%      | 7-100%      | 28-100%     | 50-100%     | 494-99%     | 3-100%      | 930-95% |
| Rejects                            | 210-86%     | 11-100%     | 29-97%      | 88-87%      | 7-100%      | 28-100%     | 50-100%     | 494-99%     | 3-100%      | 930-95% |
| Total                              | 210-86%     | 11-100%     | 29-97%      | 88-87%      | 7-100%      | 28-100%     | 50-100%     | 494-99%     | 3-100%      | 930-95% |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Oct-2009 to 31-Oct-2009

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 310         | 19          | 50          | 213         | 35          | 78          | 144         | 668         | 21          | 1538    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 15          | 0           | 3           | 20          | 2           | 8           | 20          | 27          | 11          | 106     |
| Driver Obstruction/Duckers         | 0           | 0           | 0           | 2           | 1           | 0           | 2           | 2           | 0           | 7       |
| Motor Cycle Helmet                 | 11          | 0           | 2           | 6           | 0           | 1           | 8           | 8           | 0           | 36      |
| Plate Obstruction                  | 3           | 0           | 0           | 6           | 0           | 1           | 2           | 7           | 0           | 19      |
| Vehicle Obstruction                | 7           | 5           | 4           | 7           | 6           | 20          | 11          | 13          | 5           | 78      |
| Emergency Vehicle Responding       | 24          | 3           | 5           | 9           | 3           | 4           | 15          | 64          | 0           | 127     |
| Incorrect/Incomplete DMV           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1       |
| Police Discretion                  | 14          | 0           | 0           | 6           | 0           | 3           | 23          | 124         | 0           | 170     |
| Safe Turn On Red                   | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1       |
| Yielding to an Emergency           | 8           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 8       |
| Policy/Weath. Extended Vehicle     | 17          | 0           | 5           | 27          | 3           | 2           | 13          | 20          | 0           | 87      |
| er                                 | 0           | 0           | 2           | 4           | 1           | 1           | 0           | 0           | 0           | 8       |
| Weather/Nature                     | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 2       |
| Registration Out of Country Plate  | 5           | 0           | 0           | 7           | 2           | 2           | 2           | 20          | 0           | 38      |
| Issues                             | 104         | 9           | 21          | 95          | 18          | 42          | 96          | 287         | 16          | 688     |
| Paper Plates                       | 206         | 10          | 29          | 118         | 17          | 36          | 48          | 381         | 5           | 850     |
| <b>Sub Total Violations</b>        | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| Less in Progress                   | 206         | 10          | 29          | 118         | 17          | 36          | 48          | 381         | 5           | 850     |
| <b>Available For Prosecution</b>   |             |             |             |             |             |             |             |             |             |         |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera                             | 0-00%       | 0-00%       | 0-00%       | 2-02%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 3-00%   |
| Face Camera Flash                  | 12-08%      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 12-01%  |
| Malfunction                        | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-01%       | 0-00%       | 3-00%   |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%   |
| Plate Burn Out                     | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 2-00%   |
| Scene Image No Flash               | 4-02%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 7-02%       | 0-00%       | 12-01%  |
| Unclear Scene Image                | 16-08%      | 0-00%       | 0-00%       | 4-03%       | 0-00%       | 0-00%       | 1-02%       | 12-03%      | 0-00%       | 33-04%  |
| Police Rejects                     | 190-92%     | 10-100%     | 29-100%     | 114-97%     | 17-100%     | 36-100%     | 47-98%      | 369-97%     | 5-100%      | 817-96% |
| Process Issues                     | 190-92%     | 10-100%     | 29-100%     | 114-97%     | 17-100%     | 36-100%     | 47-98%      | 369-97%     | 5-100%      | 817-96% |
| Total                              |             |             |             |             |             |             |             |             |             |         |
| <b>Approved Violations</b>         |             |             |             |             |             |             |             |             |             |         |
| <b>Total Notices Printed</b>       |             |             |             |             |             |             |             |             |             |         |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Aug-2010 to 30-Aug-2010

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 383         | 34          | 34          | 291         | 20          | 50          | 120         | 340         | 9           | 1281    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 10          | 1           | 0           | 13          | 8           | 5           | 21          | 16          | 4           | 78      |
| Driver Obstruction/Duckers         | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 3           | 0           | 4       |
| Motor Cycle Helmet                 | 8           | 2           | 0           | 11          | 2           | 5           | 1           | 0           | 0           | 29      |
| Plate Obstruction                  | 3           | 1           | 0           | 3           | 2           | 1           | 5           | 5           | 0           | 20      |
| Vehicle Obstruction                | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1       |
| <b>Police Rejects</b>              |             |             |             |             |             |             |             |             |             |         |
| Emergency Vehicle Responding       | 11          | 2           | 2           | 13          | 0           | 0           | 3           | 10          | 2           | 43      |
| Gender Mismatch                    | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 3       |
| Invalid Offense                    | 4           | 1           | 0           | 1           | 0           | 0           | 1           | 1           | 0           | 8       |
| Police Discretion                  | 22          | 0           | 0           | 7           | 0           | 1           | 6           | 29          | 0           | 65      |
| Safe Turn On Red                   | 3           | 1           | 1           | 0           | 0           | 0           | 1           | 0           | 0           | 6       |
| Policy/Weath                       | 9           | 0           | 3           | 34          | 0           | 4           | 22          | 60          | 0           | 132     |
| Extended Vehicle                   | 1           | 0           | 0           | 1           | 0           | 0           | 0           | 1           | 0           | 3       |
| er                                 | 13          | 2           | 1           | 12          | 0           | 0           | 0           | 8           | 1           | 37      |
| Registration                       | 1           | 0           | 0           | 1           | 0           | 0           | 0           | 1           | 0           | 3       |
| Out of Country Plate               | 1           | 0           | 0           | 1           | 0           | 0           | 0           | 1           | 0           | 3       |
| Issues                             | 1           | 0           | 0           | 1           | 0           | 0           | 0           | 1           | 0           | 3       |
| Paper Plates                       | 1           | 0           | 0           | 1           | 0           | 0           | 0           | 1           | 0           | 3       |
| Wrong or No DMV                    | 88          | 10          | 7           | 96          | 12          | 17          | 60          | 135         | 7           | 432     |
| <b>Total</b>                       | 295         | 24          | 27          | 195         | 8           | 33          | 60          | 205         | 2           | 849     |
| <b>Sub Total Violations</b>        |             |             |             |             |             |             |             |             |             |         |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 295         | 24          | 27          | 195         | 8           | 33          | 60          | 205         | 2           | 849     |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera                             | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%       | 0-00%       | 1-00%   |
| Face Camera Flash                  | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 3-00%   |
| Multifunction                      | 2-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Misc Camera Issue                  | 4-01%       | 0-00%       | 1-04%       | 7-04%       | 2-25%       | 1-03%       | 4-07%       | 16-08%      | 0-00%       | 35-04%  |
| Rear Plate Camera Blurry           | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Driver Unidentifiable images poor  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%   |
| Red-light not visible in           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 1-00%       | 0-00%       | 2-00%   |
| Sun Glare                          | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 3-00%   |
| Unclear Scene Image                | 165-56%     | 9-38%       | 14-52%      | 110-56%     | 4-50%       | 17-52%      | 35-58%      | 122-60%     | 1-50%       | 477-56% |
| Too Old                            | 171-58%     | 11-46%      | 15-56%      | 120-62%     | 6-75%       | 18-55%      | 41-68%      | 142-69%     | 1-50%       | 525-62% |
| <b>Total</b>                       | 124-42%     | 13-54%      | 12-44%      | 75-38%      | 2-25%       | 15-45%      | 19-32%      | 63-31%      | 1-50%       | 324-38% |
| <b>Approved Violations</b>         | 124-42%     | 13-54%      | 12-44%      | 75-38%      | 2-25%       | 15-45%      | 19-32%      | 63-31%      | 1-50%       | 324-38% |
| <b>Total Notices Printed</b>       | 124-42%     | 13-54%      | 12-44%      | 75-38%      | 2-25%       | 15-45%      | 19-32%      | 63-31%      | 1-50%       | 324-38% |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Sep-2010 to 30-Sep-2010

Operator Id: %

|  | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>       | 403         | 36          | 46          | 179         | 31          | 58          | 97          | 221         | 8           | 1079    |
| <b>Less Uncontrollable Factors</b>     |             |             |             |             |             |             |             |             |             |         |
| Obstruction Driver Obstruction/Duckers | 12          | 2           | 1           | 4           | 2           | 6           | 11          | 3           | 3           | 44      |
| Motor Cycle Helmet                     | 0           | 0           | 1           | 4           | 0           | 0           | 0           | 0           | 0           | 5       |
| Plate Obstruction                      | 6           | 1           | 2           | 9           | 0           | 0           | 1           | 0           | 0           | 19      |
| Vehicle Obstruction                    | 6           | 4           | 0           | 3           | 0           | 1           | 4           | 2           | 0           | 20      |
| Police Rejects                         | 3           | 1           | 0           | 1           | 0           | 0           | 4           | 6           | 0           | 15      |
| Emergency Vehicle Responding           | 2           | 1           | 1           | 1           | 0           | 1           | 0           | 1           | 0           | 7       |
| Gender Mismatch                        | 32          | 0           | 2           | 8           | 2           | 3           | 4           | 7           | 0           | 58      |
| Invalid Offense                        | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1       |
| Police Discretion                      | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 2       |
| Safe Turn On Red                       | 32          | 0           | 0           | 8           | 0           | 3           | 7           | 25          | 0           | 75      |
| Policy/Weather                         | 7           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 8       |
| Extended Vehicle                       | 10          | 2           | 1           | 22          | 2           | 7           | 22          | 47          | 0           | 113     |
| Sun Glare                              | 1           | 0           | 0           | 0           | 0           | 0           | 1           | 1           | 0           | 3       |
| Weather/Nature                         | 1           | 0           | 0           | 0           | 0           | 0           | 1           | 1           | 0           | 3       |
| Registration Issues                    | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 2       |
| Out of Country Plate                   | 10          | 2           | 3           | 7           | 0           | 1           | 4           | 7           | 0           | 34      |
| Paper Plates                           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 1       |
| Wrong or No DMV                        | 123         | 13          | 11          | 67          | 7           | 22          | 59          | 102         | 3           | 407     |
| <b>Sub Total Violations</b>            | 280         | 23          | 35          | 112         | 24          | 36          | 38          | 119         | 5           | 672     |
| Less in Progress                       | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>       | 280         | 23          | 35          | 112         | 24          | 36          | 38          | 119         | 5           | 672     |
| <b>Less Rejects</b>                    |             |             |             |             |             |             |             |             |             |         |
| Camera Malfunction                     | 3-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 4-03%       | 0-00%       | 8-01%   |
| Face Camera Focus Blurry               | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Plate Burn Out                         | 0-00%       | 0-00%       | 0-00%       | 3-03%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-00%   |
| Plate Not in Frame                     | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Rear Plate Camera Blurry               | 0-00%       | 0-00%       | 0-00%       | 8-07%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 8-01%   |
| Rear Plate No Flash                    | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Scene Image No Flash                   | 1-00%       | 0-00%       | 0-00%       | 4-04%       | 2-08%       | 2-06%       | 2-05%       | 12-10%      | 0-00%       | 23-03%  |
| Driver Unidentifiable images poor      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-20%       | 1-00%   |
| Sun Glare                              | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Unclear Scene Image                    | 165-59%     | 7-30%       | 20-57%      | 52-46%      | 12-50%      | 25-69%      | 23-61%      | 69-58%      | 0-00%       | 373-56% |
| Too Old                                | 189-60%     | 8-35%       | 20-57%      | 69-62%      | 14-58%      | 28-78%      | 26-68%      | 85-71%      | 1-20%       | 420-62% |
| <b>Total</b>                           | 111-40%     | 15-65%      | 15-49%      | 43-38%      | 10-42%      | 8-22%       | 12-35%      | 34-29%      | 4-80%       | 252-38% |
| <b>Approved Violations</b>             |             |             |             |             |             |             |             |             |             |         |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Sep-2010 to 30-Sep-2010

Operator id: %

| Operator     | Percentage     |
|--------------|----------------|
| BAL-RAFR-03  | 4.80%          |
| BAL-RAFR-01  | 34.29%         |
| BAL-RABA-03  | 12.32%         |
| BAL-RABA-01  | 6.22%          |
| BAL-PUPA-01  | 10.42%         |
| BAL-PUME-01  | 43.88%         |
| BAL-PUDA-01  | 15.43%         |
| BAL-FRPU-01  | 15.65%         |
| BAL-DAPU-01  | 11.40%         |
| <b>TOTAL</b> | <b>252.38%</b> |

Total Notices Printed

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Nov-2010 to 30-Nov-2010

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 369         | 59          | 41          | 176         | 23          | 58          | 113         | 0           | 6           | 845     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 16          | 0           | 1           | 7           | 1           | 11          | 12          | 0           | 1           | 49      |
| Driver Obstruction/Duckers         |             |             |             |             |             |             |             |             |             |         |
| Motor Cycle Helmet                 | 0           | 1           | 1           | 2           | 0           | 0           | 0           | 0           | 0           | 4       |
| Plate Obstruction                  | 7           | 4           | 1           | 1           | 1           | 3           | 3           | 0           | 0           | 20      |
| Vehicle Obstruction                | 3           | 2           | 0           | 3           | 0           | 3           | 4           | 0           | 0           | 15      |
| <b>Police Rejects</b>              |             |             |             |             |             |             |             |             |             |         |
| Emergency Vehicle Responding       | 0           | 2           | 0           | 0           | 1           | 0           | 2           | 0           | 1           | 6       |
| Gender Mismatch                    | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1       |
| Incorrect/Incomplete DMV           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1       |
| Invalid Offense                    | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 2       |
| Multiple vehicles in frame         | 0           | 0           | 0           | 1           | 0           | 0           | 1           | 0           | 0           | 2       |
| Police Discretion                  | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1       |
| Safe Turn On Red                   | 21          | 0           | 0           | 8           | 0           | 4           | 12          | 0           | 0           | 45      |
| Weather Conditions                 | 0           | 1           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 2       |
| <b>Policy/Weather</b>              |             |             |             |             |             |             |             |             |             |         |
| Extended Vehicle                   | 8           | 1           | 1           | 0           | 0           | 2           | 1           | 0           | 0           | 13      |
| Sun Glare                          | 8           | 0           | 3           | 19          | 0           | 0           | 10          | 0           | 0           | 40      |
| <b>Registration Issues</b>         |             |             |             |             |             |             |             |             |             |         |
| Can Not Identify State             | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1       |
| Paper Plates                       | 9           | 3           | 2           | 11          | 2           | 3           | 5           | 0           | 0           | 35      |
| <b>Total</b>                       | 77          | 15          | 10          | 52          | 5           | 26          | 50          | 0           | 2           | 237     |
| <b>Sub Total Violations</b>        | 292         | 44          | 31          | 124         | 18          | 32          | 63          | 0           | 4           | 608     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 292         | 44          | 31          | 124         | 18          | 32          | 63          | 0           | 4           | 608     |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%   |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-06%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Face Not in Frame                  | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Image Missing                      | 9-03%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 10-02%  |
| Misc Camera Issue                  | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Plate Burn Out                     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%   |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 2-00%   |
| Rear Plate Camera Blurry           | 2-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Scene Image Flash Inappropriate    | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-06%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Unclear Scene Image                | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-02%       | 0-00%       | 0-00%       | 1-00%   |
| <b>Process Issues</b>              |             |             |             |             |             |             |             |             |             |         |
| Too Old                            | 56-20%      | 3-07%       | 1-03%       | 28-23%      | 1-06%       | 6-19%       | 29-46%      | 0-00%       | 0-00%       | 126-21% |
| <b>Total</b>                       | 71-24%      | 3-07%       | 1-03%       | 30-24%      | 3-17%       | 6-19%       | 32-51%      | 0-00%       | 0-00%       | 146-24% |
| <b>Approved Violations</b>         | 221-76%     | 41-93%      | 30-97%      | 94-76%      | 15-83%      | 26-81%      | 31-49%      | 0-00%       | 4-100%      | 462-76% |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Nov-2010 to 30-Nov-2010

Operator Id: %

| Operator Id           | Percentage |
|-----------------------|------------|
| TOTAL                 | 462.76%    |
| BAL-RAFR-03           | 4.100%     |
| BAL-RAFR-01           | 0.00%      |
| BAL-RABA-03           | 31.48%     |
| BAL-RABA-01           | 26.81%     |
| BAL-PUPA-01           | 15.83%     |
| BAL-PUME-01           | 94.78%     |
| BAL-PUDA-01           | 30.87%     |
| BAL-FRPU-01           | 41.83%     |
| BAL-DAPU-01           | 221.76%    |
| Total Notices Printed |            |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Dec-2010 to 31-Dec-2010

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 358         | 51          | 34          | 201         | 17          | 41          | 87          | 15          | 6           | 810     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 18          | 4           | 0           | 8           | 3           | 10          | 15          | 0           | 3           | 61      |
| Driver Obstruction/Duckers         | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1       |
| Motor Cycle Helmet                 | 9           | 1           | 0           | 6           | 1           | 0           | 3           | 0           | 0           | 20      |
| Plate Obstruction                  | 6           | 2           | 0           | 4           | 1           | 0           | 2           | 1           | 0           | 16      |
| Vehicle Obstruction                | 2           | 1           | 0           | 3           | 0           | 0           | 0           | 1           | 0           | 7       |
| Police Rejects                     | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 9           | 0           | 11      |
| Incorrect/Incomplete DMV           | 23          | 0           | 0           | 16          | 0           | 1           | 16          | 0           | 0           | 56      |
| Invalid Offense                    | 1           | 0           | 0           | 1           | 0           | 0           | 1           | 0           | 0           | 3       |
| Safe Turn On Red                   | 12          | 0           | 0           | 1           | 0           | 1           | 0           | 0           | 0           | 14      |
| Weather Conditions                 | 6           | 0           | 1           | 18          | 0           | 0           | 10          | 0           | 0           | 35      |
| Policy/Weather                     | 1           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 2       |
| Extended Vehicle                   | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1       |
| Out of Country Plate               | 15          | 3           | 0           | 5           | 0           | 3           | 3           | 0           | 0           | 29      |
| Paper Plates                       | 96          | 11          | 1           | 63          | 5           | 15          | 51          | 11          | 3           | 256     |
| <b>Sub Total Violations</b>        | 262         | 40          | 33          | 138         | 12          | 26          | 36          | 4           | 3           | 554     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 262         | 40          | 33          | 138         | 12          | 26          | 36          | 4           | 3           | 554     |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera Malfunction                 | 2-01%       | 1-02%       | 1-03%       | 2-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 6-01%   |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 2-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 3-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-01%   |
| Face Not in Frame                  | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-08%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Scene Image Flash Inappropriate    | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-25%       | 0-00%       | 1-00%   |
| Scene Image No Flash               | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 2-00%   |
| Red-light not visible in           | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Sun Glare                          | 45-17%      | 3-08%       | 1-03%       | 18-13%      | 0-00%       | 9-35%       | 18-44%      | 0-00%       | 0-00%       | 92-17%  |
| Too Old                            | 48-18%      | 4-10%       | 3-09%       | 26-19%      | 1-08%       | 9-35%       | 17-47%      | 1-25%       | 0-00%       | 108-20% |
| <b>Total</b>                       | 214-82%     | 36-90%      | 30-91%      | 112-81%     | 11-92%      | 17-65%      | 19-53%      | 3-75%       | 3-100%      | 445-80% |
| <b>Approved Violations</b>         | 214-82%     | 36-90%      | 30-91%      | 112-81%     | 11-92%      | 17-65%      | 19-53%      | 3-75%       | 3-100%      | 445-80% |
| <b>Total Notices Printed</b>       | 214-82%     | 36-90%      | 30-91%      | 112-81%     | 11-92%      | 17-65%      | 19-53%      | 3-75%       | 3-100%      | 445-80% |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Feb-2011 to 28-Feb-2011

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 305         | 30          | 29          | 141         | 22          | 45          | 82          | 15          | 8           | 677     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 14          | 1           | 0           | 8           | 2           | 7           | 10          | 0           | 3           | 45      |
| Driver Obstruction/Duckers         | 3           | 2           | 0           | 6           | 1           | 0           | 2           | 0           | 1           | 15      |
| Plate Obstruction                  | 5           | 1           | 0           | 3           | 0           | 1           | 3           | 2           | 0           | 15      |
| Vehicle Obstruction                | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 1       |
| Citation issued manually           | 0           | 0           | 0           | 0           | 2           | 1           | 0           | 0           | 0           | 3       |
| Emergency Vehicle Responding       | 6           | 2           | 1           | 7           | 2           | 0           | 2           | 0           | 0           | 20      |
| Incorrect/Incomplete DMV           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1           | 0           | 2       |
| Multiple vehicles in frame         | 3           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 3       |
| Police Discretion                  | 45          | 0           | 0           | 17          | 0           | 5           | 19          | 0           | 0           | 86      |
| Safe Turn On Red                   | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 1       |
| Weather Conditions                 | 2           | 0           | 0           | 2           | 0           | 0           | 0           | 0           | 0           | 4       |
| Policy/Weather                     | 1           | 0           | 0           | 13          | 1           | 0           | 9           | 1           | 0           | 25      |
| Extended Vehicle                   | 1           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 2       |
| er                                 | 13          | 2           | 1           | 3           | 1           | 0           | 3           | 0           | 0           | 23      |
| Registration                       | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1       |
| Paper Plates                       | 94          | 8           | 2           | 60          | 9           | 15          | 49          | 4           | 5           | 246     |
| Issues                             | 211         | 22          | 27          | 81          | 13          | 30          | 33          | 11          | 3           | 431     |
| Wrong or No DMV                    | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| Total                              | 211         | 22          | 27          | 81          | 13          | 30          | 33          | 11          | 3           | 431     |
| <b>Sub Total Violations</b>        |             |             |             |             |             |             |             |             |             |         |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| Available For Prosecution          | 211         | 22          | 27          | 81          | 13          | 30          | 33          | 11          | 3           | 431     |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera                             | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 1-00%   |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 3-09%       | 0-00%       | 0-00%       | 4-01%   |
| Malfunction                        | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 1-08%       | 0-00%       | 0-00%       | 3-27%       | 0-00%       | 5-01%   |
| Face Camera Focus Blurry           | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-07%       | 1-03%       | 0-00%       | 0-00%       | 4-01%   |
| Face Not in Frame                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-08%       | 0-00%       | 1-00%   |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Plate Not in Frame                 | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%   |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%   |
| Police                             | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 2-07%       | 0-00%       | 0-00%       | 0-00%       | 3-01%   |
| Rejects                            | 0-00%       | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Driver Unidentifiable images poor  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 1-05%       | 0-00%       | 0-00%       | 2-00%   |
| Red-light not visible in           | 1-00%       | 0-00%       | 1-04%       | 4-05%       | 1-08%       | 5-17%       | 6-18%       | 4-36%       | 0-00%       | 22-05%  |
| Unclear Scene Image                | 210-100%    | 22-100%     | 26-96%      | 77-95%      | 12-92%      | 25-83%      | 27-82%      | 7-64%       | 3-100%      | 409-95% |
| Approved Violations                | 210-100%    | 22-100%     | 26-96%      | 77-95%      | 12-92%      | 25-83%      | 27-82%      | 7-64%       | 3-100%      | 409-95% |
| Total Notices Printed              | 210-100%    | 22-100%     | 26-96%      | 77-95%      | 12-92%      | 25-83%      | 27-82%      | 7-64%       | 3-100%      | 409-95% |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Mar-2011 to 31-Mar-2011

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 388         | 18          | 26          | 206         | 34          | 40          | 108         | 29          | 9           | 658     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 12          | 1           | 2           | 10          | 5           | 7           | 21          | 1           | 2           | 61      |
| Driver Obstruction/Duckers         | 0           | 0           | 0           | 2           | 0           | 0           | 1           | 0           | 0           | 3       |
| Motor Cycle Helmet                 | 5           | 0           | 0           | 4           | 1           | 3           | 3           | 0           | 0           | 16      |
| Plate Obstruction                  | 3           | 0           | 0           | 4           | 1           | 0           | 2           | 1           | 0           | 11      |
| Vehicle Obstruction                | 0           | 1           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 2       |
| Emergency Vehicle Responding       | 17          | 0           | 1           | 5           | 2           | 1           | 5           | 1           | 0           | 32      |
| Incorrect/Incomplete DMV           | 11          | 0           | 0           | 8           | 0           | 1           | 5           | 0           | 0           | 25      |
| On or Passed the Stop Bar (PD)     | 3           | 0           | 0           | 0           | 0           | 0           | 2           | 0           | 0           | 5       |
| Police Discretion                  | 30          | 0           | 0           | 15          | 0           | 4           | 18          | 0           | 0           | 67      |
| Safe Turn On Red                   | 1           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 2       |
| Weather Conditions                 | 12          | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 13      |
| Policy/Weather                     | 4           | 1           | 1           | 25          | 2           | 3           | 13          | 1           | 1           | 51      |
| Extended Vehicle                   | 0           | 0           | 0           | 1           | 0           | 0           | 1           | 0           | 0           | 2       |
| Weather/Nature                     | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 1       |
| Can Not Identify State             | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 1       |
| Out of Country Plate               | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 2       |
| Paper Plates                       | 16          | 0           | 1           | 8           | 0           | 2           | 7           | 0           | 1           | 35      |
| Wrong or No DMV                    | 1           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 2       |
| <b>Total</b>                       | 117         | 3           | 6           | 85          | 11          | 21          | 79          | 4           | 4           | 330     |
| <b>Sub Total Violations</b>        | 271         | 15          | 20          | 121         | 23          | 19          | 29          | 25          | 5           | 528     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 271         | 15          | 20          | 121         | 23          | 19          | 29          | 25          | 5           | 528     |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 1-05%       | 1-03%       | 0-00%       | 0-00%       | 3-01%   |
| Face Camera Focus Blurry           | 1-00%       | 0-00%       | 0-00%       | 3-02%       | 0-00%       | 0-00%       | 0-00%       | 14-56%      | 0-00%       | 18-03%  |
| Face Not In Frame                  | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Image Missing                      | 5-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-04%       | 0-00%       | 6-01%   |
| Misc Camera Issue                  | 1-00%       | 0-00%       | 1-05%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Plate Burn Out                     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-03%       | 0-00%       | 0-00%       | 1-00%   |
| Plate Not In Frame                 | 0-00%       | 0-00%       | 2-10%       | 0-00%       | 0-00%       | 1-05%       | 0-00%       | 0-00%       | 0-00%       | 3-01%   |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Rear Plate Flash Inappropriate     | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Rear Plate No Flash                | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Sun Glare                          | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-20%       | 1-00%   |
| Unclear Scene Image                | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| <b>Total</b>                       | 8-03%       | 0-00%       | 3-15%       | 6-05%       | 1-04%       | 2-11%       | 2-07%       | 15-60%      | 1-20%       | 38-07%  |
| <b>Approved Violations</b>         | 263-97%     | 15-100%     | 17-85%      | 115-95%     | 22-96%      | 17-99%      | 27-93%      | 10-40%      | 4-80%       | 490-93% |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Mar-2011 to 31-Mar-2011

Operator Id: %

| Operator Id | Percentage |
|-------------|------------|
| TOTAL       | 490-83%    |
| BAL-RAFR-03 | 4-80%      |
| BAL-RAFR-01 | 10-40%     |
| BAL-RABA-03 | 27-93%     |
| BAL-RABA-01 | 17-89%     |
| BAL-PUPA-01 | 22-86%     |
| BAL-PUME-01 | 115-95%    |
| BAL-PUDA-01 | 17-85%     |
| BAL-FRPU-01 | 16-100%    |
| BAL-DAPU-01 | 263-97%    |

Total Notices Printed

# Customer Management Report (Baldwin Park) Redlight Incidents

01-May-2011 to 31-May-2011

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 391         | 14          | 59          | 186         | 35          | 49          | 62          | 36          | 5           | 837     |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 19          | 1           | 1           | 6           | 5           | 6           | 7           | 1           | 3           | 49      |
| Driver Obstruction/Duckers         | 0           | 0           | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 2       |
| Motor Cycle Helmet                 | 6           | 1           | 1           | 4           | 1           | 1           | 1           | 1           | 0           | 16      |
| Plate Obstruction                  | 0           | 0           | 1           | 3           | 1           | 0           | 3           | 3           | 0           | 11      |
| Vehicle Obstruction                | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1       |
| Incorrect Plate on Vehicle         | 27          | 0           | 4           | 8           | 4           | 1           | 3           | 2           | 0           | 49      |
| Incorrect/Incomplete DMV           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1       |
| Invalid Offense                    | 28          | 0           | 0           | 11          | 0           | 3           | 11          | 0           | 0           | 51      |
| On or Passed the Stop Bar (PD)     | 6           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 7       |
| Police Discretion                  | 17          | 0           | 0           | 3           | 0           | 2           | 0           | 0           | 0           | 22      |
| Safe Turn On Red                   | 15          | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 15      |
| Policy/Weath                       | 13          | 0           | 7           | 29          | 4           | 12          | 18          | 16          | 0           | 99      |
| Extended Vehicle                   |             |             |             |             |             |             |             |             |             |         |
| Sun Glare                          | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1       |
| Registration                       | 8           | 3           | 6           | 5           | 1           | 0           | 2           | 1           | 0           | 26      |
| Out of Country Plate               | 139         | 5           | 22          | 70          | 16          | 25          | 45          | 25          | 3           | 350     |
| Issues                             |             |             |             |             |             |             |             |             |             |         |
| Paper Plates                       | 252         | 9           | 37          | 116         | 19          | 24          | 17          | 11          | 2           | 487     |
| <b>Sub Total Violations</b>        |             |             |             |             |             |             |             |             |             |         |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 252         | 9           | 37          | 116         | 19          | 24          | 17          | 11          | 2           | 487     |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera                             | 0-00%       | 0-00%       | 0-00%       | 2-02%       | 0-00%       | 0-00%       | 0-00%       | 2-18%       | 0-00%       | 4-01%   |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Malfunction                        | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 2-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Face Camera No Flash               | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-09%       | 0-00%       | 1-00%   |
| Face Not in Frame                  | 0-00%       | 0-00%       | 1-03%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Misc Camera Issue                  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Rear Plate No Flash                | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Police                             | 0-00%       | 0-00%       | 0-00%       | 3-03%       | 0-00%       | 1-04%       | 0-00%       | 0-00%       | 0-00%       | 4-01%   |
| Rejects                            | 0-00%       | 1-11%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Driver Unidentifiable images poor  | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Red-light not visible in           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%   |
| Sun Glare                          | 2-01%       | 1-11%       | 1-03%       | 10-09%      | 0-00%       | 1-04%       | 1-06%       | 3-27%       | 0-00%       | 19-04%  |
| Unclear Scene Image                |             |             |             |             |             |             |             |             |             |         |
| <b>Approved Violations</b>         | 250-89%     | 8-89%       | 36-87%      | 106-91%     | 18-100%     | 23-96%      | 16-94%      | 8-73%       | 2-100%      | 468-96% |
| <b>Total Notices Printed</b>       | 250-89%     | 8-89%       | 36-87%      | 106-91%     | 18-100%     | 23-96%      | 16-94%      | 8-73%       | 2-100%      | 468-96% |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-May-2011 to 31-May-2011

Operator Id: %

|             |
|-------------|
| TOTAL       |
| BAL-RAFR-03 |
| BAL-RAFR-01 |
| BAL-RABA-03 |
| BAL-RABA-01 |
| BAL-PUPA-01 |
| BAL-PUME-01 |
| BAL-PUDA-01 |
| BAL-FRPU-01 |
| BAL-DAPU-01 |

# Customer Management Report (Baldwin Park) Redlight Incidents

01-Jan-2012 to 31-Jan-2012

Operator Id: %

|                                    | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | TOTAL   |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 388         | 19          | 32          | 170         | 35          | 37          | 138         | 387         | 7           | 1213    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 12          | 2           | 0           | 5           | 4           | 6           | 21          | 2           | 6           | 58      |
| Driver Obstruction/Duckers         | 1           | 0           | 0           | 1           | 1           | 0           | 0           | 0           | 0           | 3       |
| Motor Cycle Helmet                 | 7           | 0           | 1           | 1           | 0           | 0           | 5           | 2           | 0           | 16      |
| Plate Obstruction                  | 4           | 2           | 1           | 1           | 1           | 1           | 1           | 1           | 0           | 12      |
| Vehicle Obstruction                | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1       |
| Emergency Vehicle Responding       | 39          | 1           | 1           | 6           | 3           | 2           | 3           | 18          | 1           | 74      |
| Incorrect/Incomplete DMV           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 1       |
| Invalid Offense                    | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1       |
| Multiple vehicles in frame         | 30          | 0           | 2           | 12          | 0           | 7           | 31          | 133         | 0           | 215     |
| On or Passed the Stop Bar (PD)     | 13          | 5           | 5           | 14          | 7           | 1           | 1           | 8           | 0           | 54      |
| Police Discretion                  | 7           | 0           | 0           | 2           | 0           | 1           | 4           | 19          | 0           | 33      |
| Safe Turn On Red                   | 21          | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 22      |
| Extended Vehicle                   | 22          | 0           | 2           | 30          | 1           | 1           | 23          | 4           | 0           | 83      |
| Sun Glare                          | 5           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 6       |
| Weather/Nature                     | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 1       |
| Yellow with Red Light              | 1           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1       |
| Can Not Identify State             | 4           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 4       |
| Out of Country Plate               | 8           | 0           | 1           | 3           | 0           | 2           | 5           | 12          | 0           | 31      |
| Paper Plates                       | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1       |
| Wrong or No DMV                    | 174         | 10          | 15          | 77          | 18          | 22          | 94          | 200         | 7           | 617     |
| <b>Sub Total Violations</b>        | 214         | 9           | 17          | 93          | 17          | 15          | 44          | 187         | 0           | 596     |
| Less in Progress                   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   | 214         | 9           | 17          | 93          | 17          | 15          | 44          | 187         | 0           | 596     |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera Malfunction                 | 1-00%       | 0-00%       | 0-00%       | 10-11%      | 0-00%       | 0-00%       | 5-11%       | 0-00%       | 0-00%       | 16-03%  |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 1-06%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-02%       | 0-00%       | 4-01%   |
| Face Not in Frame                  | 1-00%       | 0-00%       | 0-00%       | 5-05%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 6-01%   |
| Image Missing                      | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 1-00%   |
| Misc Camera Issue                  | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Rear Plate Camera Blurry           | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 2-00%   |
| Driver Unidentifiable images poor  | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-07%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Too Old                            | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-07%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Process Issues                     | 3-01%       | 0-00%       | 1-06%       | 16-17%      | 0-00%       | 1-07%       | 5-11%       | 5-03%       | 0-00%       | 31-05%  |
| <b>Total</b>                       | 211-99%     | 9-100%      | 16-94%      | 77-83%      | 17-100%     | 14-93%      | 38-89%      | 182-97%     | 0-00%       | 565-95% |
| <b>Approved Violations</b>         |             |             |             |             |             |             |             |             |             |         |

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Jan-2012 to 31-Jan-2012

Operator Id: %

| Operator Id | Incidents | Percentage |
|-------------|-----------|------------|
| BAL-RAFR-03 | 0         | 0.00%      |
| BAL-RAFR-01 | 182       | 87%        |
| BAL-RABA-03 | 39        | 89%        |
| BAL-RABA-01 | 14        | 93%        |
| BAL-PUPA-01 | 17        | 100%       |
| BAL-PUME-01 | 77        | 83%        |
| BAL-PUDA-01 | 18        | 84%        |
| BAL-FRPU-01 | 9         | 100%       |
| BAL-DAPU-01 | 211       | 89%        |
| TOTAL       | 665       | 85%        |

Total Notices Printed

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# Customer Management Report (Baldwin Park) Redlight Incidents

01-Feb-2012 to 29-Feb-2012 Operator Id: %

| TOTAL                              | BAL-DAPU-01 | BAL-FRPU-01 | BAL-PUDA-01 | BAL-PUME-01 | BAL-PUPA-01 | BAL-RABA-01 | BAL-RABA-03 | BAL-RAFR-01 | BAL-RAFR-03 | 1017    |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   | 216         | 18          | 9           | 197         | 14          | 53          | 103         | 402         | 5           | 1017    |
| <b>Less Uncontrollable Factors</b> |             |             |             |             |             |             |             |             |             |         |
| Obstruction                        | 4           | 0           | 0           | 6           | 1           | 2           | 3           | 2           | 3           | 21      |
| Motor Cycle Helmet                 | 1           | 1           | 0           | 0           | 0           | 1           | 0           | 3           | 0           | 6       |
| Plate Obstruction                  | 3           | 0           | 1           | 4           | 1           | 2           | 3           | 3           | 0           | 17      |
| Signal Obstruction                 | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 1       |
| Vehicle Obstruction                | 1           | 1           | 1           | 6           | 0           | 1           | 4           | 2           | 0           | 16      |
| Police Rejects                     | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 1       |
| Emergency Vehicle Responding       | 22          | 0           | 1           | 8           | 0           | 1           | 3           | 24          | 0           | 59      |
| Incorrect/Incomplete DMV           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1       |
| Multiple vehicles in frame         | 16          | 0           | 0           | 10          | 0           | 4           | 18          | 84          | 0           | 132     |
| On or Passed the Stop Bar (PD)     | 7           | 1           | 2           | 10          | 0           | 0           | 0           | 6           | 0           | 26      |
| Police Discretion                  | 3           | 0           | 0           | 0           | 0           | 2           | 1           | 18          | 0           | 24      |
| Safe Turn On Red                   | 6           | 0           | 0           | 0           | 0           | 0           | 0           | 1           | 0           | 7       |
| Extended Vehicle                   | 5           | 0           | 1           | 24          | 2           | 3           | 33          | 4           | 0           | 72      |
| Sun Glare                          | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1       |
| Weather/Nature                     | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0       |
| Out of Country Plate               | 8           | 0           | 0           | 8           | 0           | 0           | 2           | 10          | 0           | 28      |
| Paper Plates                       | 76          | 3           | 6           | 78          | 4           | 17          | 67          | 159         | 3           | 413     |
| <b>Sub Total Violations</b>        | 140         | 15          | 3           | 119         | 10          | 36          | 36          | 243         | 2           | 604     |
| Less in Progress                   | 1           | 2           | 0           | 38          | 6           | 17          | 20          | 96          | 2           | 182     |
| <b>Available For Prosecution</b>   | 139         | 13          | 3           | 81          | 4           | 19          | 16          | 147         | 0           | 422     |
| <b>Less Rejects</b>                |             |             |             |             |             |             |             |             |             |         |
| Camera Malfunction                 | 0-00%       | 0-00%       | 0-00%       | 3-04%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-01%   |
| Face Camera Flash                  | 0-00%       | 0-00%       | 0-00%       | 10-12%      | 0-00%       | 1-05%       | 3-19%       | 0-00%       | 0-00%       | 14-03%  |
| Face Camera Focus Blurry           | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-25%       | 0-00%       | 0-00%       | 5-03%       | 0-00%       | 6-01%   |
| Face Not in Frame                  | 0-00%       | 0-00%       | 0-00%       | 2-02%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 2-00%   |
| Image Missing                      | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 2-50%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 3-01%   |
| Misc Camera Issue                  | 0-00%       | 1-08%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Scene Image Flash Inappropriate    | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%   |
| Driver Unidentifiable images poor  | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Sun Glare                          | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 0-00%       | 1-01%       | 0-00%       | 0-00%   |
| Total                              | 0-00%       | 1-08%       | 0-00%       | 17-21%      | 3-75%       | 1-05%       | 3-19%       | 6-04%       | 0-00%       | 31-07%  |
| <b>Approved Violations</b>         | 139-100%    | 12-92%      | 3-100%      | 64-79%      | 1-25%       | 18-95%      | 13-81%      | 141-96%     | 0-00%       | 381-93% |
| <b>Total Notices Printed</b>       | 139-100%    | 12-92%      | 3-100%      | 63-78%      | 1-25%       | 18-95%      | 13-81%      | 141-96%     | 0-00%       | 390-92% |