

# Customer Management Report (Walnut) Redlight Incidents

01-Jan-2006 to 31-Dec-2006

Operator Id: %

*recd 7-31-09*

*recd by mail  
7-31-09*

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
Total Violations	0	0	0
Less Uncontrollable Factors			
Total	0	0	0
Sub Total Violations	0	0	0
Less in Progress	0	0	0
Available For Prosecution	0	0	0
Less Rejects			
Total	0-00%	0-00%	0-00%
Notices Printed	0-00%	0-00%	0-00%

# Customer Management Report (Walnut) Redlight Incidents

01-Jan-2007 to 31-Jan-2007

Operator Id: %

TOTAL

WAL-GRAM-01

WAL-AMGR-01

	728	138	866
<b>Total Violations</b>			
<b>Less Uncontrollable Factors</b>			
Obstruction Driver Obstruction/Duckers	23	34	57
Plate Obstruction	22	3	25
Vehicle Obstruction	22	3	25
Police Rejects	6	0	6
Emergency Vehicle Responding	22	1	23
Incorrect/Incomplete DMV	1	0	1
Invalid Offense			
Policy/Weather	26	27	53
Sun Glare	4	0	4
Weather/Nature			
Registration Paper Plates	18	3	21
Issues	8	1	9
Wrong or No DMV	152	72	224
<b>Total</b>	<b>576</b>	<b>66</b>	<b>642</b>
<b>Sub Total Violations</b>	<b>576</b>	<b>66</b>	<b>642</b>
Less in Progress	0	0	0
<b>Available For Prosecution</b>	<b>576</b>	<b>66</b>	<b>642</b>
<b>Less Rejects</b>			
Camera Malfunction	1-00%	0-00%	1-00%
Face Camera Flash	15-03%	4-06%	19-03%
Face Camera Focus Blurry	1-00%	0-00%	1-00%
Face Not in Frame	43-07%	1-02%	44-07%
Misc Camera Issue	1-00%	0-00%	1-00%
Plate Burn Out	1-00%	1-02%	2-00%
Plate Not in Frame	2-00%	1-02%	3-00%
Rear Plate Camera Blurry	1-00%	0-00%	1-00%
Unclear Scene Image			
Police Rejects	1-00%	0-00%	1-00%

*ready 1-31-09*

*need by mail 7-31-09*

Process Issues	Too Old	1-00%	0-00%	1-00%
Total		66-11%	7-11%	73-11%
Notices Printed		510-89%	59-89%	569-89%

# Customer Management Report (Walnut) Redlight Incidents

01-Feb-2007 to 28-Feb-2007

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	856	189	1045
<b>Less Uncontrollable Factors</b>			
Obstruction Driver Obstruction/Duckers	31	48	79
Plate Obstruction	11	5	16
Vehicle Obstruction	29	8	37
Police Rejects	6	3	9
Emergency Vehicle Responding	105	20	125
Incorrect/Incomplete DMV	5	0	5
Invalid Offense	4	0	4
Police Discretion	1	0	1
Weather Conditions	38	7	45
Policy/Weather Sun Glare	16	2	18
Weather/Nature	1	0	1
Yellow with Red Light	1	0	1
Out of Country Plate	25	11	36
Paper Plates	6	0	6
Wrong or No DMV	279	104	383
<b>Sub Total Violations</b>	<b>577</b>	<b>85</b>	<b>662</b>
Less in Progress	0	0	0
<b>Available For Prosecution</b>	<b>577</b>	<b>85</b>	<b>662</b>
<b>Less Rejects</b>			
Camera Malfunction	1-00%	1-01%	2-00%
Face Camera Flash	11-02%	4-05%	15-02%
Face Camera Focus Blurry	4-01%	1-01%	5-01%
Face Not in Frame	2-00%	0-00%	2-00%
Misc Camera Issue	1-00%	2-02%	3-00%
Plate Not in Frame			

	9-02%	0-00%	9-01%
Rear Plate Camera Blurry			
Police Rejects	1-00%	0-00%	1-00%
Process Issues	2-00%	0-00%	2-00%
Total	31-05%	8-09%	39-06%

Notices Printed 546-95% 77-91% 623-94%

# Customer Management Report (Walnut) Redlight Incidents

01-Mar-2007 to 31-Mar-2007

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	921	145	1066
<b>Less Uncontrollable Factors</b>			
Obstruction	67	49	116
Driver Obstruction/Duckers	2	0	2
Motor Cycle Helmet	9	5	14
Plate Obstruction	30	2	32
Vehicle Obstruction			
Emergency Vehicle Responding	4	1	5
Police Rejects			
Incorrect/Incomplete DMV	124	17	141
Police Discretion	1	1	2
Safe Turn On Red	1	0	1
Policy/Weather			
Sun Glare	68	7	75
Weather/Nature	13	2	15
Yellow with Red Light	2	0	2
Registration			
Paper Plates	38	5	43
Issues			
Wrong or No DMV	4	0	4
<b>Total</b>	<b>363</b>	<b>89</b>	<b>452</b>
<b>Sub Total Violations</b>	<b>558</b>	<b>56</b>	<b>614</b>
Less in Progress	0	0	0
<b>Available For Prosecution</b>	<b>558</b>	<b>56</b>	<b>614</b>
<b>Less Rejects</b>			
Camera Malfunction	20-04%	0-00%	20-03%
Databar Unreadable/Incorrect	6-01%	0-00%	6-01%
Face Camera Focus Blurry	2-00%	0-00%	2-00%
Face Not in Frame	1-00%	0-00%	1-00%
Rear Plate Camera Blurry	1-00%	0-00%	1-00%
Police Rejects	1-00%	0-00%	1-00%
Driver Unidentifiable images poor			

Total

30-05% 0-00% 30-05%

Notices Printed

528-95% 56-100% 584-95%

# Customer Management Report (Walnut) Redlight Incidents

01-Apr-2007 to 30-Apr-2007

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	650	169	819
<b>Less Uncontrollable Factors</b>			
Obstruction Driver Obstruction/Duckers	126	69	195
Plate Obstruction	4	8	12
Vehicle Obstruction	23	2	25
Police Rejects	0	2	2
Emergency Vehicle Responding Incorrect/Incomplete DMV	95	19	114
Police Discretion	2	0	2
Policy/Weather	75	26	101
Sun Glare	1	0	1
Weather/Nature	20	3	23
Registration Paper Plates	5	1	6
Issues Wrong or No DMV	351	130	481
<b>Sub Total Violations</b>	299	39	338
Less in Progress	0	0	0
<b>Available For Prosecution</b>	299	39	338
<b>Less Rejects</b>			
Camera Face Camera Flash Malfunction	1-00%	1-03%	2-01%
Face Camera Focus Blurry	7-02%	1-03%	8-02%
Plate Not in Frame	1-00%	0-00%	1-00%
Too Old	1-00%	1-03%	2-01%
Issues	10-03%	3-08%	13-04%
<b>Total</b>	289-97%	36-92%	325-96%
<b>Notices Printed</b>			

# Customer Management Report (Walnut) Redlight Incidents

01-May-2007 to 31-May-2007

Operator Id: %

TOTAL

WAL-GRAM-01

WAL-AMGR-01

	567	144	711
<b>Total Violations</b>	567	144	711
<b>Less Uncontrollable Factors</b>			
Obstruction Driver Obstruction/Duckers	119	64	183
Motor Cycle Helmet	1	0	1
Plate Obstruction	4	2	6
Vehicle Obstruction	28	1	29
Police Emergency Vehicle Responding	1	1	2
Police Rejects Incorrect/Incomplete DMV	67	11	78
Police Discretion	5	0	5
Policy/Weather Sun Glare	97	22	119
Weather/Nature	2	0	2
Registration Can Not Identify State	1	0	1
Issues Paper Plates	20	4	24
Wrong or No DMV	2	0	2
<b>Total</b>	347	105	452
<b>Sub Total Violations</b>	220	39	259
Less in Progress	0	0	0
<b>Available For Prosecution</b>	220	39	259
<b>Less Rejects</b>			
Camera Digital Distortion	1-00%	0-00%	1-00%
Camera Malfunction Face Camera Flash	9-04%	2-05%	11-04%
Face Camera Focus Blurry	6-03%	8-21%	14-05%
Face Camera No Flash	1-00%	0-00%	1-00%
Misc Camera Issue	1-00%	0-00%	1-00%
Plate Not in Frame	1-00%	0-00%	1-00%
Rear Plate Camera Blurry	2-01%	0-00%	2-01%

	Scene Image Flash Inappropriate	1-00%	0-00%	1-00%
Police Rejects	Vehicle On or Passed Stop Line	16-07%	0-00%	16-06%
Total		38-17%	10-26%	48-19%

Notices Printed 182-83% 29-74% 211-81%

# Customer Management Report (Walnut) Redlight Incidents

01-Jun-2007 to 30-Jun-2007

Operator Id: %

TOTAL

WAL-GRAM-01

WAL-AMGR-01

	516	249	765
<b>Total Violations</b>	516	249	765
<b>Less Uncontrollable Factors</b>			
Obstruction	25	91	116
Driver Obstruction/Duckers			
Motor Cycle Helmet	1	1	2
Plate Obstruction	10	3	13
Vehicle Obstruction	19	3	22
Police Rejects	3	0	3
Emergency Vehicle Responding			
Incorrect/Incomplete DMV	31	12	43
Plate Obstruction (PD)	1	0	1
Safe Turn On Red	10	0	10
Policy/Weather	165	67	232
Sun Glare			
Weather/Nature	1	2	3
Registration Issues	2	2	4
Can Not Identify State			
Paper Plates	13	8	21
<b>Total</b>	281	189	470
<b>Sub Total Violations</b>	235	60	295
<b>Less in Progress</b>	0	0	0
<b>Available For Prosecution</b>	235	60	295
<b>Less Rejects</b>			
Camera Malfunction	1-00%	7-12%	8-03%
Face Camera Flash			
Face Camera Focus Blurry	2-01%	0-00%	2-01%
Misc Camera Issue	2-01%	0-00%	2-01%
Rear Plate Camera Blurry	1-00%	1-02%	2-01%
Scene Image Flash Inappropriate	5-02%	0-00%	5-02%
Scene Image No Flash	3-01%	0-00%	3-01%

	Vehicle On or Passed Stop Line	15-06%	0-00%	15-05%
Police Rejects				
Process Issues	Too Old	30-13%	9-15%	39-13%
Total		59-25%	17-28%	76-26%

Notices Printed 176-75% 43-72% 219-74%

# Customer Management Report (Walnut) Redlight Incidents

01-Jul-2007 to 31-Jul-2007

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	733	300	1033
<b>Less Uncontrollable Factors</b>			
Obstruction	73	138	211
Plate Obstruction	16	6	22
Vehicle Obstruction	21	4	25
<b>Police Rejects</b>			
Emergency Vehicle Responding	6	5	11
Incorrect Plate on Vehicle	1	1	2
Incorrect/Incomplete DMV	90	23	113
Safe Turn On Red	4	0	4
<b>Policy/Weather</b>			
Extended Vehicle	0	1	1
Sun Glare	150	48	198
<b>Registration Issues</b>			
Out of Country Plate	2	0	2
Paper Plates	27	8	35
Wrong or No DMV	1	0	1
<b>Total</b>	<b>391</b>	<b>234</b>	<b>625</b>
<b>Sub Total Violations</b>	<b>342</b>	<b>66</b>	<b>408</b>
Less in Progress	0	0	0
<b>Available For Prosecution</b>	<b>342</b>	<b>66</b>	<b>408</b>
<b>Less Rejects</b>			
Camera Malfunction	1-00%	1-02%	2-00%
Face Camera Flash	4-01%	2-03%	6-01%
Face Camera Focus Blurry	2-01%	0-00%	2-00%
Rear Plate Camera Blurry	1-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	1-00%	0-00%	1-00%
Vehicle On or Passed Stop Line	1-00%	0-00%	1-00%
<b>Police Rejects</b>	<b>9-03%</b>	<b>3-05%</b>	<b>12-03%</b>
<b>Total</b>			



# Customer Management Report (Walnut) Redlight Incidents

01-Aug-2007 to 31-Aug-2007

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	594	261	855
<b>Less Uncontrollable Factors</b>			
Obstruction Driver Obstruction/Duckers	40	26	66
Motor Cycle Helmet	3	4	7
Plate Obstruction	9	12	21
Vehicle Obstruction	25	2	27
<b>Police Rejects</b>			
Emergency Vehicle Responding	7	3	10
Incorrect/Incomplete DMV	79	36	115
Multiple vehicles in frame	2	0	2
Police Discretion	2	1	3
Safe Turn On Red	18	0	18
<b>Policy/Weather</b>			
Sun Glare	106	33	139
Weather/Nature	14	5	19
<b>Registration Issues</b>			
Out of Country Plate	0	1	1
Paper Plates	18	11	29
Wrong or No DMV	1	0	1
<b>Total</b>	324	134	458
<b>Sub Total Violations</b>	270	127	397
Less in Progress	0	0	0
<b>Available For Prosecution</b>	270	127	397
<b>Less Rejects</b>			
Camera Malfunction	1-00%	1-01%	2-01%
Face Camera Flash	3-01%	7-06%	10-03%
Face Camera Focus Blurry	0-00%	5-04%	5-01%
Image Missing	0-00%	3-02%	3-01%
Misc Camera Issue	0-00%	7-06%	7-02%
Plate Burn Out			

Plate Not in Frame	1-00%	0-00%	1-00%
Rear Plate Camera Blurry	0-00%	3-02%	3-01%
Scene Image Flash Inappropriate	0-00%	1-01%	1-00%
Scene Image No Flash	1-00%	0-00%	1-00%
Police Rejects	1-00%	0-00%	1-00%
Plate Unclear	1-00%	0-00%	1-00%
Red-light not visible in	1-00%	0-00%	1-00%
Sun Glare	1-00%	0-00%	1-00%
Vehicle On or Passed Stop Line	0-00%	1-01%	1-00%
Total	9-03%	28-22%	37-09%

Notices Printed 261-97% 99-78% 360-91%

# Customer Management Report (Walnut) Redlight Incidents

01-Sep-2007 to 30-Sep-2007

Operator Id: %

TOTAL

WAL-GRAM-01

WAL-AMGR-01

	713	279	992
<b>Total Violations</b>	713	279	992
<b>Less Uncontrollable Factors</b>			
Obstruction	49	16	65
Driver Obstruction/Duckers	0	1	1
Motor Cycle Helmet	22	10	32
Plate Obstruction	39	2	41
Vehicle Obstruction			
Emergency Vehicle Responding	7	5	12
Incorrect Plate on Vehicle	0	1	1
Incorrect/Incomplete DMV	90	34	124
Invalid Offense	1	1	2
Multiple vehicles in frame	1	0	1
Police Discretion	5	2	7
Safe Turn On Red	4	3	7
Policy/Weather	90	39	129
Sun Glare	9	6	15
Weather/Nature	1	0	1
Yellow with Red Light			
Registration	0	1	1
Out of Country Plate	30	13	43
Paper Plates	1	1	2
Wrong or No DMV	349	135	484
<b>Total</b>	364	144	508
<b>Sub Total Violations</b>	364	144	508
Less in Progress	0	0	0
<b>Available For Prosecution</b>	364	144	508
<b>Less Rejects</b>			
Camera	1-00%	1-01%	2-00%
Face Camera Flash			
Malfunction	10-03%	10-07%	20-04%
Face Camera Focus Blurry			

Face Not in Frame	0-00%	1-01%	1-00%
Misc Camera Issue	0-00%	3-02%	3-01%
Plate Burn Out	0-00%	14-10%	14-03%
Plate Not in Frame	3-01%	0-00%	3-01%
Rear Plate Camera Blurry	2-01%	2-01%	4-01%
Rear Plate Flash Inappropriate	1-00%	0-00%	1-00%
Rear Plate No Flash	2-01%	0-00%	2-00%
Scene Image Flash Inappropriate	2-01%	0-00%	2-00%
Scene Image No Flash	1-00%	0-00%	1-00%
Police Rejects	2-01%	0-00%	2-00%
Sun Glare	0-00%	1-01%	1-00%
Vehicle On or Passed Stop Line	4-01%	3-02%	7-01%
Total	28-08%	35-24%	63-12%

Notices Printed 336-92% 109-76% 445-88%

# Customer Management Report (Walnut) Redlight Incidents

01-Oct-2007 to 31-Oct-2007

Operator Id: %

TOTAL

WAL-GRAM-01

WAL-AMGR-01

	563	235	798
<b>Total Violations</b>			
<b>Less Uncontrollable Factors</b>			
Obstruction Driver Obstruction/Duckers	42	23	65
Motor Cycle Helmet	0	1	1
Plate Obstruction	7	2	9
Vehicle Obstruction	13	2	15
Police Rejects	10	5	15
Emergency Vehicle Responding	114	30	144
Incorrect/Incomplete DMV	1	0	1
Multiple vehicles in frame	3	2	5
Police Discretion	1	0	1
Safe Turn On Red	0	1	1
Policy/Weather	58	26	84
Extended Vehicle	10	6	16
Sun Glare	27	12	39
Weather/Nature	0	1	1
Paper Plates	0	1	1
Registration Issues	286	111	397
Wrong or No DMV	277	124	401
<b>Sub Total Violations</b>			
Less in Progress	0	0	0
<b>Available For Prosecution</b>	277	124	401
<b>Less Rejects</b>			
Camera Malfunction	1-00%	1-01%	2-00%
Face Camera Flash	5-02%	4-03%	9-02%
Face Camera Focus Blurry	1-00%	0-00%	1-00%
Face Not in Frame	0-00%	1-01%	1-00%
Image Missing	1-00%	0-00%	1-00%
Misc Camera Issue			

Plate Burn Out	0-00%	2-02%	2-00%
Plate Not in Frame	2-01%	0-00%	2-00%
Rear Plate Camera Blurry	2-01%	0-00%	2-00%
Rear Plate Flash Inappropriate	0-00%	2-02%	2-00%
No Images	1-00%	0-00%	1-00%
Sun Glare	1-00%	0-00%	1-00%
Unclear Scene Image	3-01%	0-00%	3-01%
Vehicle On or Passed Stop Line	4-01%	5-04%	9-02%
Too Old	0-00%	1-01%	1-00%
Police Rejects	21-08%	16-13%	37-09%
Process Issues	256-92%	108-87%	364-91%
Total			
Notices Printed			

# Customer Management Report (Walnut) Redlight Incidents

01-Nov-2007 to 30-Nov-2007

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	413	243	656
<b>Less Uncontrollable Factors</b>			
Obstruction	47	36	83
Driver Obstruction/Duckers			
Motor Cycle Helmet	0	1	1
Plate Obstruction	9	8	17
Vehicle Obstruction	14	2	16
<b>Police Rejects</b>			
Emergency Vehicle Responding	6	6	12
Funeral Procession/Police	1	0	1
Incorrect/Incomplete DMV	67	32	99
Plate Unidentifiable	1	0	1
Police Discretion	0	1	1
Safe Turn On Red	6	4	10
<b>Policy/Weather</b>			
Sun Glare	16	9	25
Weather/Nature	20	31	51
<b>Registration Issues</b>			
Paper Plates	8	9	17
Wrong or No DMV	1	0	1
<b>Total</b>	196	139	335
<b>Sub Total Violations</b>	217	104	321
Less in Progress	0	0	0
<b>Available For Prosecution</b>	217	104	321
<b>Less Rejects</b>			
Camera Malfunction	0-00%	1-01%	1-00%
Face Camera Flash			
Face Camera Focus Blurry	11-05%	15-14%	26-08%
Face Not in Frame	0-00%	1-01%	1-00%
Misc Camera Issue	2-01%	1-01%	3-01%
Plate Burn Out	1-00%	1-01%	2-01%

Plate Not in Frame	1-00%	1-01%	2-01%
Rear Plate Camera Blurry	0-00%	1-01%	1-00%
Police Rejects	1-00%	1-01%	2-01%
Plate Unclear	0-00%	1-01%	1-00%
Sun Glare	2-01%	2-02%	4-01%
Vehicle On or Passed Stop Line	3-01%	0-00%	3-01%
Too Old	21-10%	25-24%	46-14%
Process Issues	196-90%	79-76%	275-86%
Total			

Notices Printed

# Customer Management Report (Walnut) Redlight Incidents

01-Dec-2007 to 31-Dec-2007

Operator Id: %

TOTAL

WAL-GRAM-01

WAL-AMGR-01

	379	183	562
<b>Total Violations</b>			
<b>Less Uncontrollable Factors</b>			
Obstruction Driver Obstruction/Duckers	39	23	62
Motor Cycle Helmet	0	1	1
Plate Obstruction	12	3	15
Signal Obstruction	0	2	2
Vehicle Obstruction	18	4	22
Police Rejects			
Emergency Vehicle Responding	8	5	13
Incorrect/Incomplete DMV	38	12	50
Plate Unidentifiable	2	1	3
Police Discretion	2	0	2
Safe Turn On Red	3	3	6
Policy/Weather			
Extended Vehicle	1	0	1
Sun Glare	67	60	127
Weather/Nature	1	1	2
Yellow with Red Light	1	0	1
Registration Issues			
Can Not Identify State	0	1	1
Paper Plates	21	9	30
Wrong or No DMV	0	1	1
<b>Total</b>	<b>213</b>	<b>126</b>	<b>339</b>
<b>Sub Total Violations</b>	<b>166</b>	<b>57</b>	<b>223</b>
Less in Progress	0	0	0
<b>Available For Prosecution</b>	<b>166</b>	<b>57</b>	<b>223</b>
<b>Less Rejects</b>			
Camera Malfunction	0-00%	6-11%	6-03%
Face Camera Focus Blurry			
Face Camera No Flash	12-07%	0-00%	12-05%

Plate Burn Out	0-00%	2-04%	2-01%
Scene Image No Flash	4-02%	4-07%	8-04%
Driver Unidentifiable images poor	1-01%	1-02%	2-01%
Sun Glare	4-02%	2-04%	6-03%
Vehicle On or Passed Stop Line	7-04%	0-00%	7-03%
Too Old	1-01%	1-02%	2-01%
Process Issues	29-17%	16-28%	45-20%
Total	137-83%	41-72%	178-80%

Notices Printed

# Customer Management Report (Walnut) Redlight Incidents

01-Jan-2008 to 31-Jan-2008

Operator Id: %

*rec'd by mail 7-31-09*

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	305	190	495
<b>Less Uncontrollable Factors</b>			
Obstruction	33	15	48
Driver Obstruction/Duckers			
Plate Obstruction	7	4	11
Vehicle Obstruction	12	0	12
Police Rejects	5	3	8
Emergency Vehicle Responding			
Incorrect/Incomplete DMV	29	15	44
Plate Obstruction (PD)	1	0	1
Plate Unidentifiable	1	2	3
Police Discretion	6	0	6
Safe Turn On Red	7	7	14
Weather Conditions	1	0	1
Policy/Weather	30	52	82
Sun Glare			
Weather/Nature	2	4	6
Registration Issues	1	0	1
Can Not Identify State			
Paper Plates	12	7	19
Wrong or No DMV	2	0	2
<b>Total</b>	149	109	258
<b>Sub Total Violations</b>	156	81	237
Less in Progress	0	0	0
<b>Available For Prosecution</b>	156	81	237
<b>Less Rejects</b>			
Camera Malfunction	4-03%	4-05%	8-03%
Face Camera Flash			
Face Camera Focus Blurry	2-01%	7-09%	9-04%
Face Not in Frame	1-01%	0-00%	1-00%
Rear Plate Camera Blurry	1-01%	0-00%	1-00%

	Rear Plate Flash Inappropriate	2-01%	1-01%	3-01%
	Scene Image Flash Inappropriate	1-01%	0-00%	1-00%
Police Rejects	Sun Glare	0-00%	2-02%	2-01%
	Unclear Scene Image	0-00%	1-01%	1-00%
	Vehicle On or Passed Stop Line	10-06%	0-00%	10-04%
Total		21-13%	15-19%	36-15%

Notices Printed: 135-87% 66-81% 201-85%

# Customer Management Report (Walnut) Redlight Incidents

01-Feb-2008 to 28-Feb-2008

Operator Id: %

TOTAL

WAL-GRAM-01

WAL-AMGR-01

	236	182	418
<b>Total Violations</b>			
<b>Less Uncontrollable Factors</b>			
Obstruction	5	9	14
Driver Obstruction/Duckers			
Motor Cycle Helmet	0	1	1
Plate Obstruction	3	4	7
Vehicle Obstruction	7	2	9
Police Rejects			
Emergency Vehicle Responding	2	2	4
Incorrect/Incomplete DMV	32	21	53
Police Discretion	4	6	10
Safe Turn On Red	11	11	22
Policy/Weather			
Extended Vehicle	0	2	2
Sun Glare	14	11	25
Weather/Nature	2	3	5
Registration Issues			
Out of Country Plate	0	1	1
Paper Plates	12	11	23
Wrong or No DMV	1	0	1
<b>Total</b>	<b>93</b>	<b>84</b>	<b>177</b>
<b>Sub Total Violations</b>	<b>143</b>	<b>98</b>	<b>241</b>
Less in Progress	0	0	0
<b>Available For Prosecution</b>	<b>143</b>	<b>98</b>	<b>241</b>
<b>Less Rejects</b>			
Camera Malfunction	1-01%	0-00%	1-00%
Face Camera Flash	0-00%	1-01%	1-00%
Face Camera Focus Blurry	2-01%	0-00%	2-01%
Plate Burn Out	1-01%	0-00%	1-00%
Plate Not in Frame	1-01%	0-00%	1-00%
Rear Plate Camera Blurry	1-01%	0-00%	1-00%

Rear Plate Flash Inappropriate	1-01%	0-00%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	2-02%	2-01%	
No Video	5-03%	0-00%	5-02%	
Red-light not visible in	1-01%	0-00%	1-00%	
Sun Glare	0-00%	3-03%	3-01%	
Unclear Scene Image	12-08%	0-00%	12-05%	
Vehicle On or Passed Stop Line	7-05%	9-09%	16-07%	
Too Old	0-00%	2-02%	2-01%	
Process Issues	31-22%	17-17%	48-20%	
Total	112-78%	81-83%	193-80%	

Notices Printed

# Customer Management Report (Walnut) Redlight Incidents

01-Mar-2008 to 31-Mar-2008

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	261	174	435
<b>Less Uncontrollable Factors</b>			
Obstruction	3	4	7
Driver Obstruction/Duckers			
Motor Cycle Helmet	1	0	1
Plate Obstruction	6	4	10
Vehicle Obstruction	11	1	12
Police Rejects	5	3	8
Emergency Vehicle Responding			
Incorrect/Incomplete DMV	36	22	58
Multiple vehicles in frame	1	0	1
Police Discretion	5	4	9
Safe Turn On Red	7	10	17
Yielding to an Emergency	1	0	1
Policy/Weather	39	26	65
Sun Glare			
Weather/Nature	5	4	9
Registration Issues	11	7	18
Paper Plates			
Wrong or No DMV	0	1	1
<b>Total</b>	<b>131</b>	<b>86</b>	<b>217</b>
<b>Sub Total Violations</b>	<b>130</b>	<b>88</b>	<b>218</b>
Less in Progress	0	0	0
<b>Available For Prosecution</b>	<b>130</b>	<b>88</b>	<b>218</b>
<b>Less Rejects</b>			
Camera Malfunction	0-00%	1-01%	1-00%
Plate Burn Out			
Rear Plate Camera Blurry	0-00%	1-01%	1-00%
Rear Plate Flash Inappropriate	0-00%	1-01%	1-00%
Police Rejects	1-01%	0-00%	1-00%
Plate Unclear			
Vehicle On or Passed Stop Line	6-05%	10-11%	16-07%

Process Issues	Too Old	11-08%	3-03%	14-06%
Total		18-14%	16-18%	34-16%
Notices Printed		112-86%	72-82%	184-84%

# Customer Management Report (Walnut) Redlight Incidents

01-Apr-2008 to 30-Apr-2008

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	147	198	345
<b>Less Uncontrollable Factors</b>			
Obstruction Driver Obstruction/Duckers	1	4	5
Motor Cycle Helmet	2	0	2
Plate Obstruction	1	3	4
Vehicle Obstruction	7	2	9
<b>Police Rejects</b>			
Emergency Vehicle Responding	1	3	4
Incorrect/Incomplete DMV	6	15	21
Safe Turn On Red	0	2	2
<b>Policy/Weather</b>			
Extended Vehicle	0	1	1
Sun Glare	51	63	114
Weather/Nature	1	1	2
<b>Registration Issues</b>			
Can Not Identify State	1	1	2
Out of Country Plate	0	1	1
Paper Plates	5	10	15
<b>Total</b>	76	106	182
<b>Sub Total Violations</b>	71	92	163
Less in Progress	0	0	0
<b>Available For Prosecution</b>	71	92	163
<b>Less Rejects</b>			
Camera Malfunction	0-00%	2-02%	2-01%
Face Camera Focus Blurry	13-18%	0-00%	13-08%
Face Not in Frame	1-01%	0-00%	1-01%
Misc Camera Issue	0-00%	3-03%	3-02%
Plate Burn Out	0-00%	4-04%	4-02%
Rear Plate Camera Blurry			

Police Rejects	No Video	1-01%	0-00%	1-01%
	Plate Unclear	0-00%	1-01%	1-01%
	Sun Glare	3-04%	0-00%	3-02%
Process Issues	Too Old	19-27%	30-33%	49-30%
Total		37-52%	40-43%	77-47%

Notices Printed 34-48% 52-57% 86-53%

# Customer Management Report (Walnut) Redlight Incidents

01-May-2008 to 30-May-2008

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	374	157	531
<b>Less Uncontrollable Factors</b>			
Obstruction	11	1	12
Plate Obstruction	15	5	20
Vehicle Obstruction	9	0	9
Police Rejects	13	10	23
Emergency Vehicle Responding	66	29	95
Incorrect/Incomplete DMV	1	0	1
Multiple vehicles in frame	1	0	1
Safe Turn On Red	99	49	148
Policy/Weather	2	2	4
Sun Glare	1	0	1
Weather/Nature	1	0	1
Can Not Identify State	10	4	14
Out of Country Plate	229	100	329
Paper Plates	145	57	202
<b>Sub Total Violations</b>	0	0	0
Less in Progress	145	57	202
<b>Available For Prosecution</b>			
<b>Less Rejects</b>			
Camera	0-00%	1-02%	1-00%
Face Camera Flash	0-00%	1-02%	1-00%
Malfunction	1-01%	1-02%	2-01%
Face Camera Focus Blurry	2-01%	0-00%	2-01%
Rear Plate Camera Blurry	1-01%	0-00%	1-00%
Driver Unidentifiable images poor	4-03%	3-05%	7-03%
No Video	141-97%	54-95%	195-97%
<b>Notices Printed</b>			

# Customer Management Report (Walnut) Redlight Incidents

01-Jun-2008 to 30-Jun-2008

Operator Id: %

TOTAL

WAL-AMGR-01	337	165	502
WAL-GRAM-01	14	3	17

Category	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	337	165	502
<b>Less Uncontrollable Factors</b>			
Obstruction Driver Obstruction/Duckers	14	3	17
Plate Obstruction	3	4	7
Vehicle Obstruction	6	0	6
Police Rejects	3	2	5
Emergency Vehicle Responding	2	0	2
Funeral Procession/Police	46	15	61
Incorrect/Incomplete DMV	2	0	2
Safe Turn On Red	1	0	1
Weather Conditions	120	58	178
Policy/Weather Sun Glare	6	17	23
Weather/Nature	1	0	1
Registration Gender Match	14	7	21
Issues Paper Plates	218	106	324
<b>Sub Total Violations</b>	119	59	178
Less in Progress	0	0	0
<b>Available For Prosecution</b>	119	59	178
<b>Less Rejects</b>			
Camera Face Camera Focus Blurry	3-03%	2-03%	5-03%
Malfunction Image Missing	0-00%	8-14%	8-04%
Plate Burn Out	1-01%	0-00%	1-01%
Police Rejects Red-light not visible in	3-03%	0-00%	3-02%
<b>Total</b>	7-06%	10-17%	17-10%

Notices Printed 112-94% 49-83% 161-90%

# Customer Management Report (Walnut) Redlight Incidents

01-Jul-2008 to 31-Jul-2008

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	341	253	594
<b>Less Uncontrollable Factors</b>			
Obstruction Driver Obstruction/Duckers	13	6	19
Motor Cycle Helmet	0	2	2
Plate Obstruction	5	5	10
Vehicle Obstruction	14	1	15
<b>Police Rejects</b>			
Emergency Vehicle Responding	6	3	9
Incorrect/Incomplete DMV	25	19	44
Police Discretion	1	0	1
Safe Turn On Red	4	0	4
Weather Conditions	1	0	1
<b>Policy/Weather</b>			
Sun Glare	135	115	250
Weather/Nature	21	18	39
<b>Registration Issues</b>			
Out of Country Plate	0	1	1
Paper Plates	5	6	11
<b>Total</b>	230	176	406
<b>Sub Total Violations</b>	111	77	188
<b>Less in Progress</b>	0	0	0
<b>Available For Prosecution</b>	111	77	188
<b>Less Rejects</b>			
Camera Face Camera Focus Blurry	0-00%	2-03%	2-01%
Malfunction Face Not in Frame	0-00%	1-01%	1-01%
<b>Police Rejects</b>			
Red-light not visible in	1-01%	0-00%	1-01%
Vehicle On or Passed Stop Line	3-03%	2-03%	5-03%
<b>Process Issues</b>			
Too Old	26-23%	15-19%	41-22%

Total

30-27% 20-26% 50-27%

Notices Printed

81-73% 57-74% 138-73%

# Customer Management Report (Walnut) Redlight Incidents

01-Aug-2008 to 31-Aug-2008

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	425	250	675
<b>Less Uncontrollable Factors</b>			
Obstruction	14	18	32
Motor Cycle Helmet	2	0	2
Plate Obstruction	14	7	21
Vehicle Obstruction	8	1	9
Police Rejects			
Emergency Vehicle Responding	8	6	14
Incorrect Plate on Vehicle	1	0	1
Incorrect/Incomplete DMV	53	23	76
Police Discretion	0	1	1
Safe Turn On Red	4	5	9
Policy/Weather			
Sun Glare	99	81	180
Weather/Nature	5	2	7
Registration Issues			
Can Not Identify State	4	1	5
Out of Country Plate	0	1	1
Paper Plates	15	12	27
Wrong or No DMV	1	0	1
<b>Total</b>	<b>228</b>	<b>158</b>	<b>386</b>
<b>Sub Total Violations</b>	<b>197</b>	<b>92</b>	<b>289</b>
Less in Progress	0	0	0
<b>Available For Prosecution</b>	<b>197</b>	<b>92</b>	<b>289</b>
<b>Less Rejects</b>			
Camera Malfunction			
Face Camera Focus Blurry	4-02%	3-03%	7-02%
Rear Plate Camera Blurry	2-01%	0-00%	2-01%
Rear Plate Flash Inappropriate	1-01%	0-00%	1-00%

Police Rejects	Red-light not visible in Sun Glare	1-01%	0-00%	1-00%
	Vehicle On or Passed Stop Line	1-01%	0-00%	1-00%
	Too Old	11-06%	11-12%	22-08%
Process Issues		2-01%	3-03%	5-02%
Total		22-11%	17-18%	39-13%

Notices Printed 175-89% 75-82% 250-87%

# Customer Management Report (Walnut) Redlight Incidents

01-Sep-2008 to 30-Sep-2008

Operator Id: %

TOTAL

WAL-GRAM-01

WAL-AMGR-01

Total Violations	344	170	514
<b>Less Uncontrollable Factors</b>			
Obstruction	12	10	22
Driver Obstruction/Duckers			
Motor Cycle Helmet	3	3	6
Plate Obstruction	9	7	16
Vehicle Obstruction	13	6	19
Police Rejects	4	7	11
Emergency Vehicle Responding			
Incorrect Plate on Vehicle	1	0	1
Incorrect/Incomplete DMV	35	13	48
Plate Unidentifiable	1	0	1
Police Discretion	1	0	1
Safe Turn On Red	1	2	3
Policy/Weather	57	23	80
Sun Glare			
Weather/Nature	0	1	1
Registration Issues	14	14	28
Paper Plates			
Wrong or No DMV	1	1	2
<b>Total</b>	<b>152</b>	<b>87</b>	<b>239</b>
<b>Sub Total Violations</b>	<b>192</b>	<b>83</b>	<b>275</b>
Less in Progress	0	0	0
<b>Available For Prosecution</b>	<b>192</b>	<b>83</b>	<b>275</b>
<b>Less Rejects</b>			
Camera Malfunction	0-00%	1-01%	1-00%
Face Camera Flash			
Face Camera Focus Blurry	6-03%	10-12%	16-06%
Face Not in Frame	0-00%	1-01%	1-00%
Misc Camera Issue	1-01%	0-00%	1-00%
Rear Plate Camera Blurry	1-01%	0-00%	1-00%

	1-01%	0-00%	1-00%
Rear Plate Flash Inappropriate			
Police Rejects			
Driver Unidentifiable images poor	2-01%	0-00%	2-01%
Sun Glare	1-01%	0-00%	1-00%
Vehicle On or Passed Stop Line	4-02%	3-04%	7-03%
Too Old	9-05%	6-07%	15-05%
Process Issues			
Total	25-13%	21-25%	46-17%

Notices Printed 167-87% 62-75% 229-83%

# Customer Management Report (Walnut) Redlight Incidents

01-Oct-2008 to 31-Oct-2008

Operator Id: %

TOTAL

WAL-GRAM-01

WAL-AMGR-01

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	108	88	196
<b>Less Uncontrollable Factors</b>			
Obstruction Driver Obstruction/Duckers	5	3	8
Motor Cycle Helmet	0	2	2
Plate Obstruction	2	2	4
Vehicle Obstruction	4	0	4
Police Emergency Vehicle Responding	1	6	7
Rejects Incorrect/Incomplete DMV	18	6	24
Police Discretion	0	1	1
Policy/Weather Sun Glare	11	19	30
Weather/Nature	0	1	1
Registration Out of Country Plate	0	1	1
Issues Paper Plates	2	5	7
<b>Total</b>	<b>43</b>	<b>46</b>	<b>89</b>
<b>Sub Total Violations</b>	<b>65</b>	<b>42</b>	<b>107</b>
Less in Progress	0	0	0
<b>Available For Prosecution</b>	<b>65</b>	<b>42</b>	<b>107</b>
<b>Less Rejects</b>			
Police Vehicle On or Passed Stop Line	2-03%	1-02%	3-03%
Rejects			
<b>Total</b>	<b>2-03%</b>	<b>1-02%</b>	<b>3-03%</b>
<b>Notices Printed</b>	<b>63-97%</b>	<b>41-98%</b>	<b>104-97%</b>

# Customer Management Report (Walnut) Redlight Incidents

01-Nov-2008 to 30-Nov-2008

Operator Id: %

TOTAL

WAL-GRAM-01

WAL-AMGR-01

Total Violations	0	0	0
Less Uncontrollable Factors			
Total	0	0	0
Sub Total Violations	0	0	0
Less in Progress	0	0	0
Available For Prosecution	0	0	0
Less Rejects			

Total	0-00%	0-00%	0-00%
Notices Printed	0-00%	0-00%	0-00%

# Customer Management Report (Walnut) Redlight Incidents

01-Dec-2008 to 31-Dec-2008

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
Total Violations	0	0	0
Less Uncontrollable Factors			
Total	0	0	0
Sub Total Violations	0	0	0
Less in Progress	0	0	0
Available For Prosecution	0	0	0
Less Rejects			
Total	0-00%	0-00%	0-00%
Notices Printed	0-00%	0-00%	0-00%

# Customer Management Report (Walnut) Redlight Incidents

01-Jan-2009 to 31-Jan-2009

Operator Id: %

*rec'd by mail 7-31-09*

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
Total Violations	0	0	0
Less Uncontrollable Factors			
Total	0	0	0
Sub Total Violations	0	0	0
Less in Progress	0	0	0
Available For Prosecution	0	0	0
Less Rejects			
Total	0-00%	0-00%	0-00%
Notices Printed	0-00%	0-00%	0-00%

# Customer Management Report (Walnut) Redlight Incidents

01-Feb-2009 to 28-Feb-2009

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
Total Violations	0	0	0
Less Uncontrollable Factors			
Total	0	0	0
Sub Total Violations	0	0	0
Less in Progress	0	0	0
Available For Prosecution	0	0	0
Less Rejects			
Total	0-00%	0-00%	0-00%
Notices Printed	0-00%	0-00%	0-00%

# Customer Management Report (Walnut) Redlight Incidents

01-Mar-2009 to 31-Mar-2009

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
Total Violations	0	0	0
Less Uncontrollable Factors			
Total	0	0	0
Sub Total Violations	0	0	0
Less in Progress	0	0	0
Available For Prosecution	0	0	0
Less Rejects			
Total	0-00%	0-00%	0-00%
Notices Printed	0-00%	0-00%	0-00%

# Customer Management Report (Walnut) Redlight Incidents

01-Apr-2009 to 30-Apr-2009

Operator Id: %

TOTAL

WAL-GRAM-01

WAL-AMGR-01

Total Violations	0	0	0
Less Uncontrollable Factors			
Total	0	0	0
Sub Total Violations	0	0	0
Less in Progress	0	0	0
Available For Prosecution	0	0	0
Less Rejects			

Total	0-00%	0-00%	0-00%
Notices Printed	0-00%	0-00%	0-00%

# Customer Management Report (Walnut) Redlight Incidents

01-May-2009 to 30-May-2009

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	0	15	15
<b>Less Uncontrollable Factors</b>			
Obstruction Driver Obstruction/Duckers	0	1	1
Plate Obstruction	0	2	2
Vehicle Obstruction	0	1	1
Policy/Weather Sun Glare	0	7	7
<b>Total</b>	0	11	11
<b>Sub Total Violations</b>	0	4	4
Less in Progress	0	0	0
<b>Available For Prosecution</b>	0	4	4
<b>Less Rejects</b>			
Camera Face Camera Focus Blurry	0-00%	4-100%	4-100%
Malfunction			
<b>Total</b>	0-00%	4-100%	4-100%
<b>Notices Printed</b>	0-00%	0-00%	0-00%

# Customer Management Report (Walnut) Redlight Incidents

01-Jun-2009 to 30-Jun-2009

Operator Id: %

	WAL-AMGR-01	WAL-GRAM-01	TOTAL
<b>Total Violations</b>	442	267	709
<b>Less Uncontrollable Factors</b>			
Obstruction	25	11	36
Motor Cycle Helmet	2	1	3
Plate Obstruction	5	3	8
Vehicle Obstruction	5	2	7
Police Rejects	5	3	8
Emergency Vehicle Responding	1	0	1
Gender Mismatch	35	17	52
Incorrect/Incomplete DMV	1	0	1
Multiple vehicles in frame	10	1	11
Safe Turn On Red	4	0	4
Policy/Weath	116	98	214
er	1	0	1
Extended Vehicle	1	0	1
Sun Glare	1	0	1
Yellow with Red Light	1	0	1
Registration Issues	13	12	25
Out of Country Plate	0	1	1
Paper Plates	224	149	373
Wrong or No DMV	218	118	336
<b>Total</b>	0	0	0
<b>Sub Total Violations</b>	218	118	336
Less in Progress	218	118	336
<b>Available For Prosecution</b>			
<b>Less Rejects</b>			
Camera Malfunction	2-01%	6-05%	8-02%
Face Camera Flash	2-01%	7-06%	9-03%
Face Camera Focus Blurry	0-00%	4-03%	4-01%
Face Not in Frame	3-01%	0-00%	3-01%
Misc Camera Issue			

Plate Burn Out	26-12%	0-00%	26-08%
Rear Plate Camera Blurry	8-04%	0-00%	8-02%
Rear Plate No Flash	1-00%	0-00%	1-00%
Scene Image No Flash	19-09%	0-00%	19-06%
Driver Unidentifiable images poor	3-01%	9-08%	12-04%
Sun Glare	1-00%	0-00%	1-00%
Unclear Scene Image	1-00%	0-00%	1-00%
Vehicle On or Passed Stop Line	2-01%	1-01%	3-01%
Too Old	2-01%	1-01%	3-01%
Police Rejects	70-32%	28-24%	98-29%
Process Issues	148-68%	90-76%	238-71%
Total			

Notices Printed

# Customer Management Report (Walnut) Redlight Incidents

01-Jul-2009 to 31-Jul-2009

Operator Id: %

TOTAL

WAL-GRAM-01

WAL-AMGR-01

	157	107	264
<b>Total Violations</b>	157	107	264
<b>Less Uncontrollable Factors</b>			
Obstruction	8	6	14
Driver Obstruction/Duckers	0	1	1
Plate Obstruction	1	0	1
Signal Obstruction	2	0	2
Vehicle Obstruction	3	1	4
Emergency Vehicle Responding	1	1	2
Incorrect/Incomplete DMV	1	0	1
Safe Turn On Red	3	0	3
Policy/Weath	40	31	71
Extended Vehicle	4	1	5
er			
Sun Glare	63	41	104
Registration	94	66	160
Paper Plates	92	58	150
Issues	2	8	10
<b>Total</b>	63	41	104
<b>Sub Total Violations</b>	94	66	160
Less in Progress	92	58	150
<b>Available For Prosecution</b>	2	8	10
<b>Less Rejects</b>			
Camera	2-100%	7-88%	9-90%
Face Camera Flash			
Malfunction			
Police	0-00%	1-12%	1-10%
Driver Unidentifiable images poor			
Rejects			
<b>Total</b>	2-100%	8-100%	10-100%
<b>Notices Printed</b>	0-00%	0-00%	0-00%