Becker, Brandi

From:	John Burnette < dflex.com>
Sent:	Friday, July 27, 2012
To:	Arnold, Paul
Cc:	Adams, Ron; Arnold, Robert; Becker, Brandi; Devinna, Gary; Granlund, Bruce; Farrand, Jay; Johnson, Harvey; Siglar, Dale; Teagarden, Don
Subject:	RE: Incident # 107466156 Flagged for supervisor

Hey Paul,

I sent the processing errors to the supervisors for follow-up with those involved.

I have asked the technician to look into he issues at Main & Columbia as well. I have looked into the approach set-up and can't find a reason for this issue. As soon as I get an answer from the tech, I will let you know.

John Burnette
Account Representative
Redflex Traffic Systems, Inc.
5835A Uplander Way
Culver City, CA 90230 USA
Ph: +
www.   flex.com

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You may send me files securely using: http://   .redflex.com/

From: Arnold, Paul [mailto: riversideca.gov]
Sent: Friday, July 27, 2012
To: Corey Kozar; helpdesk; John Burnette
Cc: Adams, Ron; Arnold, Robert; Becker, Brandi; Devinna, Gary; Granlund, Bruce; Farrand, Jay; Johnson, Harvey; Siglar, Dale; Teagarden, Don
Subject: RE: Incident # 107466156 Flagged for supervisor

Thanks

From: Corey Kozar [mailto: dflex.com]
Sent: Friday, July 27, 2012
To: Arnold, Paul; helpdesk; John Burnette
Cc: Adams, Ron; Arnold, Robert; Becker, Brandi; Devinna, Gary; Granlund, Bruce; Farrand, Jay; Johnson, Harvey; Siglar, Dale; Teagarden, Don
Subject: RE: Incident # 107466156 Flagged for supervisor

Paul,

I can reissue this but you cant see the face on the correct vehicle at all. The windshield is very dirty and it caused a glare.

1

From:	Arnold, Paul
Sent:	Friday, July 27, 2012 4:21 PM
To:	Corey Kozar; helpdesk; John Burnette
Cc:	Adams, Ron; Arnold, Robert; Becker, Brandi; Devinna, Gary; Granlund, Bruce; Farrand, Jay; Johnson, Harvey; Siglar, Dale; Teagarden, Don
Subject:	RE: Incident # 107466134 Flagged for Supervisor

Thanks, it subsequently went out as a corporate notice to "educate" the driver.

From: Corey Kozar[_____@redflex.com]
Sent: Friday, July 27, 2012 3:11 PM
To: Arnold, Paul; helpdesk; John Burnette
Cc: Adams, Ron; Arnold, Robert; Becker, Brandi; Devinna, Gary; Granlund, Bruce; Farrand, Jay; Johnson, Harvey; Siglar, Dale; Teagarden, Don
Subject: RE: Incident # 107466134 Flagged for Supervisor

Paul,

This should now be in your queue.

If you need any further assistance please let us know.

Thank You

Corey Kozar
NOC - Helpdesk Associate
Redflex Traffic Systems, Inc.
23751 N. 23rd Avenue, Suite 150
Phoenix, AZ 85085-1854 USA
Helpdesk: 1-_____
Fax: (___)_____
Making A Safer World!

From: Arnold, Paul [mailto:_____iversideca.gov]
Sent: Friday, July 27, 2012 12:25 PM
To: helpdesk; John Burnette
Cc: Adams, Ron; Arnold, Robert; Becker, Brandi; Devinna, Gary; Granlund, Bruce; Farrand, Jay; Johnson, Harvey; Arnold, Paul; Siglar, Dale; Teagarden, Don
Subject: Incident # 107466134 Flagged for Supervisor

Above incident flagged for supervisor. Data Bar depicts violation in #3 lane and Data collected from vehicle in #2 lane.

Paul Arnold