

# Customer Management Report (Citrus Heights) Redlight Incidents

01-Mar-2015 to 31-Mar-2015

Operator Id: %

|                             |                                   | CIT-ANGG-01(P)   | CIT-AUAN-01(P) | CIT-AUGR-01(P) | CIT-GRFS-01(P) | CIT-GRSU-01(P) | CIT-SJGR-01(P) | CIT-SUOA-01(P) | CIT-SUOA-03(P) | TOTAL  |
|-----------------------------|-----------------------------------|------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|--------|
| Total Processed Incidents   |                                   | 143              | 190            | 802            | 88             | 469            | 994            | 88             | 121            | 2895   |
| Less Uncontrollable Factors |                                   |                  |                |                |                |                |                |                |                |        |
| Obstruction                 | Driver Obstruction/Duckers        | 1                | 0              | 3              | 1              | 8              | 22             | 1              | 3              | 39     |
|                             | Motor Cycle Helmet                | 0                | 0              | 1              | 0              | 0              | 0              | 0              | 0              | 1      |
|                             | Plate Obstruction                 | 9                | 0              | 15             | 1              | 13             | 9              | 4              | 3              | 54     |
|                             | Signal Obstruction                | 2                | 0              | 0              | 0              | 0              | 0              | 0              | 0              | 2      |
|                             | Vehicle Obstruction               | 1                | 0              | 19             | 2              | 16             | 25             | 0              | 8              | 71     |
| Police Rejects              | Emergency Vehicle Responding      | 7                | 0              | 1              | 3              | 19             | 1              | 4              | 1              | 36     |
|                             | Incorrect/Incomplete DMV          | 0                | 0              | 2              | 0              | 3              | 5              | 0              | 0              | 10     |
|                             | Invalid Offense                   | 1                | 0              | 0              | 2              | 0              | 0              | 0              | 1              | 4      |
|                             | Multiple vehicles in frame        | 0                | 0              | 0              | 0              | 0              | 1              | 0              | 0              | 1      |
|                             | Non-Prosecutable Violation        | 0                | 65             | 378            | 5              | 102            | 485            | 3              | 1              | 1039   |
|                             | On or Passed the Stop Bar (PD)    | 0                | 16             | 70             | 0              | 11             | 204            | 1              | 0              | 303    |
|                             | Police Discretion                 | 0                | 0              | 0              | 0              | 0              | 0              | 0              | 0              | 1      |
|                             | Safe Turn On Red                  | 0                | 0              | 0              | 0              | 0              | 7              | 0              | 0              | 8      |
|                             | Sun Glare                         | 2                | 0              | 0              | 0              | 0              | 0              | 0              | 0              | 2      |
|                             | Policy/Weather                    | Extended Vehicle | 2              | 0              | 0              | 0              | 0              | 1              | 2              | 0      |
| Sun Glare                   |                                   | 11               | 25             | 0              | 4              | 27             | 9              | 15             | 2              | 103    |
| Registration Issues         | Paper Plates                      | 8                | 14             | 23             | 3              | 10             | 35             | 3              | 3              | 99     |
|                             | Wrong or No DMV                   | 0                | 0              | 0              | 0              | 0              | 2              | 0              | 1              | 3      |
| Total                       |                                   | 44               | 21             | 524            | 23             | 209            | 806            | 33             | 23             | 1783   |
| Sub Total Violations        |                                   | 99               | 69             | 278            | 65             | 260            | 188            | 55             | 98             | 1112   |
| Less in Progress            |                                   | 0                | 0              | 0              | 0              | 0              | 0              | 0              | 0              | 0      |
| Available For Prosecution   |                                   | 99               | 69             | 278            | 65             | 260            | 188            | 55             | 98             | 1112   |
| Less Rejects                |                                   |                  |                |                |                |                |                |                |                |        |
| Camera Malfunction          | Face Not in Frame                 | 0-00%            | 0-00%          | 3-01%          | 0-00%          | 0-00%          | 2-01%          | 0-00%          | 0-00%          | 5-00%  |
|                             | Image Missing                     | 0-00%            | 16-23%         | 4-01%          | 1-02%          | 11-04%         | 1-01%          | 1-02%          | 1-01%          | 35-03% |
|                             | Plate Burn Out                    | 0-00%            | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 3-02%          | 0-00%          | 0-00%          | 3-00%  |
|                             | Plate Not in Frame                | 1-01%            | 1-01%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 2-00%  |
|                             | Rear Plate Camera Blurry          | 1-01%            | 5-07%          | 1-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 7-01%  |
|                             | Scene Image Flash Inappropriate   | 1-01%            | 0-00%          | 1-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 2-00%  |
|                             | Scene Image No Flash              | 1-01%            | 1-01%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 2-00%  |
|                             | Video Not In Sync                 | 0-00%            | 2-03%          | 1-00%          | 17-26%         | 2-01%          | 0-00%          | 0-00%          | 0-00%          | 22-02% |
| Police Rejects              | Driver Unidentifiable images poor | 0-00%            | 0-00%          | 0-00%          | 1-02%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 1-00%  |
|                             | No Video                          | 0-00%            | 0-00%          | 0-00%          | 1-02%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 1-00%  |
| Process Issues              | Too Old                           | 1-01%            | 1-01%          | 2-01%          | 2-03%          | 1-00%          | 1-01%          | 3-05%          | 1-01%          | 12-01% |

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# Customer Management Report (Citrus Heights) Redlight Incidents

01-Mar-2015 to 31-Mar-2015

Operator Id: %

|                       | CIT-ANGG-01(P) | CIT-AUAN-01(P) | CIT-AUGR-01(P) | CIT-GRFS-01(P) | CIT-GRSLU01(P) | CIT-SJGR-01(P) | CIT-SUOA-01(P) | CIT-SUOA-03(P) | TOTAL    |
|-----------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------|
| Total                 | 5-05%          | 26-38%         | 12-04%         | 22-34%         | 14-05%         | 7-04%          | 4-07%          | 2-02%          | 92-08%   |
| Approved Violations   | 94-95%         | 43-62%         | 266-96%        | 43-66%         | 246-95%        | 181-96%        | 51-93%         | 96-98%         | 1020-92% |
| Total Notices Printed | 94-95%         | 43-62%         | 266-96%        | 43-66%         | 246-95%        | 181-96%        | 51-93%         | 96-98%         | 1020-92% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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 DUPLICATION OR REISSUANCE IS CONTROLLED BY LAW

# Customer Management Report (Citrus Heights) Redlight Incidents

01-Apr-2015 to 30-Apr-2015 Operator Id: %

|                                    | CIT-ANGG-01(P) | CIT-AUAN-01(P) | CIT-AUGR-01(P) | CIT-GRFS-01(P) | CIT-GRSU-01(P) | CIT-SJGR-01(P) | CIT-SUOA-01(P) | CIT-SUOA-03(P) | TOTAL |
|------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|-------|
| <b>Total Processed Incidents</b>   | 139            | 204            | 699            | 86             | 489            | 945            | 96             | 119            | 2777  |
| <b>Less Uncontrollable Factors</b> |                |                |                |                |                |                |                |                |       |
| Obstruction                        | 9              | 6              | 6              | 3              | 11             | 17             | 2              | 3              | 57    |
| Driver Obstruction/Duckers         | 0              | 1              | 1              | 0              | 3              | 1              | 0              | 0              | 6     |
| Motor Cycle Helmet                 | 0              | 3              | 14             | 5              | 10             | 5              | 1              | 1              | 39    |
| Plate Obstruction                  | 1              | 0              | 0              | 0              | 2              | 0              | 0              | 0              | 3     |
| Signal Obstruction                 | 0              | 1              | 22             | 2              | 16             | 16             | 0              | 4              | 61    |
| Vehicle Obstruction                | 7              | 0              | 0              | 6              | 0              | 0              | 6              | 0              | 21    |
| Emergency Vehicle Responding       | 1              | 0              | 3              | 0              | 0              | 0              | 1              | 0              | 8     |
| Incorrect/Incomplete DMV           | 0              | 0              | 0              | 0              | 1              | 0              | 0              | 3              | 5     |
| Invalid Offense                    | 0              | 70             | 276            | 87             | 387            | 1              | 0              | 0              | 824   |
| Non-Prosecutable Violation         | 0              | 9              | 26             | 7              | 111            | 0              | 0              | 0              | 153   |
| On or Passed the Stop Bar (PD)     | 0              | 1              | 0              | 0              | 0              | 0              | 0              | 0              | 1     |
| Plate Obstruction (PD)             | 0              | 2              | 8              | 2              | 23             | 0              | 0              | 0              | 35    |
| Safe Turn On Red                   | 1              | 0              | 0              | 2              | 2              | 0              | 0              | 0              | 3     |
| Sun Glare                          | 1              | 0              | 1              | 2              | 5              | 0              | 1              | 0              | 10    |
| Policy/Weather                     | 14             | 46             | 16             | 8              | 62             | 18             | 16             | 2              | 182   |
| Extended Vehicle                   | 8              | 2              | 15             | 7              | 11             | 28             | 3              | 1              | 75    |
| Paper Plates                       | 42             | 141            | 388            | 37             | 224            | 606            | 31             | 14             | 1483  |
| Issues                             | 97             | 63             | 311            | 49             | 265            | 339            | 65             | 105            | 1294  |
| <b>Total</b>                       | 97             | 0              | 0              | 0              | 0              | 0              | 0              | 0              | 0     |
| <b>Sub Total Violations</b>        | 97             | 63             | 311            | 49             | 265            | 339            | 65             | 105            | 1294  |
| <b>Less in Progress</b>            | 0              | 0              | 0              | 0              | 0              | 0              | 0              | 0              | 0     |
| <b>Available For Prosecution</b>   | 97             | 63             | 311            | 49             | 265            | 339            | 65             | 105            | 1294  |
| <b>Less Rejects</b>                |                |                |                |                |                |                |                |                |       |
| Camera                             | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 1-00%          | 0-00%          | 0-00%          | 0-00%          | 1-00% |
| Face Camera Flash                  |                |                |                |                |                |                |                |                |       |

# Customer Management Report (Citrus Heights) Redlight Incidents

01-Apr-2015 to 30-Apr-2015

Operator Id: %

|                          | CIT-ANGG-01(P) | CIT-AUAN-01(P) | CIT-AUGR-01(P) | CIT-GRFS-01(P) | CIT-GRSU-01(P) | CIT-SJGR-01(P) | CIT-SUOA-01(P) | CIT-SUOA-03(P) | TOTAL   |
|--------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|---------|
| Face Camera Focus Blurry | 0-00%          | 0-00%          | 1-00%          | 0-00%          | 1-00%          | 0-00%          | 0-00%          | 0-00%          | 2-00%   |
| Face Not in Frame        | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 1-00%          | 0-00%          | 0-00%          | 1-00%   |
| Image Missing            | 0-00%          | 15-24%         | 120-39%        | 0-00%          | 3-01%          | 0-00%          | 0-00%          | 4-04%          | 142-11% |
| Plate Burn Out           | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 3-01%          | 0-00%          | 0-00%          | 0-00%          | 3-00%   |
| Rear Plate Camera Blurry | 0-00%          | 0-00%          | 1-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 1-00%   |
| Video Not In Sync        | 0-00%          | 0-00%          | 2-01%          | 0-00%          | 0-00%          | 200-59%        | 0-00%          | 0-00%          | 202-16% |
| Process Issues           | 0-00%          | 0-00%          | 2-01%          | 0-00%          | 0-00%          | 2-01%          | 0-00%          | 1-01%          | 5-00%   |
| Total                    | 0-00%          | 15-24%         | 126-41%        | 0-00%          | 0-00%          | 203-60%        | 0-00%          | 5-05%          | 357-28% |
| Approved Violations      | 97-100%        | 48-76%         | 185-59%        | 49-100%        | 49-100%        | 136-40%        | 65-100%        | 100-95%        | 937-72% |
| Total Notices Printed    | 97-100%        | 48-76%         | 185-59%        | 49-100%        | 49-100%        | 136-40%        | 65-100%        | 100-95%        | 937-72% |

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# Customer Management Report (Citrus Heights) Redlight Incidents

01-May-2015 to 31-May-2015 Operator Id: %

|                                    | CIT-ANGG-01(P) | CIT-AUAN-01(P) | CIT-AUGR-01(P) | CIT-GRFS-01(P) | CIT-GRSU-01(P) | CIT-SJGR-01(P) | CIT-SUOA-01(P) | CIT-SUOA-03(P) | TOTAL |
|------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|-------|
| <b>Total Processed Incidents</b>   | 176            | 322            | 1003           | 88             | 432            | 836            | 91             | 103            | 3051  |
| <b>Less Uncontrollable Factors</b> |                |                |                |                |                |                |                |                |       |
| Obstruction                        | 3              | 8              | 15             | 5              | 7              | 17             | 1              | 1              | 57    |
| Motor Cycle Helmet                 | 0              | 0              | 0              | 0              | 1              | 1              | 1              | 3              | 6     |
| Plate Obstruction                  | 8              | 3              | 20             | 3              | 11             | 15             | 1              | 2              | 63    |
| Vehicle Obstruction                | 2              | 0              | 22             | 4              | 15             | 37             | 1              | 9              | 90    |
| Emergency Vehicle Responding       | 12             | 5              | 0              | 8              | 5              | 1              | 7              | 1              | 39    |
| Incorrect/Incomplete DMV           | 0              | 2              | 2              | 0              | 0              | 4              | 1              | 0              | 10    |
| Invalid Offense                    | 1              | 0              | 1              | 0              | 0              | 0              | 0              | 1              | 5     |
| Multiple vehicles in frame         | 0              | 0              | 0              | 0              | 0              | 1              | 0              | 0              | 1     |
| Non-Prosecutable Violation         | 1              | 113            | 347            | 73             | 372            | 1              | 0              | 0              | 909   |
| On or Passed the Stop Bar (PD)     | 0              | 9              | 57             | 8              | 102            | 0              | 0              | 0              | 176   |
| Police Discretion                  | 2              | 0              | 0              | 0              | 0              | 1              | 0              | 0              | 4     |
| Safe Turn On Red                   | 0              | 10             | 121            | 0              | 8              | 83             | 0              | 0              | 122   |
| Sun Glare                          | 0              | 1              | 0              | 0              | 0              | 0              | 0              | 0              | 1     |
| Policy/Weather                     | 1              | 0              | 2              | 4              | 3              | 2              | 1              | 2              | 15    |
| Extended Vehicle                   | 23             | 49             | 71             | 14             | 71             | 20             | 11             | 4              | 263   |
| Weather/Nature                     | 0              | 0              | 0              | 0              | 0              | 0              | 0              | 3              | 3     |
| Out of Country Plate               | 0              | 0              | 2              | 0              | 0              | 0              | 0              | 0              | 2     |
| Paper Plates                       | 7              | 9              | 26             | 4              | 8              | 22             | 3              | 2              | 81    |
| Wrong or No DMV                    | 1              | 0              | 1              | 0              | 1              | 0              | 0              | 0              | 3     |
| <b>Total</b>                       | 61             | 209            | 588            | 46             | 212            | 678            | 28             | 28             | 1850  |
| <b>Sub Total Violations</b>        | 115            | 113            | 415            | 42             | 220            | 158            | 63             | 75             | 1201  |
| Less in Progress                   | 0              | 0              | 0              | 0              | 0              | 0              | 0              | 0              | 0     |
| <b>Available For Prosecution</b>   | 115            | 113            | 415            | 42             | 220            | 158            | 63             | 75             | 1201  |

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# Customer Management Report (Citrus Heights) Redlight Incidents

01-May-2015 to 31-May-2015 Operator Id: %

|                                 | CIT-ANGG-01(P) | CIT-AUAN-01(P) | CIT-AUGR-01(P) | CIT-GRFS-01(P) | CIT-GRSU-01(P) | CIT-SJGR-01(P) | CIT-SUOA-01(P) | CIT-SUOA-03(P) | TOTAL   |
|---------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|---------|
| <b>Less Rejects</b>             |                |                |                |                |                |                |                |                |         |
| Camera Malfunction              | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 1-00%          | 0-00%          | 0-00%          | 0-00%          | 1-00%   |
| Face Camera Flash               | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%   |
| Face Camera Focus Blurry        | 0-00%          | 0-00%          | 1-00%          | 1-02%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 2-00%   |
| Face Not in Frame               | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 1-01%          | 1-00%   |
| Image Missing                   | 0-00%          | 11-10%         | 5-01%          | 0-00%          | 3-01%          | 1-01%          | 1-02%          | 9-12%          | 30-02%  |
| Misc Camera Issue               | 0-00%          | 0-00%          | 2-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 2-00%   |
| Plate Burn Out                  | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 5-02%          | 0-00%          | 0-00%          | 0-00%          | 5-00%   |
| Plate Not in Frame              | 2-02%          | 2-02%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 1-01%          | 5-00%   |
| Rear Plate Camera Blurry        | 0-00%          | 0-00%          | 0-00%          | 1-02%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 2-00%   |
| Rear Plate Flash Inappropriate  | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%   |
| Scene Image Flash Inappropriate | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-01%          | 0-00%          | 0-00%          | 1-01%          | 3-00%   |
| Scene Image No Flash            | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 1-01%          | 1-00%   |
| Video Not In Sync               | 0-00%          | 0-00%          | 179-43%        | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 179-15% |
| Video Skips                     | 0-00%          | 0-00%          | 1-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 1-00%   |
| Police Rejects                  | 1-01%          | 0-00%          | 4-01%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 0-00%          | 5-00%   |
| Total                           | 3-03%          | 13-12%         | 192-46%        | 2-05%          | 16-07%         | 1-01%          | 1-02%          | 13-17%         | 241-20% |
| Approved Violations             | 112-97%        | 100-88%        | 223-54%        | 40-95%         | 204-93%        | 157-99%        | 62-98%         | 62-83%         | 960-80% |
| Total Notices Printed           | 112-97%        | 100-88%        | 223-54%        | 40-95%         | 204-93%        | 157-99%        | 62-98%         | 62-83%         | 960-80% |

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