

Los Angeles Superior Court – Public Information Office
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NEWS RELEASE

May 17, 2018

FOR IMMEDIATE RELEASE

LASC'S ONLINE AND TELEPHONIC TRAFFIC SERVICES WILL BE UNAVAILABLE FROM MAY 24-MAY 29

Due to a major system upgrade, the Los Angeles Superior Court's (LASC's) online and telephone services for traffic matters will be unavailable from 11:30 p.m. on Wednesday, May 23, 2018, through **approximately** 8:00 a.m. on Tuesday, May 29, 2018.

Traffic matters can still be handled **in person** on Thursday, May 24, and Friday, May 25, at the courthouses that hear traffic matters:

Michael D. Antonovich Antelope Valley Courthouse	Inglewood Courthouse
Bellflower Courthouse	Metropolitan Courthouse
Beverly Hills Courthouse	Pasadena Courthouse
Burbank Courthouse	Santa Clarita Courthouse
Chatsworth Courthouse	Santa Monica Courthouse
Compton Courthouse	San Fernando Courthouse
Downey Courthouse	Torrance Courthouse
El Monte Courthouse	Van Nuys West Courthouse
Glendale Courthouse	West Covina Courthouse
Gov. George Deukmejian (Long Beach) Courthouse	

Approximately one million traffic citations are filed annually in Los Angeles County. LASC continues to provide new, innovative online services to assist with the resolution of traffic matters so that people can save time and money by not having to visit a courthouse.

Traffic online services include the ability to:

- Pay and close a ticket
- Request a payment plan
- Request an extension
- Request traffic school
- Request a court date
- Schedule an appointment with a traffic clerk at a courthouse
- Interact with "Gina," an avatar who provides assistance with traffic tickets in six languages

More-more-more

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People attempting to use the online or telephonic services during the off-line period will be advised that if a payment or other action regarding the ticket is due, **there will be a grace period from Tuesday, May 29, 2018, through Friday, June 8, 2018, allowing them to complete their transactions without penalties or a negative effect to their driving records.**

For the past two years, LASC has been implementing new, state-of-the-art case management systems. When the effort has been completed, the Court will have replaced the systems for all litigation types, some more than 30 years old and no longer supported by the vendors.

These new systems will replace processes still performed manually, integrate financial data, include enhanced functionality, and provide greater access to case information internally and remotely, thereby improving the level of service for court users.

No interruption of other online services is anticipated. Additional information regarding traffic and all other case types can be found on the Court's website at lacourt.org.

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