

Customer Management Report (Citrus Heights) All Detection Types

01-May-2018 to 31-May-2018

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRES-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Total Processed Incidents	174	190	535	97	74	345	503	1323	120	191	3552
Less Uncontrollable Factors											
Obstruction											
Driver Obstruction/Duckers	7	4	14	7	5	11	11	54	1	5	119
Motor Cycle Helmet	0	0	1	0	1	1	0	0	4	2	9
Plate Obstruction	3	2	9	8	3	12	14	16	4	9	80
Signal Obstruction	0	0	0	0	0	0	0	2	0	0	2
Vehicle Obstruction	1	4	9	6	1	4	14	26	0	6	71
Police Rejects											
Emergency Vehicle Responding	6	2	0	2	2	2	4	1	0	1	20
Incorrect/Incomplete DMV	1	0	1	0	2	2	0	2	0	4	12
Non-Prosecutable Violation	4	69	263	26	6	42	179	795	11	8	1403
On or Passed the Stop Bar (PD)	1	2	12	2	0	7	4	59	0	0	87
Plate Unidentifiable	0	0	1	0	0	0	0	0	0	0	1
Police Discretion	1	0	0	0	0	0	0	0	0	0	1
Sun Glare	1	0	0	0	0	1	4	1	0	0	7
Yielding to an Emergency	0	0	0	0	0	2	0	0	0	0	2
Policy/Weather											
Extended Vehicle	3	2	1	1	1	1	2	3	1	1	16
Sun Glare	17	33	64	15	13	28	85	191	22	15	483
Weather/Nature	6	9	26	0	2	2	7	24	1	0	77
Registration Issues											
Paper Plates	14	8	28	3	3	13	21	56	7	5	158
Wrong or No DMV	1	0	0	0	1	0	0	2	0	0	4
Total	66	135	429	70	40	128	345	1232	51	56	2552
Sub Total Violations	108	55	106	27	34	217	158	91	69	135	1000
Less in Progress	0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution	108	55	106	27	34	217	158	91	69	135	1000
Less Rejects											
Camera Malfunction											
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Image Missing	0-00%	0-00%	37-35%	0-00%	0-00%	23-11%	8-05%	0-00%	0-00%	0-00%	68-07%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Police Rejects											
Driver Unidentifiable images poor	4-04%	3-05%	4-04%	3-11%	4-12%	11-05%	15-09%	9-10%	5-07%	10-07%	68-07%
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-03%	0-00%	0-00%	0-00%	5-00%
Total	4-04%	3-05%	41-39%	3-11%	4-12%	34-16%	30-19%	11-12%	6-09%	10-07%	146-15%
Approved Violations	104-96%	52-95%	65-61%	24-89%	30-88%	183-84%	128-81%	80-88%	63-91%	125-93%	854-85%

Generated By: RVRHEID

Generated On: 2/5/2019 3:07:54 PM

Customer Management Report (Citrus Heights) All Detection Types

01-May-2018 to 31-May-2018

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Total Notices Printed	104-96%	52-95%	65-61%	24-89%	30-88%	183-84%	128-81%	80-88%	63-91%	125-93%	854-85%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

Generated By: RVRVHEID

Generated On: 2/5/2019 3:07:54 PM



REDFLEX
TRAFFIC SYSTEMS

CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Citrus Heights) All Detection Types

01-May-2018 to 31-May-2018

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
CIT-GRFS-01	74	40	0	34	4	30	30	88%
CIT-AUGR-01	535	429	0	106	41	65	65	61%
CIT-SJGR-01	1323	1232	0	91	11	80	80	88%
CIT-SUOA-03	191	56	0	135	10	125	125	93%
CIT-ANGG-01	174	66	0	108	4	104	104	96%
CIT-GRPA-01	345	128	0	217	34	183	183	84%
CIT-AUGR-03	97	70	0	27	3	24	24	89%
CIT-AUAN-01	190	135	0	55	3	52	52	95%
CIT-GRSU-01	503	345	0	158	30	128	128	81%
CIT-SUOA-01	120	51	0	69	6	63	63	91%
TOTAL	3552	2552	0	1000	146	854	854	85%

Generated By: RVRVHEID

Generated On: 2/5/2019 3:07:30 PM

Customer Management Report (Citrus Heights) All Detection

Types

01-Jun-2018 to 30-Jun-2018

Operator Id: %

		CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Total Processed Incidents		187	200	427	96	72	352	533	1208	140	169	3384
Less Uncontrollable Factors												
Obstruction	Driver Obstruction/Duckers	4	4	3	8	5	7	6	52	2	2	93
	Motor Cycle Helmet	0	0	1	0	0	3	1	1	0	2	8
	Plate Obstruction	10	3	9	7	1	19	12	7	6	3	77
	Vehicle Obstruction	0	6	6	6	1	7	15	26	0	8	75
Police Rejects	Emergency Vehicle Responding	11	3	2	0	1	3	7	5	0	1	33
	Incorrect/Incomplete DMV	4	0	1	1	1	3	3	3	4	7	27
	Non-Prosecutable Violation	8	78	191	22	12	51	198	783	24	11	1378
	On or Passed the Stop Bar (PD)	3	0	0	1	0	17	0	0	0	2	23
	Sun Glare	4	0	0	2	0	1	4	0	1	0	12
Policy/Weather	Extended Vehicle	1	0	1	0	0	2	5	4	1	0	14
	Sun Glare	24	40	114	17	16	36	101	165	6	3	522
	Weather/Nature	0	3	0	0	0	0	1	1	0	0	5
Registration Issues	Can Not Identify State	0	0	0	0	0	1	0	0	0	0	1
	Paper Plates	8	5	18	6	5	13	17	43	6	7	128
	Wrong or No DMV	0	0	0	1	0	0	0	0	0	0	1
Total	77	142	346	71	42	163	370	1090	50	46	2397	
Sub Total Violations		110	58	81	25	30	189	163	118	90	123	987
Less in Progress		0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution		110	58	81	25	30	189	163	118	90	123	987
Less Rejects												
Camera Malfunction	Face Not in Frame	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-01%	1-01%	0-00%	0-00%	3-00%
	Image Missing	0-00%	4-07%	10-12%	1-04%	0-00%	24-13%	7-04%	1-01%	0-00%	0-00%	47-05%
	Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
	Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	2-00%
	Video Not In Sync	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
	Video Skips	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	8-07%	7-12%	13-16%	1-04%	10-33%	21-11%	12-07%	15-13%	2-02%	12-10%	101-10%
	No Video	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
	Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
Total	8-07%	11-19%	25-31%	2-08%	10-33%	49-26%	22-13%	18-15%	2-02%	12-10%	159-16%	
Approved Violations		102-93%	47-81%	56-69%	23-92%	20-67%	140-74%	141-87%	100-85%	88-98%	111-90%	828-84%
Total Notices Printed		102-93%	47-81%	56-69%	23-92%	20-67%	140-74%	141-87%	100-85%	88-98%	111-90%	828-84%

Generated By: RVRVHEID

Generated On: 2/5/2019 3:09:25 PM

Customer Management Report (Citrus Heights) All Detection Types

01-Jun-2018 to 30-Jun-2018

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current



CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Citrus Heights) All Detection Types

01-Jun-2018 to 30-Jun-2018

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
CIT-GRFS-01	72	42	0	30	10	20	20	67%
CIT-AUGR-01	427	346	0	81	25	56	56	69%
CIT-SJGR-01	1208	1090	0	118	18	100	100	85%
CIT-SUOA-03	169	46	0	123	12	111	111	90%
CIT-ANGG-01	187	77	0	110	8	102	102	93%
CIT-GRPA-01	352	163	0	189	49	140	140	74%
CIT-AUGR-03	96	71	0	25	2	23	23	92%
CIT-AUAN-01	200	142	0	58	11	47	47	81%
CIT-GRSU-01	533	370	0	163	22	141	141	87%
CIT-SUOA-01	140	50	0	90	2	88	88	98%
TOTAL	3384	2397	0	987	159	828	828	84%

Generated By: RVRHEID
 Generated On: 2/5/2019 3:10:28 PM

Customer Management Report (Citrus Heights) All Detection Types

01-Jul-2018 to 31-Jul-2018

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL	
Total Processed Incidents	188	202	555	107	68	371	520	1482	113	187	3793	
Less Uncontrollable Factors												
Obstruction	Driver Obstruction/Duckers	6	5	11	6	3	6	11	43	0	4	95
	Motor Cycle Helmet	0	0	3	0	1	1	0	1	3	2	11
	Plate Obstruction	9	2	6	5	1	7	9	8	3	3	53
	Vehicle Obstruction	0	2	10	8	0	2	11	32	1	2	68
Police Rejects	Emergency Vehicle Responding	7	3	1	1	2	1	12	3	4	1	35
	Incorrect/Incomplete DMV	4	3	4	0	0	2	11	6	1	2	33
	Non-Prosecutable Violation	4	58	178	16	5	35	167	1010	14	6	1493
	On or Passed the Stop Bar (PD)	4	0	0	1	0	16	2	11	0	2	36
	Plate Unidentifiable	0	0	1	0	0	0	0	0	0	0	1
	Sun Glare	0	1	0	0	1	0	1	0	0	3	6
Policy/Weather	Extended Vehicle	1	0	0	0	1	0	2	2	0	0	6
	Sun Glare	20	50	189	15	24	55	95	194	13	8	663
	Weather/Nature	0	1	0	0	0	1	0	0	0	0	2
Registration Issues	Paper Plates	10	9	17	3	2	18	13	49	6	10	137
Total		65	134	420	55	40	144	334	1359	45	43	2639
Sub Total Violations		123	68	135	52	28	227	186	123	68	144	1154
Less in Progress		0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution		123	68	135	52	28	227	186	123	68	144	1154
Less Rejects												
Camera Malfunction	Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	1-04%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Face Not in Frame	0-00%	0-00%	0-00%	2-04%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	4-00%
	Image Missing	0-00%	2-03%	12-09%	4-08%	0-00%	37-16%	6-03%	0-00%	0-00%	1-01%	62-05%
	Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
	Plate Burn Out	0-00%	0-00%	1-01%	0-00%	0-00%	8-04%	0-00%	1-01%	0-00%	0-00%	10-01%
	Plate Not in Frame	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	2-00%
	Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
	Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
	Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
	Test Pattern	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	0-00%	2-00%
	Video Skips	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%

Generated By: RVRVHEID

Generated On: 2/5/2019 3:14:46 PM

Customer Management Report (Citrus Heights) All Detection Types

01-Jul-2018 to 31-Jul-2018

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Police Driver Unidentifiable images poor Rejects	6-05%	5-07%	25-19%	5-10%	4-14%	32-14%	16-09%	6-05%	6-09%	4-03%	109-09%
Total	7-06%	7-10%	38-28%	11-21%	5-18%	82-36%	24-13%	9-07%	8-12%	6-04%	197-17%
Approved Violations	116-94%	61-90%	97-72%	41-79%	23-82%	145-64%	162-87%	114-93%	60-88%	138-96%	957-83%
Total Notices Printed	116-94%	61-90%	97-72%	41-79%	23-82%	145-64%	162-87%	114-93%	60-88%	138-96%	957-83%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

Generated By: RVRVHEID

Generated On: 2/5/2019 3:14:46 PM



CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Citrus Heights) All Detection Types

01-Jul-2018 to 31-Jul-2018

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
CIT-GRFS-01	68	40	0	28	5	23	23	82%
CIT-AUGR-01	555	420	0	135	38	97	97	72%
CIT-SJGR-01	1482	1359	0	123	9	114	114	93%
CIT-SUOA-03	187	43	0	144	6	138	138	96%
CIT-ANGG-01	188	65	0	123	7	116	116	94%
CIT-GRPA-01	371	144	0	227	82	145	145	64%
CIT-AUGR-03	107	55	0	52	11	41	41	79%
CIT-AUAN-01	202	134	0	68	7	61	61	90%
CIT-GRSU-01	520	334	0	186	24	162	162	87%
CIT-SUOA-01	113	45	0	68	8	60	60	88%
TOTAL	3793	2639	0	1154	197	957	957	83%

Generated By: RVRVHEID

Generated On: 2/5/2019 3:11:22 PM

Customer Management Report (Citrus Heights) All Detection

Types

01-Aug-2018 to 31-Aug-2018

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL	
Total Processed Incidents	149	170	618	140	47	381	498	1362	110	162	3637	
Less Uncontrollable Factors												
Obstruction	Driver Obstruction/Duckers	6	6	17	10	5	15	10	56	2	6	133
	Motor Cycle Helmet	0	1	0	0	0	1	0	1	0	0	3
	Plate Obstruction	2	1	7	3	0	15	13	13	3	3	60
	Vehicle Obstruction	1	1	13	10	1	4	20	25	0	5	80
Police Rejects	Citation Issued manually	0	0	0	0	0	0	0	1	0	0	1
	Emergency Vehicle Responding	9	3	0	4	2	1	10	1	1	1	32
	Incorrect/Incomplete DMV	0	0	3	4	0	3	5	4	2	2	23
	Multiple vehicles in frame	0	0	0	0	0	1	0	0	0	0	1
	Non-Prosecutable Violation	3	40	351	22	2	24	160	1044	8	6	1660
	On or Passed the Stop Bar (PD)	1	0	0	0	0	3	0	1	0	0	5
	Sun Glare	1	0	1	3	0	1	1	0	0	0	7
Policy/Weather	Extended Vehicle	0	0	0	0	0	0	1	1	1	0	3
	Sun Glare	14	34	38	24	10	18	48	9	14	1	210
	Weather-Blocked Glass	0	0	0	0	0	1	0	0	0	0	1
	Weather/Nature	0	1	0	0	0	0	0	0	0	0	1
Registration Issues	Paper Plates	8	7	14	2	2	25	23	53	5	5	144
	Wrong or No DMV	0	0	1	0	0	0	0	2	0	0	3
Total		45	94	445	82	22	112	291	1211	36	29	2367
Sub Total Violations		104	76	173	58	25	269	207	151	74	133	1270
Less in Progress		0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution		104	76	173	58	25	269	207	151	74	133	1270
Less Rejects												
Camera Malfunction	Face Camera Flash	0-00%	0-00%	1-01%	0-00%	1-04%	1-00%	0-00%	0-00%	0-00%	2-02%	5-00%
	Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-01%	0-00%	0-00%	0-00%	3-00%
	Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	1-04%	0-00%	0-00%	1-01%	0-00%	6-05%	8-01%
	Face Not in Frame	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%	5-02%	0-00%	0-00%	0-00%	7-01%
	Image Missing	0-00%	3-04%	9-05%	4-07%	0-00%	39-14%	5-02%	0-00%	0-00%	0-00%	60-05%
	Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
	Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	3-01%	0-00%	0-00%	1-01%	0-00%	4-00%
	Plate Not in Frame	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	3-01%	0-00%	0-00%	0-00%	0-00%	3-00%
	Rear Plate Flash Inappropriate	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	2-00%
	Rear Plate No Flash	0-00%	4-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-00%
	Scene Image No Flash	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-02%	4-00%

Generated By: RVRVHEID

Generated On: 2/5/2019 3:15:59 PM

Customer Management Report (Citrus Heights) All Detection Types

01-Aug-2018 to 31-Aug-2018

Operator Id: %

		CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Police	Driver Unidentifiable images poor	6-06%	8-11%	34-20%	7-12%	6-24%	24-09%	27-13%	10-07%	2-03%	4-03%	128-10%
Rejects	Insufficient Strobe Lighting	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
	Total	7-07%	18-24%	44-25%	11-19%	8-32%	71-26%	41-20%	12-08%	4-05%	15-11%	231-18%
	Approved Violations	97-93%	58-76%	129-75%	47-81%	17-68%	198-74%	166-80%	139-92%	70-95%	118-89%	1039-82%
	Total Notices Printed	97-93%	58-76%	129-75%	47-81%	17-68%	198-74%	166-80%	139-92%	70-95%	118-89%	1039-82%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

Generated By: RVRVHEID
 Generated On: 2/5/2019 3:15:59 PM



CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Citrus Heights) All Detection Types

01-Aug-2018 to 31-Aug-2018

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
CIT-GRFS-01	47	22	0	25 *	8	17	17	68%
CIT-AUGR-01	618	445	0	173	44	129	129	75%
CIT-SJGR-01	1362	1211	0	151	12	139	139	92%
CIT-SUOA-03	162	29	0	133	15	118	118	89%
CIT-ANGG-01	149	45	0	104	7	97	97	93%
CIT-GRPA-01	381	112	0	269	71	198	198	74%
CIT-AUGR-03	140	82	0	58	11	47	47	81%
CIT-AUAN-01	170	94	0	76	18	58	58	76%
CIT-GRSU-01	498	291	0	207	41	166	166	80%
CIT-SUOA-01	110	36	0	74	4	70	70	95%
TOTAL	3637	2367	0	1270	231	1039	1039	82%

Generated By: RVRHEID

Generated On: 2/5/2019 3:16:28 PM

Customer Management Report (Citrus Heights) All Detection Types

01-Sep-2018 to 30-Sep-2018

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL	
Total Processed Incidents	191	160	636	117	98	338	470	1373	120	187	3690	
Less Uncontrollable Factors												
Obstruction	Driver Obstruction/Duckers	13	12	37	14	9	10	24	58	10	3	190
	Motor Cycle Helmet	0	0	1	2	0	0	0	1	1	2	7
	Plate Obstruction	8	2	7	2	2	12	8	32	4	3	80
	Vehicle Obstruction	1	1	11	9	1	6	24	27	1	7	88
Police Rejects	Citation Issued manually	0	0	0	0	1	0	0	0	0	0	1
	Emergency Vehicle Responding	7	1	1	1	2	0	3	2	0	3	20
	Incorrect/Incomplete DMV	1	1	4	3	1	2	2	5	5	7	31
	Multiple vehicles in frame	0	0	0	0	0	1	0	0	0	0	1
	Non-Prosecutable Violation	11	43	361	21	13	33	200	1018	13	3	1716
	On or Passed the Stop Bar (PD)	0	0	0	1	0	16	0	0	1	0	18
	Sun Glare	0	0	0	0	0	0	1	0	0	0	1
Policy/Weather	Extended Vehicle	2	1	0	0	0	1	3	0	0	1	8
	Sun Glare	14	41	38	22	9	22	34	58	22	2	262
Registration Issues	Paper Plates	16	9	27	4	2	16	15	55	5	5	154
	Wrong or No DMV	0	0	0	0	0	2	0	1	0	0	3
	Total	73	111	487	79	40	121	314	1257	62	36	2580
	Sub Total Violations	118	49	149	38	58	217	156	116	58	151	1110
	Less in Progress	0	0	0	0	0	0	0	0	0	0	0
	Available For Prosecution	118	49	149	38	58	217	156	116	58	151	1110
Less Rejects												
Camera Malfunction	Face Camera Focus Blurry	0-00%	2-04%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	2-00%
	Image Missing	0-00%	0-00%	5-03%	5-13%	0-00%	20-09%	6-04%	0-00%	0-00%	0-00%	36-03%
	Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	8-04%	0-00%	0-00%	0-00%	0-00%	8-01%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-01%	0-00%	0-00%	2-00%
	Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	1-01%	3-00%
	Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	12-10%	8-16%	24-16%	1-03%	5-09%	12-06%	8-05%	13-11%	2-03%	2-01%	87-08%
	Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
	Total	12-10%	10-20%	29-19%	6-16%	5-09%	44-20%	16-10%	15-13%	2-03%	3-02%	142-13%
	Approved Violations	106-90%	39-80%	120-81%	32-84%	53-91%	173-80%	140-90%	101-87%	56-97%	148-98%	968-87%
	Total Notices Printed	106-90%	39-80%	120-81%	32-84%	53-91%	173-80%	140-90%	101-87%	56-97%	148-98%	968-87%

Generated By: RVRVHEID

Generated On: 2/5/2019 3:25:19 PM

Customer Management Report (Citrus Heights) All Detection Types

01-Sep-2018 to 30-Sep-2018

Operator Id: %

TOTAL	CIT-SUOA-03(P)	CIT-SUOA-01(P)	CIT-SJGR-01(P)	CIT-GRSU-01(P)	CIT-GRPA-01(P)	CIT-GRFS-01(P)	CIT-AUGR-03(P)	CIT-AUGR-01(P)	CIT-AUAN-01(P)	CIT-ANNG-01(P)

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current



REDFLEX
TRAFFIC SYSTEMS

CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Citrus Heights) All Detection Types

01-Sep-2018 to 30-Sep-2018

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
CIT-GRFS-01	98	40	0	58	5	53	53	91%
CIT-AUGR-01	636	487	0	149	29	120	120	81%
CIT-SJGR-01	1373	1257	0	116	15	101	101	87%
CIT-SUOA-03	187	36	0	151	3	148	148	98%
CIT-ANGG-01	191	73	0	118	12	106	106	90%
CIT-GRPA-01	338	121	0	217	44	173	173	80%
CIT-AUGR-03	117	79	0	38	6	32	32	84%
CIT-AUAN-01	160	111	0	49	10	39	39	80%
CIT-GRSU-01	470	314	0	156	16	140	140	90%
CIT-SUOA-01	120	62	0	58	2	56	56	97%
TOTAL	3690	2580	0	1110	142	968	968	87%

Generated By: RVRVHEID

Generated On: 2/5/2019 3:24:55 PM

Customer Management Report (Citrus Heights) All Detection Types

01-Oct-2018 to 31-Oct-2018

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Total Processed Incidents	161	161	615	126	72	349	482	1169	122	185	3442
Less Uncontrollable Factors											
Obstruction	7	14	43	14	0	15	24	66	2	10	195
Driver Obstruction/Duckers											
Motor Cycle Helmet	2	0	1	0	2	1	1	0	5	1	13
Plate Obstruction	9	6	8	2	0	14	6	12	4	3	64
Vehicle Obstruction	0	5	18	8	1	5	18	28	0	8	91
Police Rejects	2	4	0	1	5	7	4	6	1	0	30
Emergency Vehicle Responding											
Incorrect/Incomplete DMV	2	1	3	0	2	4	3	0	1	2	18
Multiple vehicles in frame	0	0	0	2	0	1	0	0	0	0	3
Non-Prosecutable Violation	5	39	335	27	11	44	203	870	22	21	1577
On or Passed the Stop Bar (PD)	3	1	0	1	0	10	0	0	0	0	15
Plate Obstruction (PD)	0	0	0	0	0	1	0	0	0	0	1
Sun Glare	1	1	2	0	1	1	0	0	0	0	6
Policy/Weather	6	0	1	1	1	0	2	1	0	1	13
Extended Vehicle											
Sun Glare	13	24	25	26	2	15	8	33	9	3	158
Weather/Nature	0	1	1	0	0	0	0	2	0	0	4
Registration Issues	8	9	33	6	3	18	21	50	7	10	165
Paper Plates											
Wrong or No DMV	0	1	1	0	0	0	0	1	0	0	3
Total	58	106	471	88	28	136	290	1069	51	59	2356
Sub Total Violations	103	55	144	38	44	213	192	100	71	126	1086
Less in Progress	0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution	103	55	144	38	44	213	192	100	71	126	1086
Less Rejects											
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-02%	0-00%	0-00%	0-00%	3-00%
Face Camera Focus Blurry											
Face Camera No Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Image Missing	0-00%	2-04%	2-01%	3-08%	0-00%	21-10%	8-04%	0-00%	1-01%	0-00%	37-03%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	5-02%	0-00%	0-00%	0-00%	0-00%	5-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Video Skips	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Police Rejects	3-03%	3-05%	15-10%	3-08%	0-00%	13-06%	8-04%	19-19%	5-07%	3-02%	72-07%
Driver Unidentifiable images poor											
Unclear Scene Image	0-00%	1-02%	0-00%	2-05%	0-00%	0-00%	0-00%	2-02%	0-00%	0-00%	5-00%
Total	3-03%	6-11%	20-14%	9-24%	2-05%	41-19%	19-10%	21-21%	6-08%	3-02%	130-12%
Approved Violations	100-97%	49-89%	124-86%	29-76%	42-95%	172-81%	173-90%	79-79%	65-92%	123-98%	956-88%

Generated By: RVRHEID

Generated On: 2/5/2019 3:26:21 PM

Customer Management Report (Citrus Heights) All Detection Types

01-Oct-2018 to 31-Oct-2018

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Total Notices Printed	100-97%	49-89%	124-86%	29-76%	42-95%	172-81%	173-90%	79-79%	65-92%	123-98%	956-88%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current



CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Citrus Heights) All Detection Types

01-Oct-2018 to 31-Oct-2018

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
CIT-GRFS-01	72	28	0	44	2	42	42	95%
CIT-AUGR-01	615	471	0	144	20	124	124	86%
CIT-SJGR-01	1169	1069	0	100	21	79	79	79%
CIT-SUOA-03	185	59	0	126	3	123	123	98%
CIT-ANGG-01	161	58	0	103	3	100	100	97%
CIT-GRPA-01	349	136	0	213	41	172	172	81%
CIT-AUGR-03	126	88	0	38	9	29	29	76%
CIT-AUAN-01	161	106	0	55	6	49	49	89%
CIT-GRSU-01	482	290	0	192	19	173	173	90%
CIT-SUOA-01	122	51	0	71	6	65	65	92%
TOTAL	3442	2356	0	1086	130	956	956	88%

Generated By: RVRHEID

Generated On: 2/5/2019 3:26:43 PM

Customer Management Report (Citrus Heights) All Detection

Types

01-Nov-2018 to 30-Nov-2018

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL	
Total Processed Incidents	163	122	517	96	54	295	312	1037	129	306	3031	
Less Uncontrollable Factors												
Obstruction	Driver Obstruction/Duckers	6	12	29	10	3	13	16	66	9	7	171
	Motor Cycle Helmet	0	0	0	0	0	0	0	0	3	1	4
	Plate Obstruction	4	1	13	3	0	14	10	6	4	9	64
	Vehicle Obstruction	4	3	15	7	1	2	12	27	0	8	79
Police Rejects	Emergency Vehicle Responding	4	0	0	0	3	1	1	2	3	1	15
	Incorrect Plate on Vehicle	0	0	0	0	0	0	0	0	0	1	1
	Incorrect/Incomplete DMV	1	1	0	0	0	1	2	1	0	2	8
	Invalid Offense	0	0	0	0	0	0	0	0	0	1	1
	Multiple vehicles in frame	0	0	1	0	0	0	1	0	0	0	2
	Non-Prosecutable Violation	20	32	303	25	6	35	121	766	22	37	1367
	Plate Unidentifiable	0	0	0	0	0	0	0	0	0	1	1
	Sun Glare	2	1	1	0	0	0	1	0	0	0	5
	Weather Conditions	0	1	0	0	0	0	0	2	0	0	3
Policy/Weather	Extended Vehicle	2	0	1	0	1	0	1	0	0	1	6
	Sun Glare	1	12	9	8	0	6	6	17	9	1	69
	Weather/Nature	1	2	1	0	3	0	1	4	2	3	17
Registration Issues	Out of Country Plate	0	0	1	0	0	0	0	0	0	0	1
	Paper Plates	9	5	23	8	1	13	10	40	4	17	130
	Wrong or No DMV	0	0	3	0	0	0	0	0	0	0	3
Total		54	70	400	61	18	85	182	931	56	90	1947
Sub Total Violations		109	52	117	35	36	210	130	106	73	216	1084
Less in Progress		0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution		109	52	117	35	36	210	130	106	73	216	1084
Less Rejects												
Camera Malfunction	Face Camera Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	10-08%	0-00%	0-00%	0-00%	10-01%
	Image Missing	0-00%	0-00%	2-02%	0-00%	0-00%	13-06%	7-05%	1-01%	0-00%	2-01%	25-02%
	Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	2-00%
	Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
	Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	5-05%	10-19%	22-19%	6-17%	2-06%	12-06%	8-06%	27-25%	4-05%	10-05%	106-10%
	Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-03%	0-00%	2-00%

Generated By: RVRVHEID

Generated On: 2/5/2019 3:27:31 PM

Customer Management Report (Citrus Heights) All Detection Types

01-Nov-2018 to 30-Nov-2018

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Total	5-05%	10-19%	26-22%	6-17%	4-11%	27-13%	26-20%	28-26%	6-08%	12-06%	150-14%
Approved Violations	104-95%	42-81%	91-78%	29-83%	32-89%	183-87%	104-80%	78-74%	67-92%	204-94%	934-86%
Total Notices Printed	104-95%	42-81%	91-78%	29-83%	32-89%	183-87%	104-80%	78-74%	67-92%	204-94%	934-86%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

Generated By: RVRHEID

Generated On: 2/5/2019 3:27:31 PM



CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Citrus Heights) All Detection Types

01-Nov-2018 to 30-Nov-2018

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
CIT-GRFS-01	54	18	0	36	4	32	32	89%
CIT-AUGR-01	517	400	0	117	26	91	91	78%
CIT-SJGR-01	1037	931	0	106	28	78	78	74%
CIT-SUOA-03	306	90	0	216	12	204	204	94%
CIT-ANGG-01	163	54	0	109	5	104	104	95%
CIT-GRPA-01	295	85	0	210	27	183	183	87%
CIT-AUGR-03	96	61	0	35	6	29	29	83%
CIT-AUAN-01	122	70	0	52	10	42	42	81%
CIT-GRSU-01	312	182	0	130	26	104	104	80%
CIT-SUOA-01	129	56	0	73	6	67	67	92%
TOTAL	3031	1947	0	1084	150	934	934	86%

Generated By: RVRYEID

Generated On: 2/5/2019 3:27:55 PM

Customer Management Report (Citrus Heights) All Detection Types

01-Dec-2018 to 31-Dec-2018

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL	
Total Processed Incidents	160	150	524	93	55	266	389	972	168	333	3110	
Less Uncontrollable Factors												
Obstruction	Driver Obstruction/Duckers	8	5	5	7	2	10	12	38	4	8	99
	Motor Cycle Helmet	0	0	0	0	0	0	0	0	0	1	1
	Plate Obstruction	7	2	10	5	1	13	7	7	6	14	72
	Vehicle Obstruction	0	3	10	5	1	6	13	20	0	8	66
Police Rejects	Emergency Vehicle Responding	4	4	3	0	3	0	3	0	3	1	21
	Incorrect Plate on Vehicle	0	0	0	0	0	0	0	1	0	0	1
	Incorrect/Incomplete DMV	2	2	4	1	0	5	7	5	3	7	36
	Multiple vehicles in frame	0	0	1	0	0	0	0	0	0	0	1
	Non-Prosecutable Violation	6	35	267	14	8	18	105	632	10	7	1102
	On or Passed the Stop Bar (PD)	0	3	3	1	0	0	1	21	0	0	29
	Plate Unidentifiable	1	0	0	0	0	0	0	0	0	1	2
	Sun Glare	0	0	1	0	0	0	1	0	0	0	2
Policy/Weather	Extended Vehicle	2	0	1	0	0	0	0	2	0	0	5
	Sun Glare	3	17	5	5	0	4	8	7	10	4	63
	Weather/Nature	0	3	2	0	0	0	3	6	0	1	15
Registration Issues	Out of Country Plate	0	0	0	0	0	0	0	0	2	0	2
	Paper Plates	9	3	26	6	2	10	19	51	14	23	163
	Wrong or No DMV	0	0	2	0	0	1	0	0	1	2	6
Total		42	77	340	44	17	67	179	790	53	77	1686
Sub Total Violations		118	73	184	49	38	199	210	182	115	256	1424
Less in Progress		0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution		118	73	184	49	38	199	210	182	115	256	1424
Less Rejects												
Camera Malfunction	Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	8-04%	1-01%	0-00%	0-00%	9-01%
	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	2-00%
	Image Missing	0-00%	3-04%	10-05%	1-02%	0-00%	16-08%	3-01%	0-00%	3-03%	2-01%	38-03%
	Plate Burn Out	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	2-00%
	Rear Plate Flash Inappropriate	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	2-00%
	Video Not In Sync	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	2-02%	19-26%	5-03%	5-10%	1-03%	8-04%	12-06%	14-08%	9-08%	14-05%	89-06%
	Red-light not visible in	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Unclear Scene Image	0-00%	1-01%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	2-00%
Process Issues	Too Old	3-03%	2-03%	7-04%	0-00%	0-00%	2-01%	9-04%	15-08%	3-03%	6-02%	47-03%

Generated By: RVRVHEID

Generated On: 2/5/2019 3:29:52 PM

Customer Management Report (Citrus Heights) All Detection Types

01-Dec-2018 to 31-Dec-2018

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Total	6-05%	25-34%	22-12%	8-16%	1-03%	29-15%	34-16%	30-16%	16-14%	22-09%	193-14%
Approved Violations	112-95%	48-66%	162-88%	41-84%	37-97%	170-85%	176-84%	152-84%	99-86%	234-91%	1231-86%
Total Notices Printed	112-95%	48-66%	162-88%	41-84%	37-97%	170-85%	176-84%	152-84%	99-86%	234-91%	1231-86%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current



CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Citrus Heights) All Detection Types

01-Dec-2018 to 31-Dec-2018

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
CIT-GRFS-01	55	17	0	38	1	37	37	97%
CIT-AUGR-01	524	340	0	184	22	162	162	88%
CIT-SJGR-01	972	790	0	182	30	152	152	84%
CIT-SUOA-03	333	77	0	256	22	234	234	91%
CIT-ANGG-01	160	42	0	118	6	112	112	95%
CIT-GRPA-01	266	67	0	199	29	170	170	85%
CIT-AUGR-03	93	44	0	49	8	41	41	84%
CIT-AUAN-01	150	77	0	73	25	48	48	66%
CIT-GRSU-01	389	179	0	210	34	176	176	84%
CIT-SUOA-01	168	53	0	115	16	99	99	86%
TOTAL	3110	1686	0	1424	193	1231	1231	86%

Generated By: RVRVHEID

Generated On: 2/5/2019 3:29:31 PM

Customer Management Report (Citrus Heights) All Detection

Types

01-Jan-2019 to 31-Jan-2019

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL	
Total Processed Incidents	157	133	474	131	94	263	361	1020	113	140	2886	
Less Uncontrollable Factors												
Obstruction	Driver Obstruction/Duckers	14	5	16	8	7	12	21	46	2	3	134
	Motor Cycle Helmet	0	0	0	0	0	0	0	1	0	3	4
	Plate Obstruction	3	3	5	3	1	3	7	5	5	3	38
	Vehicle Obstruction	1	1	16	16	1	4	12	20	0	1	72
Police Rejects	Citation Issued manually	0	0	0	1	0	0	0	0	0	0	1
	Emergency Vehicle Responding	6	1	1	7	6	4	4	3	6	2	40
	Incorrect/Incomplete DMV	0	0	4	0	0	6	0	1	2	0	13
	Multiple vehicles in frame	0	0	0	5	0	0	0	2	0	0	7
	Non-Prosecutable Violation	1	51	309	23	7	27	145	794	6	12	1375
	On or Passed the Stop Bar (PD)	1	0	4	1	0	6	2	20	1	0	35
	Plate Unidentifiable	0	0	0	0	0	1	0	0	1	0	2
	Sun Glare	0	0	0	0	0	1	0	0	0	0	1
	Weather Conditions	0	0	1	0	0	0	0	0	0	0	1
Policy/Weather	Extended Vehicle	1	1	0	2	0	0	2	2	1	1	10
	Sun Glare	7	27	0	11	0	4	13	4	9	1	76
	Weather/Nature	0	0	1	3	0	1	3	5	0	4	17
Registration Issues	Out of Country Plate	0	0	0	0	0	0	0	1	0	0	1
	Paper Plates	11	2	15	7	7	17	9	30	7	7	112
	Wrong or No DMV	0	0	1	0	0	0	0	3	0	0	4
Total		45	91	373	87	29	86	218	937	40	37	1943
Sub Total Violations		112	42	101	44	65	177	143	83	73	103	943
Less in Progress		0	0	0	0	0	0	0	1	0	0	1
Available For Prosecution		112	42	101	44	65	177	143	82	73	103	942
Less Rejects												
Camera Malfunction	Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	13-09%	0-00%	0-00%	1-01%	14-01%
	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
	Image Missing	0-00%	3-07%	3-03%	4-09%	0-00%	18-10%	1-01%	1-01%	10-14%	1-01%	41-04%
	Plate Burn Out	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	2-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	2-00%
	Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
	Video Not In Sync	0-00%	0-00%	0-00%	0-00%	21-32%	0-00%	0-00%	0-00%	0-00%	0-00%	21-02%
	Video does not play	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	3-03%	8-19%	3-03%	1-02%	0-00%	5-03%	12-08%	5-06%	7-10%	9-09%	53-06%
	No Video	0-00%	0-00%	0-00%	0-00%	5-08%	0-00%	0-00%	0-00%	0-00%	0-00%	5-01%

Generated By: RVRVHEID

Generated On: 2/5/2019 3:30:30 PM

Customer Management Report (Citrus Heights) All Detection Types

01-Jan-2019 to 31-Jan-2019

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-05%	0-00%	4-00%
Unclear Scene Image	0-00%	4-10%	0-00%	1-02%	1-02%	0-00%	0-00%	1-01%	1-01%	0-00%	8-01%
Total	3-03%	15-36%	7-07%	7-16%	27-42%	23-13%	30-21%	7-09%	23-32%	11-11%	153-16%
Approved Violations	109-97%	27-64%	94-93%	37-84%	38-58%	154-87%	113-79%	75-91%	50-68%	92-89%	789-84%
Total Notices Printed	102-91%	26-62%	86-85%	36-82%	34-52%	143-81%	99-69%	73-89%	48-66%	89-86%	736-78%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

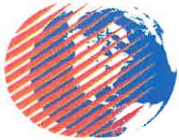


CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Citrus Heights) All Detection Types
01-Jan-2019 to 31-Jan-2019

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
CIT-GRFS-01	94	29	0	65	27	38	34	58%
CIT-AUGR-01	474	373	0	101	7	94	86	93%
CIT-SJGR-01	1020	937	1	82	7	75	73	91%
CIT-SUOA-03	140	37	0	103	11	92	89	89%
CIT-ANGG-01	157	45	0	112	3	109	102	97%
CIT-GRPA-01	263	86	0	177	23	154	143	87%
CIT-AUGR-03	131	87	0	44	7	37	36	84%
CIT-AUAN-01	133	91	0	42	15	27	26	64%
CIT-GRSU-01	361	218	0	143	30	113	99	79%
CIT-SUOA-01	113	40	0	73	23	50	48	68%
TOTAL	2886	1943	1	942	153	789	736	84%

Generated By: RVRVHEID
Generated On: 2/5/2019 3:30:52 PM



REDFLEX
TRAFFIC SYSTEMS

CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Citrus Heights) All Detection Types

01-May-2018 to 31-Jan-2019

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
CIT-GRFS-01	634	276	0	358	66	292	288	82%
CIT-AUGR-01	4901	3711	0	1190	252	938	930	79%
CIT-SJGR-01	10946	9876	1	1069	151	918	916	86%
CIT-SUOA-03	1860	473	0	1387	94	1293	1290	93%
CIT-ANGG-01	1530	525	0	1005	55	950	943	95%
CIT-GRPA-01	2960	1042	0	1918	400	1518	1507	79%
CIT-AUGR-03	1003	637	0	366	63	303	302	83%
CIT-AUAN-01	1488	960	0	528	105	423	422	80%
CIT-GRSU-01	4068	2523	0	1545	242	1303	1289	84%
CIT-SUOA-01	1135	444	0	691	73	618	616	89%
TOTAL	30525	20467	1	10057	1501	8556	8503	85%

Generated By: RVRVHEID

Generated On: 2/5/2019 3:46:40 PM

Customer Management Report (Citrus Heights) All Detection Types

01-May-2018 to 31-Jan-2019

Operator Id: %

		CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Total Processed Incidents		1530	1488	4901	1003	634	2960	4068	10946	1135	1860	30525
Less Uncontrollable Factors												
Obstruction	Driver Obstruction/Duckers	71	67	175	84	39	99	135	479	32	48	1229
	Motor Cycle Helmet	2	1	7	2	4	7	2	5	16	14	60
	Plate Obstruction	55	22	74	38	9	109	86	106	39	50	588
	Signal Obstruction	0	0	0	0	0	0	0	2	0	0	2
	Vehicle Obstruction	8	26	108	75	8	40	139	231	2	53	690
Police Rejects	Citation Issued manually	0	0	0	1	1	0	0	1	0	0	3
	Emergency Vehicle Responding	56	21	8	16	26	19	48	23	18	11	246
	Incorrect Plate on Vehicle	0	0	0	0	0	0	0	1	0	1	2
	Incorrect/Incomplete DMV	15	8	24	9	6	28	33	27	18	33	201
	Invalid Offense	0	0	0	0	0	0	0	0	0	1	1
	Multiple vehicles in frame	0	0	2	7	0	3	1	2	0	0	15
	Non-Prosecutable Violation	62	445	2558	196	70	309	1478	7712	130	111	13071
	On or Passed the Stop Bar (PD)	13	6	19	8	0	75	9	112	2	4	248
	Plate Obstruction (PD)	0	0	0	0	0	1	0	0	0	0	1
	Plate Unidentifiable	1	0	2	0	0	1	0	0	1	2	7
	Police Discretion	1	0	0	0	0	0	0	0	0	0	1
	Sun Glare	9	3	5	5	2	5	13	1	1	3	47
	Weather Conditions	0	1	1	0	0	0	0	2	0	0	4
Yielding to an Emergency	0	0	0	0	0	2	0	0	0	0	2	
Policy/Weather	Extended Vehicle	18	4	5	4	4	4	18	15	4	5	81
	Sun Glare	113	278	482	143	74	188	398	678	114	38	2506
	Weather-Blocked Glass	0	0	0	0	0	1	0	0	0	0	1
	Weather/Nature	7	20	31	3	5	4	15	42	3	8	138
Registration Issues	Can Not Identify State	0	0	0	0	0	1	0	0	0	0	1
	Out of Country Plate	0	0	1	0	0	0	0	1	2	0	4
	Paper Plates	93	57	201	45	27	143	148	427	61	89	1291
	Wrong or No DMV	1	1	8	1	1	3	0	9	1	2	27
Total	525	960	3711	637	276	1042	2523	9876	444	473	20467	
Sub Total Violations		1005	528	1190	366	358	1918	1545	1070	691	1387	10058
Less in Progress		0	0	0	0	0	0	0	1	0	0	1
Available For Prosecution		1005	528	1190	366	358	1918	1545	1069	691	1387	10057
Less Rejects												
Camera Malfunction	Face Camera Flash	0-00%	0-00%	2-00%	0-00%	1-00%	1-00%	0-00%	1-00%	0-00%	2-00%	7-00%
	Face Camera Focus Blurry	0-00%	2-00%	0-00%	0-00%	1-00%	0-00%	38-02%	1-00%	0-00%	1-00%	43-00%

Generated By: RVRHEID

Generated On: 2/5/2019 3:48:17 PM

Customer Management Report (Citrus Heights) All Detection Types

01-May-2018 to 31-Jan-2019

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(P)	CIT-AUGR-01(P)	CIT-AUGR-03(P)	CIT-GRFS-01(P)	CIT-GRPA-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Face Camera No Flash	0-00%	0-00%	1-00%	0-00%	1-00%	0-00%	0-00%	2-00%	0-00%	6-00%	10-00%
Face Not in Frame	0-00%	1-00%	1-00%	2-01%	0-00%	5-00%	9-01%	1-00%	0-00%	0-00%	19-00%
Image Missing	0-00%	17-03%	90-08%	22-06%	0-00%	211-11%	51-03%	3-00%	14-02%	6-00%	414-04%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-00%	0-00%	0-00%	0-00%	4-00%
Plate Burn Out	0-00%	0-00%	2-00%	1-00%	0-00%	26-01%	0-00%	1-00%	3-00%	0-00%	33-00%
Plate Not in Frame	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Rear Plate Camera Blurry	0-00%	0-00%	1-00%	2-01%	0-00%	6-00%	1-00%	1-00%	0-00%	0-00%	11-00%
Rear Plate Flash Inappropriate	1-00%	1-00%	1-00%	0-00%	0-00%	7-00%	3-00%	0-00%	1-00%	1-00%	15-00%
Rear Plate No Flash	0-00%	4-01%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	2-00%	0-00%	7-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	1-00%	0-00%	0-00%	0-00%	3-00%
Scene Image No Flash	0-00%	1-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	1-00%	3-00%	7-00%
Test Pattern	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	2-00%
Video Not In Sync	0-00%	0-00%	0-00%	0-00%	21-06%	0-00%	1-00%	1-00%	0-00%	0-00%	23-00%
Video Skips	0-00%	0-00%	2-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%	4-00%
Video does not play	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects											
Driver Unidentifiable images poor	49-05%	71-13%	145-12%	32-09%	32-09%	138-07%	118-08%	118-11%	42-06%	68-05%	813-08%
Insufficient Strobe Lighting	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
No Video	0-00%	0-00%	0-00%	0-00%	5-01%	1-00%	0-00%	0-00%	0-00%	0-00%	6-00%
Red-light not visible in	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	5-00%	1-00%	6-01%	0-00%	13-00%
Unclear Scene Image	0-00%	6-01%	0-00%	3-01%	1-00%	1-00%	1-00%	3-00%	1-00%	0-00%	16-00%
Process Issues											
Too Old	3-00%	2-00%	7-01%	0-00%	0-00%	2-00%	9-01%	15-01%	3-00%	6-00%	47-00%
Total	55-05%	105-20%	252-21%	63-17%	66-18%	400-21%	242-16%	151-14%	73-11%	94-07%	1501-15%
Approved Violations	950-95%	423-80%	938-79%	303-83%	292-82%	1518-79%	1303-84%	918-86%	618-89%	1293-93%	8556-85%
Total Notices Printed	943-94%	422-80%	930-78%	302-83%	288-80%	1507-79%	1289-83%	916-86%	616-89%	1290-93%	8503-85%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

Generated By: RVRVHEID
Generated On: 2/5/2019 3:48:17 PM