



# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Menlo Park) All Detection Types

01-Apr-2018 to 30-Apr-2018

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MEN-BACH-01	184	40	143	1	0	1	1	100%
MEN-BAWI-01	51	10	38	3	3	0	0	0%
MEN-ECRA-01	37	6	30	1	0	1	1	100%
MEN-ECRA-03	193	39	136	18	5	13	13	72%
MEN-ECVA-01	70	5	64	1	0	1	1	100%
TOTAL	535	100	411	24	8	16	16	67%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Menlo Park) All Detection Types

01-Mar-2018 to 31-Mar-2018

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MEN-BACH-01	342	188	0	154	58	96	96	62%
MEN-BAWI-01	59	20	0	39	11	28	28	72%
MEN-ECRA-01	86	25	0	61	24	37	37	61%
MEN-ECRA-03	573	191	0	382	207	175	175	46%
MEN-ECVA-01	182	59	0	123	51	72	72	59%
TOTAL	1242	483	0	759	351	408	408	54%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Menlo Park) All Detection Types

01-Feb-2018 to 28-Feb-2018

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MEN-BACH-01	344	199	0	145	42	103	103	71%
MEN-BAWI-01	63	27	0	36	7	29	29	81%
MEN-ECRA-01	87	36	0	51	12	39	39	76%
MEN-ECRA-03	412	112	0	300	127	173	173	58%
MEN-ECVA-01	192	51	0	141	49	92	92	65%
TOTAL	1098	425	0	673	237	436	436	65%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Menlo Park) All Detection Types

01-Jan-2018 to 31-Jan-2018

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MEN-BACH-01	266	134	0	132	27	105	105	80%
MEN-BAWI-01	103	50	0	53	7	46	46	87%
MEN-ECRA-01	79	29	0	50	8	42	42	84%
MEN-ECRA-03	456	127	0	329	65	264	264	80%
MEN-ECVA-01	211	78	0	133	34	99	99	74%
TOTAL	1115	418	0	697	141	556	556	80%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Menlo Park) All Detection Types

01-Dec-2017 to 31-Dec-2017

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MEN-BACH-01	255	119	0	136	41	95	95	70%
MEN-BAWI-01	128	67	0	61	26	35	35	57%
MEN-ECRA-01	98	25	0	73	32	41	41	56%
MEN-ECRA-03	515	132	0	383	122	261	261	68%
MEN-ECVA-01	216	77	0	139	51	88	88	63%
TOTAL	1212	420	0	792	272	520	520	66%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Menlo Park) All Detection Types

01-Nov-2017 to 30-Nov-2017

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MEN-BACH-01	320	151	0	169	48	121	121	72%
MEN-BAWI-01	132	76	0	56	9	47	47	84%
MEN-ECRA-01	89	30	0	59	22	37	37	63%
MEN-ECRA-03	553	162	0	391	126	265	265	68%
MEN-ECVA-01	168	50	0	118	34	84	84	71%
TOTAL	1262	469	0	793	239	554	554	70%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Menlo Park) All Detection Types  
01-Oct-2017 to 31-Oct-2017

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MEN-BACH-01	391	177	0	214	85	129	129	60%
MEN-BAWI-01	185	99	0	86	27	59	59	69%
MEN-ECRA-01	91	18	0	73	33	40	40	55%
MEN-ECRA-03	537	122	0	415	189	226	226	54%
MEN-ECVA-01	204	63	0	141	74	67	67	48%
TOTAL	1408	479	0	929	408	521	521	56%

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## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Menlo Park) All Detection Types

01-Sep-2017 to 30-Sep-2017

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MEN-BACH-01	381	192	0	189	115	74	74	39%
MEN-BAWI-01	217	126	0	91	44	47	47	52%
MEN-ECRA-01	94	24	0	70	39	31	31	44%
MEN-ECRA-03	513	110	0	403	237	166	166	41%
MEN-ECVA-01	163	38	0	125	79	46	46	37%
TOTAL	1368	490	0	878	514	364	364	41%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Menlo Park) All Detection Types  
01-Aug-2017 to 31-Aug-2017

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MEN-BACH-01	316	145	0	171	160	11	11	6%
MEN-BAWI-01	199	114	0	85	77	8	8	9%
MEN-ECRA-01	141	35	0	106	100	6	6	6%
MEN-ECRA-03	641	142	0	499	465	34	34	7%
MEN-ECVA-01	182	52	0	130	123	7	7	5%
TOTAL	1479	488	0	991	925	66	66	7%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Menlo Park) All Detection Types

01-Jul-2017 to 31-Jul-2017

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
MEN-BACH-01	363	182	0	181	114	67	67	37%
MEN-BAWI-01	151	96	0	55	36	19	19	35%
MEN-ECRA-01	99	30	0	69	46	23	23	33%
MEN-ECRA-03	618	181	0	437	210	227	227	52%
MEN-ECVA-01	186	59	0	127	71	56	56	44%
TOTAL	1417	548	0	869	477	392	392	45%

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