

Customer Management Report (San Mateo) All Detection Types

01-May-2018 to 31-May-2018

Operator Id: %

| | | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|-----------------------------------|------------|-------------|-------------|-------------|-------------|--------|
| Total Processed Incidents | | 181 | 455 | 176 | 100 | 922 | 1834 |
| Less Uncontrollable Factors | | | | | | | |
| Obstruction | Driver Obstruction/Duckers | 15 | 6 | 6 | 5 | 22 | 54 |
| | Motor Cycle Helmet | 1 | 1 | 0 | 1 | 0 | 3 |
| | Plate Obstruction | 2 | 10 | 26 | 1 | 8 | 47 |
| | Signal Obstruction | 0 | 0 | 1 | 0 | 0 | 1 |
| | Vehicle Obstruction | 10 | 3 | 15 | 3 | 96 | 127 |
| Police Rejects | Emergency Vehicle Responding | 3 | 1 | 1 | 3 | 2 | 10 |
| | Gender Mismatch | 5 | 4 | 0 | 2 | 19 | 30 |
| | Incorrect/Incomplete DMV | 2 | 24 | 3 | 2 | 25 | 56 |
| | Invalid Offense | 24 | 29 | 19 | 15 | 113 | 200 |
| | Multiple vehicles in frame | 0 | 12 | 1 | 0 | 24 | 37 |
| | On or Passed the Stop Bar (PD). | 2 | 11 | 29 | 4 | 217 | 263 |
| | Plate Unidentifiable | 0 | 2 | 0 | 0 | 3 | 5 |
| | Sun Glare | 0 | 2 | 1 | 0 | 0 | 3 |
| Policy/Weather | Extended Vehicle | 0 | 2 | 1 | 1 | 1 | 5 |
| | Sun Glare | 14 | 47 | 0 | 12 | 25 | 98 |
| | Weather/Nature | 16 | 102 | 4 | 14 | 38 | 174 |
| Registration Issues | Paper Plates | 6 | 12 | 7 | 2 | 37 | 64 |
| | Wrong or No DMV | 1 | 0 | 0 | 0 | 0 | 1 |
| Total | | 101 | 268 | 114 | 65 | 630 | 1178 |
| Sub Total Violations | | 80 | 187 | 62 | 35 | 292 | 656 |
| Less in Progress | | 0 | 0 | 0 | 0 | 0 | 0 |
| Available For Prosecution | | 80 | 187 | 62 | 35 | 292 | 656 |
| Less Rejects | | | | | | | |
| Camera Malfunction | Face Camera Flash | 0-00% | 1-01% | 0-00% | 0-00% | 0-00% | 1-00% |
| | Image Missing | 1-01% | 4-02% | 0-00% | 0-00% | 0-00% | 5-01% |
| | Misc Camera Issue | 0-00% | 1-01% | 0-00% | 0-00% | 0-00% | 1-00% |
| | Rear Plate Camera Blurry | 0-00% | 0-00% | 1-02% | 0-00% | 0-00% | 1-00% |
| | Rear Plate Flash Inappropriate | 2-02% | 1-01% | 0-00% | 0-00% | 0-00% | 3-00% |
| | Rear Plate No Flash | 0-00% | 1-01% | 0-00% | 0-00% | 0-00% | 1-00% |
| Police Rejects | Driver Unidentifiable images poor | 1-01% | 5-03% | 1-02% | 1-03% | 21-07% | 29-04% |
| | No Video | 0-00% | 3-02% | 0-00% | 1-03% | 2-01% | 6-01% |
| | Unclear Scene Image | 0-00% | 1-01% | 0-00% | 0-00% | 6-02% | 7-01% |
| Process Issues | Too Old | 0-00% | 2-01% | 0-00% | 0-00% | 0-00% | 2-00% |
| Total | | 4-05% | 19-10% | 2-03% | 2-06% | 29-10% | 56-09% |

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Customer Management Report (San Mateo) All Detection Types

01-May-2018 to 31-May-2018

Operator Id: %

| | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|-----------------------|------------|-------------|-------------|-------------|-------------|---------|
| Approved Violations | 76-95% | 168-90% | 60-97% | 33-94% | 263-90% | 600-91% |
| Total Notices Printed | 76-95% | 168-90% | 60-97% | 33-94% | 263-90% | 600-91% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (San Mateo) All Detection Types

01-Jun-2018 to 30-Jun-2018

Operator Id: %

| | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL | |
|------------------------------------|-----------------------------------|-------------|-------------|-------------|-------------|---------|---------|
| Total Processed Incidents | 222 | 497 | 164 | 72 | 975 | 1930 | |
| Less Uncontrollable Factors | | | | | | | |
| Obstruction | Driver Obstruction/Duckers | 7 | 2 | 10 | 2 | 9 | 30 |
| | Plate Obstruction | 8 | 13 | 21 | 3 | 10 | 55 |
| | Vehicle Obstruction | 3 | 8 | 8 | 2 | 132 | 153 |
| Police Rejects | Citation Issued manually | 0 | 1 | 0 | 0 | 0 | 1 |
| | Emergency Vehicle Responding | 5 | 4 | 0 | 0 | 13 | 22 |
| | Gender Mismatch | 4 | 12 | 3 | 2 | 24 | 45 |
| | Incorrect/Incomplete DMV | 10 | 23 | 3 | 2 | 42 | 80 |
| | Invalid Offense | 37 | 30 | 18 | 9 | 83 | 177 |
| | Multiple vehicles in frame | 0 | 12 | 3 | 0 | 26 | 41 |
| | On or Passed the Stop Bar (PD). | 4 | 25 | 22 | 3 | 274 | 328 |
| | Plate Unidentifiable | 0 | 0 | 1 | 1 | 7 | 9 |
| | Safe Turn On Red | 1 | 0 | 0 | 0 | 1 | 2 |
| | Sun Glare | 0 | 1 | 0 | 0 | 0 | 1 |
| Policy/Weather | Extended Vehicle | 1 | 0 | 1 | 0 | 1 | 3 |
| | Sun Glare | 11 | 56 | 2 | 10 | 16 | 95 |
| | Weather/Nature | 1 | 3 | 0 | 1 | 1 | 6 |
| Registration Issues | Paper Plates | 8 | 21 | 8 | 5 | 39 | 81 |
| Total | | 100 | 211 | 100 | 40 | 678 | 1129 |
| Sub Total Violations | | 122 | 286 | 64 | 32 | 297 | 801 |
| Less in Progress | | 0 | 0 | 0 | 0 | 0 | 0 |
| Available For Prosecution | | 122 | 286 | 64 | 32 | 297 | 801 |
| Less Rejects | | | | | | | |
| Camera Malfunction | Image Missing | 0-00% | 1-00% | 0-00% | 0-00% | 0-00% | 1-00% |
| | Rear Plate Camera Blurry | 0-00% | 0-00% | 1-02% | 0-00% | 0-00% | 1-00% |
| | Rear Plate No Flash | 0-00% | 0-00% | 1-02% | 0-00% | 0-00% | 1-00% |
| Police Rejects | Driver Unidentifiable images poor | 3-02% | 19-07% | 2-03% | 3-09% | 23-08% | 50-06% |
| | No Video | 1-01% | 3-01% | 0-00% | 0-00% | 0-00% | 4-00% |
| Process Issues | Too Old | 0-00% | 1-00% | 0-00% | 0-00% | 1-00% | 2-00% |
| Total | | 4-03% | 24-08% | 4-06% | 3-09% | 24-08% | 59-07% |
| Approved Violations | | 118-97% | 262-92% | 60-94% | 29-91% | 273-92% | 742-93% |
| Total Notices Printed | | 118-97% | 262-92% | 60-94% | 29-91% | 273-92% | 742-93% |

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Customer Management Report (San Mateo) All Detection Types

01-Jun-2018 to 30-Jun-2018

Operator Id: %

| TOTAL | SAN-SAHI-01 | SAN-HISA-01 | SAN-HINO-03 | SAN-HINO-01 | SAN-4HU-01 |
|-------|-------------|-------------|-------------|-------------|------------|
|-------|-------------|-------------|-------------|-------------|------------|

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

Generated By: SHAGAN

Generated On: 2/7/2019 4:07:31 PM

Customer Management Report (San Mateo) All Detection Types

01-Jul-2018 to 31-Jul-2018

Operator Id: %

| | | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|-----------------------------------|------------------|-------------|-------------|-------------|-------------|---------|
| Total Processed Incidents | | 227 | 478 | 141 | 82 | 1049 | 1977 |
| Less Uncontrollable Factors | | | | | | | |
| Obstruction | Driver Obstruction/Duckers | 8 | 8 | 9 | 0 | 21 | 46 |
| | Motor Cycle Helmet | 0 | 1 | 0 | 0 | 0 | 1 |
| | Plate Obstruction | 5 | 14 | 11 | 0 | 10 | 40 |
| | Vehicle Obstruction | 7 | 10 | 4 | 1 | 132 | 154 |
| Police Rejects | Duplicate nomination | 0 | 0 | 0 | 0 | 1 | 1 |
| | Emergency Vehicle Responding | 11 | 4 | 1 | 4 | 12 | 32 |
| | Gender Mismatch | 4 | 13 | 1 | 0 | 16 | 34 |
| | Incorrect/Incomplete DMV | 8 | 19 | 1 | 1 | 34 | 63 |
| | Invalid Offense | 29 | 26 | 12 | 12 | 44 | 123 |
| | Multiple vehicles in frame | 0 | 9 | 1 | 0 | 22 | 32 |
| | On or Passed the Stop Bar (PD). | 14 | 31 | 38 | 10 | 321 | 414 |
| | Plate Unidentifiable | 0 | 1 | 0 | 0 | 4 | 5 |
| | Sun Glare | 0 | 1 | 0 | 0 | 0 | 1 |
| | Yielding to an Emergency | 0 | 1 | 0 | 0 | 0 | 1 |
| | Policy/Weather | Extended Vehicle | 0 | 1 | 0 | 1 | 0 |
| Sun Glare | | 13 | 54 | 4 | 11 | 29 | 111 |
| Weather/Nature | | 0 | 35 | 1 | 4 | 10 | 50 |
| Registration Issues | Out of Country Plate | 0 | 1 | 0 | 0 | 0 | 1 |
| | Paper Plates | 8 | 12 | 3 | 7 | 37 | 67 |
| Total | | 107 | 241 | 86 | 51 | 693 | 1178 |
| Sub Total Violations | | 120 | 237 | 55 | 31 | 356 | 799 |
| Less in Progress | | 0 | 0 | 0 | 0 | 0 | 0 |
| Available For Prosecution | | 120 | 237 | 55 | 31 | 356 | 799 |
| Less Rejects | | | | | | | |
| Camera Malfunction | Face Camera Flash | 0-00% | 1-00% | 0-00% | 0-00% | 0-00% | 1-00% |
| | Face Camera Focus Blurry | 0-00% | 1-00% | 0-00% | 0-00% | 1-00% | 2-00% |
| | Rear Plate Camera Blurry | 0-00% | 0-00% | 1-02% | 0-00% | 0-00% | 1-00% |
| | Rear Plate Flash Inappropriate | 1-01% | 1-00% | 0-00% | 0-00% | 0-00% | 2-00% |
| | Rear Plate No Flash | 0-00% | 0-00% | 1-02% | 0-00% | 0-00% | 1-00% |
| Police Rejects | Driver Unidentifiable images poor | 3-02% | 9-04% | 4-07% | 1-03% | 15-04% | 32-04% |
| | Insufficient Strobe Lighting | 0-00% | 0-00% | 0-00% | 0-00% | 4-01% | 4-01% |
| | No Video | 0-00% | 0-00% | 0-00% | 0-00% | 3-01% | 3-00% |
| Total | | 4-03% | 12-05% | 6-11% | 1-03% | 23-06% | 46-06% |
| Approved Violations | | 116-97% | 225-95% | 49-89% | 30-97% | 333-94% | 753-94% |
| Total Notices Printed | | 116-97% | 225-95% | 49-89% | 30-97% | 333-94% | 753-94% |

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Customer Management Report (San Mateo) All Detection Types

01-Jul-2018 to 31-Jul-2018

Operator Id: %

| | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|--|------------|-------------|-------------|-------------|-------------|-------|
|--|------------|-------------|-------------|-------------|-------------|-------|

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

Generated By: SHAGAN

Generated On: 2/7/2019 4:08:11 PM

Customer Management Report (San Mateo) All Detection Types

01-Aug-2018 to 31-Aug-2018

Operator Id: %

| | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL | |
|------------------------------------|-----------------------------------|-------------|-------------|-------------|-------------|---------|---------|
| Total Processed Incidents | 216 | 486 | 165 | 76 | 1115 | 2058 | |
| Less Uncontrollable Factors | | | | | | | |
| Obstruction | Driver Obstruction/Duckers | 20 | 8 | 11 | 2 | 86 | 127 |
| | Motor Cycle Helmet | 0 | 3 | 0 | 1 | 3 | 7 |
| | Plate Obstruction | 0 | 9 | 23 | 0 | 8 | 40 |
| | Vehicle Obstruction | 4 | 14 | 8 | 1 | 116 | 143 |
| Police Rejects | Emergency Vehicle Responding | 3 | 1 | 0 | 2 | 6 | 12 |
| | Gender Mismatch | 7 | 16 | 4 | 2 | 28 | 57 |
| | Incorrect/Incomplete DMV | 9 | 30 | 4 | 1 | 32 | 76 |
| | Invalid Offense | 29 | 22 | 8 | 5 | 31 | 95 |
| | Multiple vehicles in frame | 0 | 5 | 0 | 0 | 20 | 25 |
| | On or Passed the Stop Bar (PD). | 10 | 20 | 35 | 3 | 342 | 410 |
| | Plate Unidentifiable | 0 | 0 | 0 | 0 | 5 | 5 |
| | Sun Glare | 0 | 0 | 0 | 0 | 1 | 1 |
| Policy/Weather | Extended Vehicle | 0 | 1 | 0 | 1 | 3 | 5 |
| | Sun Glare | 31 | 109 | 2 | 21 | 45 | 208 |
| | Weather/Nature | 0 | 1 | 0 | 0 | 0 | 1 |
| Registration Issues | Out of Country Plate | 0 | 0 | 0 | 0 | 1 | 1 |
| | Paper Plates | 8 | 16 | 8 | 3 | 35 | 70 |
| | Wrong or No DMV | 0 | 0 | 0 | 0 | 2 | 2 |
| Total | | 121 | 255 | 103 | 42 | 764 | 1285 |
| Sub Total Violations | | 95 | 231 | 62 | 34 | 351 | 773 |
| Less in Progress | | 0 | 0 | 0 | 0 | 0 | 0 |
| Available For Prosecution | | 95 | 231 | 62 | 34 | 351 | 773 |
| Less Rejects | | | | | | | |
| Camera Malfunction | Face Camera Flash | 0-00% | 6-03% | 0-00% | 0-00% | 0-00% | 6-01% |
| | Face Camera Focus Blurry | 0-00% | 3-01% | 0-00% | 2-06% | 3-01% | 8-01% |
| | Face Not in Frame | 1-01% | 0-00% | 0-00% | 0-00% | 0-00% | 1-00% |
| | Image Missing | 0-00% | 0-00% | 1-02% | 0-00% | 1-00% | 2-00% |
| | Plate Not in Frame | 0-00% | 0-00% | 6-10% | 0-00% | 0-00% | 6-01% |
| | Rear Plate Camera Blurry | 0-00% | 0-00% | 1-02% | 0-00% | 0-00% | 1-00% |
| Police Rejects | Driver Unidentifiable images poor | 1-01% | 19-08% | 2-03% | 4-12% | 9-03% | 35-05% |
| | Insufficient Strobe Lighting | 0-00% | 0-00% | 0-00% | 0-00% | 8-02% | 8-01% |
| | No Video | 2-02% | 5-02% | 1-02% | 0-00% | 10-03% | 18-02% |
| Total | | 4-04% | 33-14% | 11-18% | 6-18% | 31-09% | 85-11% |
| Approved Violations | | 91-96% | 198-86% | 51-82% | 28-82% | 320-91% | 688-89% |
| Total Notices Printed | | 91-96% | 197-85% | 51-82% | 28-82% | 320-91% | 687-89% |

Generated By: SHAGAN

Generated On: 2/7/2019 4:08:39 PM

Customer Management Report (San Mateo) All Detection Types

01-Aug-2018 to 31-Aug-2018

Operator Id: %

| TOTAL | SAN-SAHI-01 | SAN-HISA-01 | SAN-HINO-03 | SAN-HINO-01 | SAN-4HU-01 |
|-------|-------------|-------------|-------------|-------------|------------|
|-------|-------------|-------------|-------------|-------------|------------|

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

Generated By: SHAGAN

Generated On: 2/7/2019 4:08:39 PM

Customer Management Report (San Mateo) All Detection Types

01-Sep-2018 to 30-Sep-2018

Operator Id: %

| | | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|-----------------------------------|------------|-------------|-------------|-------------|-------------|---------|
| Total Processed Incidents | | 242 | 459 | 154 | 94 | 1045 | 1994 |
| Less Uncontrollable Factors | | | | | | | |
| Obstruction | Driver Obstruction/Duckers | 10 | 6 | 7 | 2 | 13 | 38 |
| | Motor Cycle Helmet | 1 | 3 | 1 | 0 | 2 | 7 |
| | Plate Obstruction | 8 | 20 | 30 | 2 | 11 | 71 |
| | Vehicle Obstruction | 1 | 6 | 9 | 0 | 122 | 138 |
| Police Rejects | Emergency Vehicle Responding | 3 | 1 | 2 | 1 | 5 | 12 |
| | Gender Mismatch | 6 | 14 | 1 | 1 | 23 | 45 |
| | Incorrect/Incomplete DMV | 16 | 35 | 3 | 2 | 60 | 116 |
| | Invalid Offense | 24 | 20 | 8 | 6 | 15 | 73 |
| | Multiple vehicles in frame | 0 | 8 | 0 | 0 | 21 | 29 |
| | On or Passed the Stop Bar (PD). | 18 | 28 | 36 | 1 | 362 | 445 |
| | Plate Unidentifiable | 2 | 4 | 0 | 0 | 3 | 9 |
| | Sun Glare | 0 | 4 | 0 | 0 | 0 | 4 |
| | Policy/Weather | Sun Glare | 16 | 88 | 5 | 36 | 8 |
| Registration Issues | Out of Country Plate | 0 | 2 | 0 | 0 | 1 | 3 |
| | Paper Plates | 13 | 20 | 7 | 5 | 46 | 91 |
| | Wrong or No DMV | 0 | 0 | 0 | 0 | 1 | 1 |
| Total | | 118 | 259 | 109 | 56 | 693 | 1235 |
| Sub Total Violations | | 124 | 200 | 45 | 38 | 352 | 759 |
| Less in Progress | | 0 | 0 | 0 | 0 | 0 | 0 |
| Available For Prosecution | | 124 | 200 | 45 | 38 | 352 | 759 |
| Less Rejects | | | | | | | |
| Camera Malfunction | Face Camera Flash | 0-00% | 3-02% | 0-00% | 0-00% | 0-00% | 3-00% |
| | Face Not in Frame | 1-01% | 0-00% | 0-00% | 0-00% | 0-00% | 1-00% |
| | Plate Not in Frame | 0-00% | 0-00% | 2-04% | 0-00% | 0-00% | 2-00% |
| | Rear Plate Flash Inappropriate | 0-00% | 0-00% | 1-02% | 0-00% | 0-00% | 1-00% |
| | Test Pattern | 0-00% | 0-00% | 0-00% | 0-00% | 17-05% | 17-02% |
| Police Rejects | Driver Unidentifiable images poor | 5-04% | 21-10% | 1-02% | 6-16% | 16-05% | 49-06% |
| | Insufficient Strobe Lighting | 0-00% | 0-00% | 0-00% | 0-00% | 4-01% | 4-01% |
| | No Images | 0-00% | 1-00% | 0-00% | 0-00% | 0-00% | 1-00% |
| | No Video | 1-01% | 1-00% | 0-00% | 0-00% | 11-03% | 13-02% |
| | Unclear Scene Image | 0-00% | 1-00% | 0-00% | 0-00% | 2-01% | 3-00% |
| Process Issues | Too Old | 1-01% | 6-03% | 2-04% | 1-03% | 2-01% | 12-02% |
| Total | | 8-06% | 33-16% | 6-13% | 7-18% | 52-15% | 106-14% |
| Approved Violations | | 116-94% | 167-84% | 39-87% | 31-82% | 300-85% | 653-86% |

Generated By: SHAGAN

Generated On: 2/7/2019 4:09:10 PM

Customer Management Report (San Mateo) All Detection Types

01-Sep-2018 to 30-Sep-2018

Operator Id: %

| | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|-----------------------|------------|-------------|-------------|-------------|-------------|---------|
| Total Notices Printed | 116-94% | 167-84% | 39-87% | 31-82% | 300-85% | 653-86% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

Generated By: SHAGAN

Generated On: 2/7/2019 4:09:10 PM

Customer Management Report (San Mateo) All Detection Types

01-Oct-2018 to 31-Oct-2018

Operator Id: %

| | | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|-----------------------------------|------------------|-------------|-------------|-------------|-------------|--------|
| Total Processed Incidents | | 236 | 400 | 154 | 109 | 1158 | 2057 |
| Less Uncontrollable Factors | | | | | | | |
| Obstruction | Driver Obstruction/Duckers | 10 | 4 | 9 | 1 | 32 | 56 |
| | Motor Cycle Helmet | 0 | 0 | 0 | 0 | 1 | 1 |
| | Plate Obstruction | 2 | 7 | 22 | 2 | 13 | 46 |
| | Vehicle Obstruction | 2 | 5 | 18 | 0 | 133 | 158 |
| Police Rejects | Duplicate nomination | 0 | 0 | 0 | 0 | 1 | 1 |
| | Emergency Vehicle Responding | 6 | 7 | 2 | 0 | 8 | 23 |
| | Funeral Procession/Police | 0 | 1 | 0 | 0 | 0 | 1 |
| | Gender Mismatch | 8 | 16 | 4 | 1 | 34 | 63 |
| | Incorrect/Incomplete DMV | 7 | 15 | 2 | 2 | 40 | 66 |
| | Invalid Offense | 31 | 19 | 8 | 13 | 32 | 103 |
| | Multiple vehicles in frame | 0 | 7 | 1 | 0 | 18 | 26 |
| | On or Passed the Stop Bar (PD). | 16 | 20 | 23 | 3 | 387 | 449 |
| | Plate Unidentifiable | 0 | 2 | 0 | 1 | 0 | 3 |
| | Sun Glare | 0 | 3 | 0 | 0 | 0 | 3 |
| | Weather Conditions | 0 | 0 | 0 | 0 | 1 | 1 |
| | Policy/Weather | Extended Vehicle | 2 | 0 | 2 | 0 | 2 |
| Sun Glare | | 14 | 92 | 2 | 38 | 19 | 165 |
| Registration Issues | Paper Plates | 10 | 17 | 8 | 6 | 47 | 88 |
| | Wrong or No DMV | 0 | 0 | 0 | 0 | 1 | 1 |
| Total | | 108 | 215 | 101 | 67 | 769 | 1260 |
| Sub Total Violations | | 128 | 185 | 53 | 42 | 389 | 797 |
| Less in Progress | | 0 | 0 | 0 | 0 | 0 | 0 |
| Available For Prosecution | | 128 | 185 | 53 | 42 | 389 | 797 |
| Less Rejects | | | | | | | |
| Camera Malfunction | Face Camera Flash | 0-00% | 3-02% | 0-00% | 1-02% | 0-00% | 4-01% |
| | Face Not in Frame | 0-00% | 0-00% | 0-00% | 0-00% | 1-00% | 1-00% |
| | Image Missing | 0-00% | 3-02% | 0-00% | 0-00% | 0-00% | 3-00% |
| | Plate Not in Frame | 0-00% | 0-00% | 2-04% | 0-00% | 0-00% | 2-00% |
| | Rear Plate Flash Inappropriate | 0-00% | 0-00% | 1-02% | 0-00% | 0-00% | 1-00% |
| Police Rejects | Driver Unidentifiable images poor | 5-04% | 21-11% | 2-04% | 11-26% | 18-05% | 57-07% |
| | Insufficient Strobe Lighting | 0-00% | 0-00% | 0-00% | 0-00% | 11-03% | 11-01% |
| | No Video | 0-00% | 0-00% | 0-00% | 0-00% | 6-02% | 6-01% |
| | Red-light not visible in | 0-00% | 0-00% | 1-02% | 0-00% | 0-00% | 1-00% |
| | Unclear Scene Image | 0-00% | 0-00% | 0-00% | 0-00% | 1-00% | 1-00% |
| Total | | 5-04% | 27-15% | 6-11% | 12-29% | 37-10% | 87-11% |

Generated By: SHAGAN

Generated On: 2/7/2019 4:09:44 PM

Customer Management Report (San Mateo) All Detection Types

01-Oct-2018 to 31-Oct-2018

Operator Id: %

| | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|-----------------------|------------|-------------|-------------|-------------|-------------|---------|
| Approved Violations | 123-96% | 158-85% | 47-89% | 30-71% | 352-90% | 710-89% |
| Total Notices Printed | 123-96% | 158-85% | 47-89% | 30-71% | 352-90% | 710-89% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

Generated By: SHAGAN

Generated On: 2/7/2019 4:09:44 PM

Customer Management Report (San Mateo) All Detection Types

01-Nov-2018 to 30-Nov-2018

Operator Id: %

| | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|---------------|----------------|---------------|---------------|----------------|----------------|
| Total Processed Incidents | 213 | 406 | 124 | 103 | 874 | 1720 |
| Less Uncontrollable Factors | | | | | | |
| Obstruction | | | | | | |
| Driver Obstruction/Duckers | 12 | 3 | 1 | 3 | 19 | 38 |
| Motor Cycle Helmet | 0 | 1 | 0 | 0 | 3 | 4 |
| Plate Obstruction | 7 | 11 | 33 | 2 | 21 | 74 |
| Vehicle Obstruction | 12 | 15 | 15 | 3 | 103 | 148 |
| Police Rejects | | | | | | |
| Emergency Vehicle Responding | 6 | 2 | 0 | 0 | 9 | 17 |
| Funeral Procession/Police | 0 | 0 | 0 | 0 | 1 | 1 |
| Gender Mismatch | 3 | 12 | 0 | 0 | 23 | 38 |
| Incorrect/Incomplete DMV | 6 | 12 | 3 | 1 | 30 | 52 |
| Invalid Offense | 30 | 28 | 8 | 5 | 21 | 92 |
| Multiple vehicles in frame | 0 | 3 | 2 | 1 | 10 | 16 |
| Nomination too old to process | 0 | 0 | 0 | 0 | 1 | 1 |
| On or Passed the Stop Bar (PD). | 3 | 11 | 15 | 4 | 295 | 328 |
| Weather Conditions | 1 | 0 | 0 | 0 | 0 | 1 |
| Policy/Weather | | | | | | |
| Extended Vehicle | 1 | 0 | 0 | 1 | 3 | 5 |
| Sun Glare | 24 | 73 | 5 | 43 | 32 | 177 |
| Weather/Nature | 0 | 0 | 1 | 0 | 0 | 1 |
| Registration Issues | | | | | | |
| Paper Plates | 10 | 22 | 5 | 8 | 38 | 83 |
| Wrong or No DMV | 0 | 0 | 0 | 0 | 1 | 1 |
| Total | 115 | 193 | 88 | 71 | 610 | 1077 |
| Sub Total Violations | 98 | 213 | 36 | 32 | 264 | 643 |
| Less in Progress | 0 | 0 | 0 | 0 | 0 | 0 |
| Available For Prosecution | 98 | 213 | 36 | 32 | 264 | 643 |
| Less Rejects | | | | | | |
| Camera Malfunction | | | | | | |
| Face Camera Focus Blurry | 0-00% | 0-00% | 0-00% | 6-19% | 2-01% | 8-01% |
| Face Not in Frame | 0-00% | 1-00% | 0-00% | 0-00% | 0-00% | 1-00% |
| Image Missing | 1-01% | 0-00% | 0-00% | 0-00% | 0-00% | 1-00% |
| Plate Not in Frame | 0-00% | 0-00% | 4-11% | 0-00% | 0-00% | 4-01% |
| Rear Plate Flash Inappropriate | 1-01% | 5-02% | 0-00% | 0-00% | 0-00% | 6-01% |
| Rear Plate No Flash | 0-00% | 41-19% | 0-00% | 0-00% | 0-00% | 41-06% |
| Police Rejects | | | | | | |
| Driver Unidentifiable images poor | 3-03% | 12-06% | 1-03% | 6-19% | 14-05% | 36-06% |
| Insufficient Strobe Lighting | 0-00% | 1-00% | 0-00% | 0-00% | 3-01% | 4-01% |
| No Video | 1-01% | 5-02% | 1-03% | 0-00% | 6-02% | 13-02% |
| Unclear Scene Image | 0-00% | 1-00% | 0-00% | 0-00% | 0-00% | 1-00% |
| Total | 6-06% | 66-31% | 6-17% | 12-38% | 25-09% | 115-18% |
| Approved Violations | 92-94% | 147-69% | 30-83% | 20-62% | 239-91% | 528-82% |

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Customer Management Report (San Mateo) All Detection Types

01-Nov-2018 to 30-Nov-2018

Operator Id: %

| | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|-----------------------|------------|-------------|-------------|-------------|-------------|---------|
| Total Notices Printed | 92-94% | 147-69% | 30-83% | 20-62% | 239-91% | 528-82% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (San Mateo) All Detection Types

01-Dec-2018 to 31-Dec-2018

Operator Id: %

| | | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|-----------------------------------|------------|-------------|-------------|-------------|-------------|---------|
| Total Processed Incidents | | 213 | 297 | 121 | 119 | 844 | 1594 |
| Less Uncontrollable Factors | | | | | | | |
| Obstruction | Driver Obstruction/Duckers | 8 | 3 | 4 | 4 | 22 | 41 |
| | Motor Cycle Helmet | 0 | 0 | 0 | 1 | 2 | 3 |
| | Plate Obstruction | 11 | 13 | 37 | 6 | 12 | 79 |
| | Vehicle Obstruction | 2 | 6 | 5 | 6 | 71 | 90 |
| Police Rejects | Emergency Vehicle Responding | 2 | 0 | 1 | 3 | 8 | 14 |
| | Gender Mismatch | 6 | 5 | 3 | 0 | 32 | 46 |
| | Incorrect/Incomplete DMV | 10 | 25 | 4 | 1 | 49 | 89 |
| | Invalid Offense | 21 | 14 | 7 | 3 | 17 | 62 |
| | Multiple vehicles in frame | 0 | 1 | 1 | 1 | 7 | 10 |
| | On or Passed the Stop Bar (PD). | 15 | 20 | 17 | 4 | 271 | 327 |
| | Plate Unidentifiable | 0 | 2 | 0 | 3 | 4 | 9 |
| Policy/Weather | Extended Vehicle | 0 | 0 | 0 | 0 | 3 | 3 |
| | Sun Glare | 19 | 40 | 7 | 42 | 18 | 126 |
| | Weather/Nature | 1 | 3 | 0 | 1 | 3 | 8 |
| Registration Issues | Paper Plates | 5 | 10 | 4 | 4 | 38 | 61 |
| | Wrong or No DMV | 2 | 0 | 0 | 1 | 1 | 4 |
| Total | | 102 | 142 | 90 | 80 | 558 | 972 |
| Sub Total Violations | | 111 | 155 | 31 | 39 | 286 | 622 |
| Less in Progress | | 0 | 0 | 0 | 0 | 0 | 0 |
| Available For Prosecution | | 111 | 155 | 31 | 39 | 286 | 622 |
| Less Rejects | | | | | | | |
| Camera Malfunction | Face Camera Flash | 0-00% | 0-00% | 0-00% | 1-03% | 2-01% | 3-00% |
| | Image Missing | 0-00% | 1-01% | 0-00% | 0-00% | 0-00% | 1-00% |
| | Plate Not in Frame | 0-00% | 0-00% | 2-06% | 1-03% | 0-00% | 3-00% |
| | Scene Image Flash Inappropriate | 0-00% | 1-01% | 0-00% | 0-00% | 0-00% | 1-00% |
| Police Rejects | Driver Unidentifiable images poor | 1-01% | 5-03% | 4-13% | 5-13% | 10-03% | 25-04% |
| | Insufficient Strobe Lighting | 0-00% | 0-00% | 0-00% | 0-00% | 3-01% | 3-00% |
| | No Video | 2-02% | 1-01% | 1-03% | 0-00% | 6-02% | 10-02% |
| | Unclear Scene Image | 0-00% | 1-01% | 0-00% | 0-00% | 2-01% | 3-00% |
| Process Issues | Too Old | 0-00% | 2-01% | 0-00% | 1-03% | 5-02% | 8-01% |
| Total | | 3-03% | 11-07% | 7-23% | 8-21% | 28-10% | 57-09% |
| Approved Violations | | 108-97% | 144-93% | 24-77% | 31-79% | 258-90% | 565-91% |
| Total Notices Printed | | 108-97% | 144-93% | 24-77% | 31-79% | 258-90% | 565-91% |

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Customer Management Report (San Mateo) All Detection Types

01-Dec-2018 to 31-Dec-2018

Operator Id: %

| TOTAL | SAN-SAHI-01 | SAN-HISA-01 | SAN-HINO-03 | SAN-HINO-01 | SAN-4HU-01 |
|-------|-------------|-------------|-------------|-------------|------------|
|-------|-------------|-------------|-------------|-------------|------------|

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Customer Management Report (San Mateo) All Detection Types

01-Jan-2019 to 31-Jan-2019

Operator Id: %

| | | SAN-4HU-01 | SAN-HINO-01 | SAN-HINO-03 | SAN-HISA-01 | SAN-SAHI-01 | TOTAL |
|------------------------------------|-----------------------------------|------------|-------------|-------------|-------------|-------------|---------|
| Total Processed Incidents | | 187 | 70 | 134 | 65 | 768 | 1224 |
| Less Uncontrollable Factors | | | | | | | |
| Obstruction | Driver Obstruction/Duckers | 13 | 1 | 11 | 7 | 27 | 59 |
| | Motor Cycle Helmet | 0 | 0 | 0 | 1 | 0 | 1 |
| | Plate Obstruction | 6 | 0 | 36 | 0 | 12 | 54 |
| | Vehicle Obstruction | 6 | 0 | 12 | 4 | 70 | 92 |
| Police Rejects | Emergency Vehicle Responding | 1 | 0 | 0 | 0 | 4 | 5 |
| | Gender Mismatch | 4 | 0 | 2 | 0 | 24 | 30 |
| | Incorrect/Incomplete DMV | 7 | 0 | 3 | 0 | 42 | 52 |
| | Invalid Offense | 19 | 3 | 8 | 8 | 76 | 114 |
| | Multiple vehicles in frame | 0 | 0 | 0 | 0 | 7 | 7 |
| | On or Passed the Stop Bar (PD). | 9 | 6 | 19 | 2 | 216 | 252 |
| | Plate Unidentifiable | 0 | 3 | 1 | 0 | 10 | 14 |
| Policy/Weather | Extended Vehicle | 2 | 0 | 0 | 1 | 1 | 4 |
| | Sun Glare | 6 | 12 | 4 | 2 | 9 | 33 |
| | Weather/Nature | 4 | 0 | 3 | 6 | 12 | 25 |
| Registration Issues | Paper Plates | 8 | 4 | 3 | 4 | 27 | 46 |
| | Wrong or No DMV | 0 | 0 | 0 | 0 | 1 | 1 |
| Total | | 85 | 29 | 102 | 35 | 538 | 789 |
| Sub Total Violations | | 102 | 41 | 32 | 30 | 230 | 435 |
| Less in Progress | | 6 | 8 | 5 | 0 | 13 | 32 |
| Available For Prosecution | | 96 | 33 | 27 | 30 | 217 | 403 |
| Less Rejects | | | | | | | |
| Camera Malfunction | Face Camera Flash | 0-00% | 0-00% | 0-00% | 6-20% | 1-00% | 7-02% |
| | Misc Camera Issue | 0-00% | 0-00% | 1-04% | 0-00% | 0-00% | 1-00% |
| | Plate Burn Out | 0-00% | 1-03% | 0-00% | 0-00% | 0-00% | 1-00% |
| | Rear Plate Camera Blurry | 0-00% | 0-00% | 1-04% | 0-00% | 0-00% | 1-00% |
| | Rear Plate Flash Inappropriate | 0-00% | 0-00% | 1-04% | 0-00% | 0-00% | 1-00% |
| Police Rejects | Driver Unidentifiable images poor | 5-05% | 2-06% | 0-00% | 2-07% | 8-04% | 17-04% |
| | No Video | 0-00% | 1-03% | 0-00% | 0-00% | 7-03% | 8-02% |
| | Unclear Scene Image | 0-00% | 0-00% | 1-04% | 0-00% | 1-00% | 2-00% |
| Process Issues | Too Old | 0-00% | 0-00% | 0-00% | 0-00% | 1-00% | 1-00% |
| Total | | 5-05% | 4-12% | 4-15% | 8-27% | 18-08% | 39-10% |
| Approved Violations | | 91-95% | 29-88% | 23-85% | 22-73% | 199-92% | 364-90% |
| Total Notices Printed | | 91-95% | 29-88% | 23-85% | 22-73% | 199-92% | 364-90% |

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Customer Management Report (San Mateo) All Detection Types

01-Jan-2019 to 31-Jan-2019

Operator Id: %

| TOTAL | SAN-SAHI-01 | SAN-HISA-01 | SAN-HINO-03 | SAN-HINO-01 | SAN-4HU-01 |
|-------|-------------|-------------|-------------|-------------|------------|
|-------|-------------|-------------|-------------|-------------|------------|

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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